

# SURVEY ON GRADUATES SATISFACTION AT 1, 3, 5 YEARS AFTER GRADUATION - 2024 EDITION

MASTER OF SCIENCE IN MARKETING MANAGEMENT



QA&Accreditation Office -October 2024

Survey on graduates satisfaction at 1, 3, 5 years after graduation - 2024 Edition

(reference cohorts: 1 year - 2021-22 a.y.; 3 years - 2019-20 a.y.; 5 years - 2018-19 a.y.)

## Marketing Management

This statistical report summarizes the opinions expressed by graduates in response to satisfaction surveys conducted 1, 3 and 5 years after graduation. The data reported refer to graduates of the program in question who earned their graduate degree in the 2021-22, 2019-20 and 2017-18 a.y. respectively. The following are the results of the surveys regarding:

- satisfaction with the program and the set of knowledge and skills acquired at the end of it;
- the perception of the usefulness of the course of study for the performance of one's job;
- impressions of the contribution provided by internship and study experiences abroad (if applicable) upon entering the world of work.

| General info about the respondents | General | info | about | the | respondents |
|------------------------------------|---------|------|-------|-----|-------------|
|------------------------------------|---------|------|-------|-----|-------------|

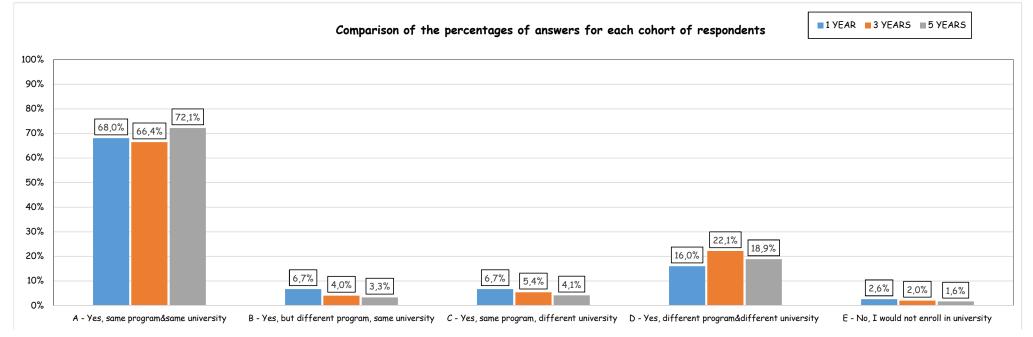
|               |             |       | 2023 Edition |               |               |
|---------------|-------------|-------|--------------|---------------|---------------|
|               | Respondents |       | Graduates    | % Redemption* | % Redemption* |
|               | a.v.        | %     | a.v.         | %             | %             |
| 1 year        | 197         | 41,4% | 272          | 72,4%         | 68,3%         |
| 3 years       | 154         | 32,4% | 278          | 55,4%         | 53,4%         |
| 5 years       | 125         | 26,3% | 265          | 47,2%         | 43,1%         |
| Total answers | 476         | 100%  | 815          | 58,4%         | 54,8%         |

(\*): The report includes graduates who have not continued their studies at Bocconi.

### **Evalution results**

1) If you could go back, would you enroll in university again?

|   | 1 year survey |         | 3 years survey |      |         | 5 years survey |      |         | Total   |      |       |
|---|---------------|---------|----------------|------|---------|----------------|------|---------|---------|------|-------|
|   |               |         | 2023           |      |         | 2023           |      |         | 2023    |      |       |
|   | 2024          | edition | edition        | 2024 | edition | edition        | 2024 | edition | edition |      |       |
|   | a.v.          | %       | %              | a.v. | %       | %              | a.v. | %       | %       | a.v. | %     |
| A - Yes, in the same program and at the same university       | 132           | 68,0%   | 71,3%          | 99   | 66,4%   | 73,1%          | 88   | 72,1%   | 69,7%   | 319  | 68,6% |
| B - Yes, but in a different program at the same university    | 13            | 6,7%    | 17,0%          | 6    | 4,0%    | 15,7%          | 4    | 3,3%    | 20,2%   | 23   | 4,9%  |
| C - Yes, in the same program but at a different university    | 13            | 6,7%    | 6,4%           | 8    | 5,4%    | 2,2%           | 5    | 4,1%    | 0,9%    | 26   | 5,6%  |
| D - Yes, but in a different program at a different university | 31            | 16,0%   | 5,3%           | 33   | 22,1%   | 7,5%           | 23   | 18,9%   | 8,3%    | 87   | 18,7% |
| E - No, I would not enroll in university                      | 5             | 2,6%    | 0,0%           | 3    | 2,0%    | 1,5%           | 2    | 1,6%    | 0,9%    | 10   | 2,2%  |
| Total answers   | 194           | 100%    | 100%           | 149  | 100%    | 100%           | 122  | 100%    | 100%    | 465  | 100%  |
| NR  | 3             |         |                | 5    |         |                | 3    |         |         | 11   |       |

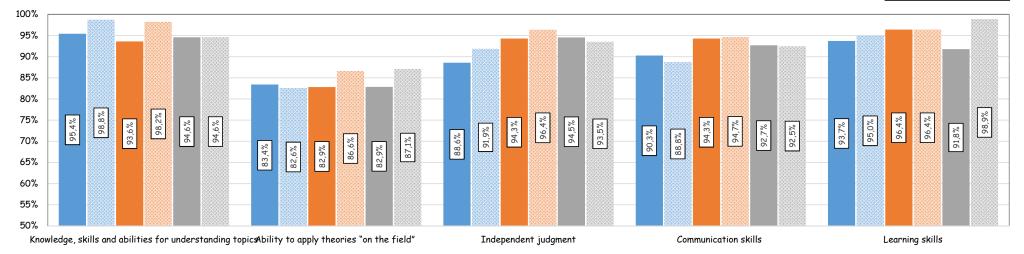


#### 2) Level of satisfaction regarding the education received for:

| Answers  | Definit | ely yes | More ye | s than no | More no | than yes | Defini | tely no | Тс   | tal   | n.r. |
|--|---------|---------|---------|-----------|---------|----------|--------|---------|------|-------|------|
| Item   | a.v.    | %       | a.v.    | %         | a.v.    | %        | a.v.   | %       | a.v. | %     |      |
| A - Knowledge, skills and abilities for understanding topics analyzed during your study program  | 267     | 62,5    | 137     | 32,1      | 16      | 3,7      | 7      | 1,6     | 427  | 100,0 | 49   |
| B - Ability to apply theories learned during your studies "on the field"   | 178     | 41,8    | 176     | 41,3      | 58      | 13,6     | 14     | 3,3     | 426  | 100,0 | 50   |
| C - Independent judgment (in the area of issues analyzed during your study program,<br>ability to form your own opinion and, if necessary, make independent decisions) | 258     | 60,7    | 133     | 31,3      | 22      | 5,2      | 12     | 2,8     | 425  | 100,0 | 51   |
| D - Communication skills (both written and oral) on topics related to the program attended .   | 236     | 55,5    | 156     | 36,7      | 26      | 6,1      | 7      | 1,6     | 425  | 100,0 | 51   |
| E - Learning skills (or skills for acquiring new information and expertise by using a good study method or planning skills, etc.)                                      | 293     | 68,9    | 107     | 25,2      | 21      | 4,9      | 4      | 0,9     | 425  | 100,0 | 51   |

## Comparison of the percentages of positive answers for each cohort of respondents (Sum of "Definitely Yes" and "More Yes than NO")

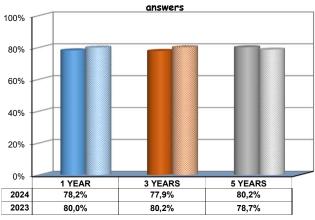
2024 Edition 1 YEAR
2023 Edition 1 YEAR
2024 Edition 3 YEARS
2023 Edition 3 YEARS
2024 Edition 5 YEARS
2023 Edition 5 YEARS



#### 3) Do you think that your current job is consistent with your studies?

|               | Years after graduation |       |      |       |      |       |       |       |
|---------------|------------------------|-------|------|-------|------|-------|-------|-------|
|               | 1                      |       | 3    |       | 5    |       | Total |       |
|               | a.v.                   | %     | a.v. | %     | a.v. | %     | a.v.  | %     |
| YES           | 133                    | 78,2% | 109  | 77,9% | 89   | 80,2% | 331   | 78,6% |
| NO            | 37                     | 21,8% | 31   | 22,1% | 22   | 19,8% | 90    | 21,4% |
| Total answers | 170                    | 100%  | 140  | 100%  | 111  | 100%  | 421   | 100%  |
| NR            | 27                     |       | 14   |       | 14   |       | 55    |       |

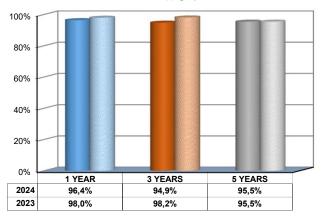
## Temporal comparison of the percentage of positive



#### 4. Is your degree useful in your work?

|   | Years after graduation |       |      |       |      |       |        |       |
|---|------------------------|-------|------|-------|------|-------|--------|-------|
|   |                        | 1     | 3    |       | 5    |       | Totale |       |
|   | a.v.                   | %     | a.v. | %     | a.v. | %     | a.v.   | %     |
| A - Yes, it's a requirement by law            | 19                     | 11,2% | 9    | 6,6%  | 10   | 9,0%  | 38     | 9,1%  |
| B - It's not required by law, but it is       |                        |       |      |       |      |       |        |       |
| necessary                                     | 80                     | 47,3% | 53   | 39,0% | 41   | 36,9% | 174    | 41,8% |
| C - It's not required by law, but it's useful | 64                     | 37,9% | 67   | 49,3% | 55   | 49,5% | 186    | 44,7% |
| D - It's not required by law and it's not     |                        |       |      |       |      |       |        |       |
| useful in other ways                          | 6                      | 3,6%  | 7    | 5,1%  | 5    | 4,5%  | 18     | 4,3%  |
| Total answers                                 | 169                    | 100%  | 136  | 100%  | 111  | 100%  | 416    | 100%  |
| NR  | 28                     |       | 18   |       | 14   |       | 60     |       |

Temporal comparison of the percentage of answers A+B+C



5) Do you use the knowledge, skills and abilities acquired at University?

|                      |      |       | Years afte | r graduation |      |       |      |        |  |
|----------------------|------|-------|------------|--------------|------|-------|------|--------|--|
|                      |      | 1 3   |            | 3            |      | 5     |      | Totale |  |
|                      | a.v. | %     | a.v.       | %            | a.v. | %     | a.v. | %      |  |
| A - Definitely yes   | 60   | 35,1% | 52         | 38,2%        | 45   | 40,2% | 157  | 37,5%  |  |
| B - More yes than no | 82   | 48,0% | 58         | 42,6%        | 38   | 33,9% | 178  | 42,5%  |  |
| C - More no than yes | 28   | 16,4% | 24         | 17,6%        | 29   | 25,9% | 81   | 19,3%  |  |
| D - Definitely no    | 1    | 0,6%  | 2          | 1,5%         | 0    | 0,0%  | 3    | 0,7%   |  |
| Total answers        | 171  | 100%  | 136        | 100%         | 112  | 100%  | 419  | 100%   |  |
| NR                   | 26   |       | 18         |              | 13   |       | 57   |        |  |

#### 6) If you completed an internship during your study program, did the experience facilitate placement in the job market?\*

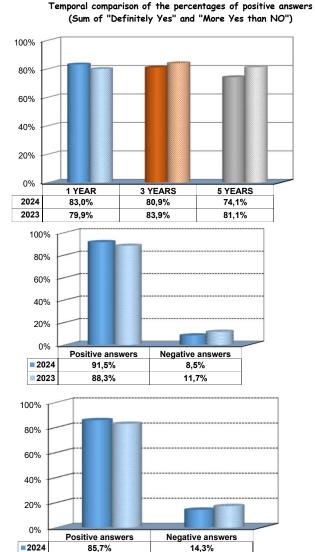
|   | 2024 Edition |       | 2023 Edition |
|---|--------------|-------|--------------|
|   | a.v.         | %     | %            |
| A - Definitely yes                          | 109          | 63,7% | 64,0%        |
| B - More yes than no                        | 42           | 24,6% | 21,3%        |
| C - More no than yes                        | 8            | 4,7%  | 10,0%        |
| D - Definitely no                           | 6            | 3,5%  | 1,3%         |
| E - I did not complete an internship during |              |       |              |
| my study program                            | 6            | 3,5%  | 3,3%         |
| Total answers                               | 171          | 100%  | 100%         |
| NR  | 26           |       |              |

#### 7) If you studied abroad, did the experience facilitate placement in the job market?\*

|                            | 2024 | Edition | 2023 Edition |
|----------------------------|------|---------|--------------|
|                            | a.v. | %       | %            |
| A - Definitely yes         | 56   | 33,5%   | 24,0%        |
| B - More yes than no       | 28   | 16,8%   | 12,3%        |
| C - More no than yes       | 12   | 7,2%    | 7,5%         |
| D - Definitely no          | 2    | 1,2%    | 0,0%         |
| E - I did not study abroad | 69   | 41,3%   | 56,2%        |
| Total answers              | 167  | 100%    | 100%         |
| NR                         | 30   |         |              |

(\*): The percentages shown in the histograms are calculated excluding the students who declared not to have carried out this activity.

# g Management



2023

82,8%

17,2%