

## EVALUATION OF THE DEGREE PROGRAM AND THE UNIVERSITY EXPERIENCE

### MASTER OF SCIENCE IN ECONOMICS AND MANAGEMENT OF GOVERNMENT AND INTERNATIONAL ORGANIZATIONS

**SURVEY PERIOD: JULY 2023 - APRIL 2024**

**N° QUESTIONNAIRES PROCESSED: 86**

**N° OF GRADUATE STUDENTS: 91**

**RESPONSE RATE: 94,5%**



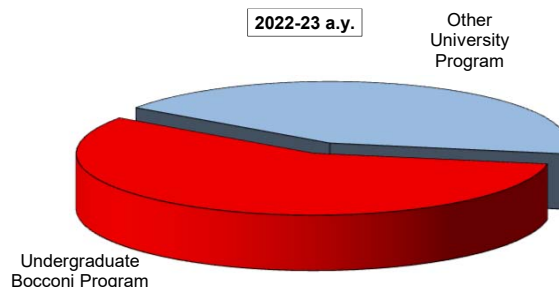
## EVALUATION OF UNIVERSITY EXPERIENCE

### Economics and Management of Government and International Organizations

#### General information

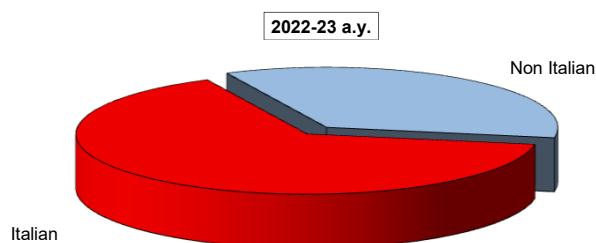
##### Undergraduate Career

Answers	a. v.	%	
		2022-23	2021-22
Undergraduate Bocconi Program	49	57,0	56,4
Other University Program	37	43,0	43,6
<b>Total</b>	<b>86</b>	<b>100,0</b>	<b>100,0</b>
NA	0		



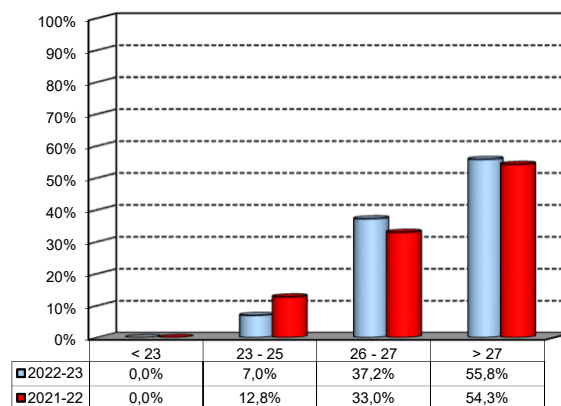
##### Nationality

Answers	a. v.	%	
		2022-23	2021-22
Italian	56	65,1%	63,8%
Non Italian	30	34,9%	36,2%
<b>Total</b>	<b>86</b>	<b>100%</b>	<b>100%</b>
NA	0		



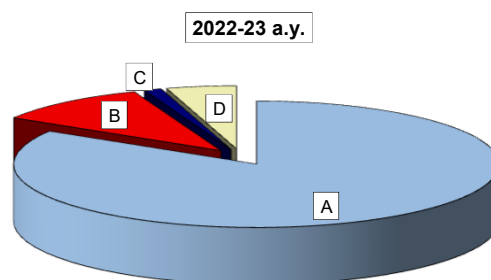
##### Average mark of the exams passed: (approximate average expressed in 30/30)

Answers	a. v.	%
meno di 23	0	0,0%
23-25	6	7,0%
26-27	32	37,2%
maggiore di 27	48	55,8%
<b>Total</b>	<b>86</b>	<b>100%</b>
NA	0	



##### How many of the courses included in your curriculum did you attend regularly?

Answers	a. v.	%	
		2022-23	2021-22
A - More than 75%	72	83,7	81,9
B - Between 50 and 75%	9	10,5	12,8
C - Between 25 and 50%	1	1,2	4,3
D - Less than 25%	4	4,7	1,1
<b>Total</b>	<b>86</b>	<b>100,0</b>	<b>100,0</b>
NA	0		

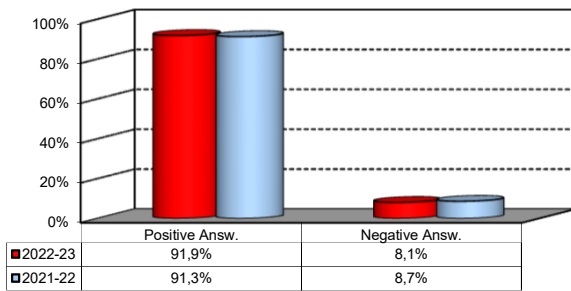


## Study Experience

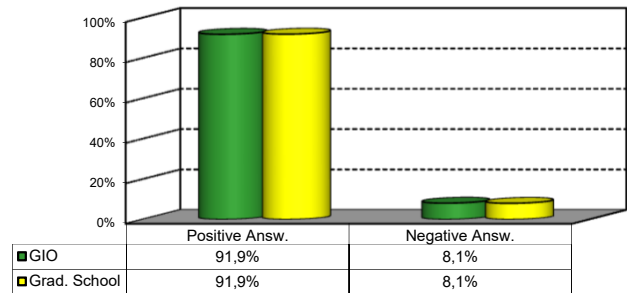
1) On the whole, do you think that the MSc program you attended at Bocconi enabled in-depth study of topics in both a theoretical and a practical sense?

Answers	Italian		Non Italian		Total	
	a.v.	%	a.v.	%	a.v.	%
A - Definitely YES	25	44,6%	10	33,3%	35	40,7%
B - More YES than NO	28	50,0%	16	53,3%	44	51,2%
C - More NO than YES	3	5,4%	4	13,3%	7	8,1%
D - Definitely NO	0	0,0%	0	0,0%	0	0,0%
<b>Total</b>	<b>56</b>	<b>100%</b>	<b>30</b>	<b>100%</b>	<b>86</b>	<b>100%</b>
NA	0		0			

Over time comparison



Comparison with the overall School data

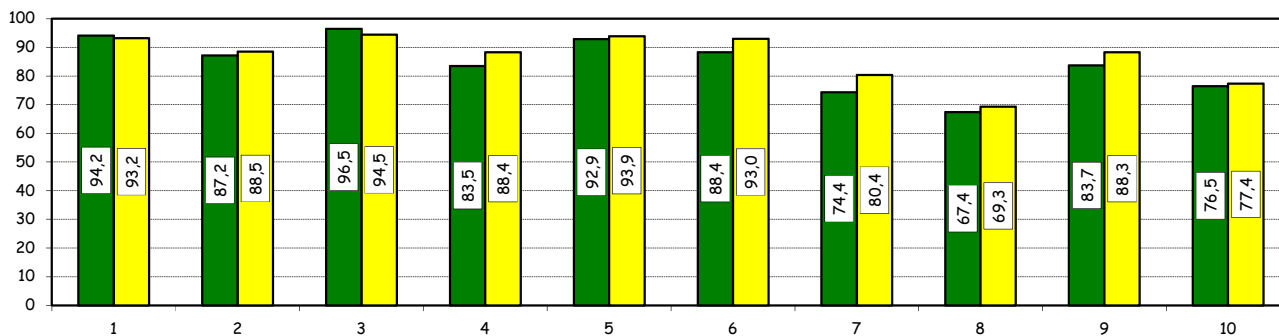


## Study Experience

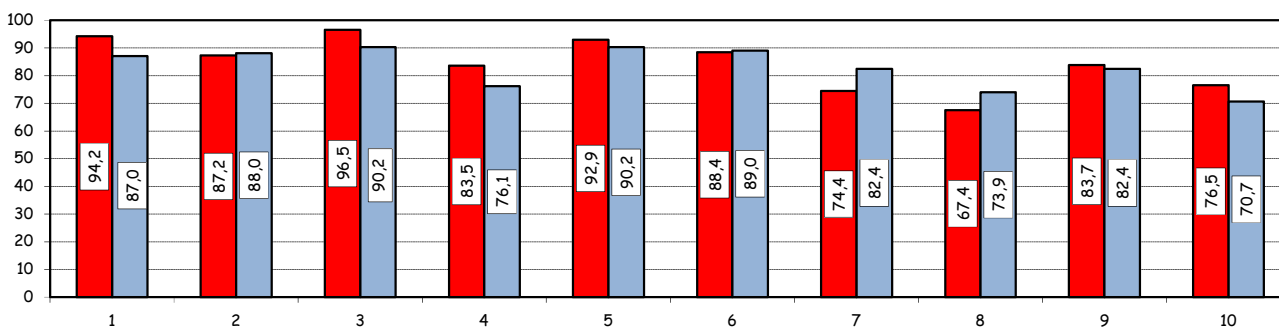
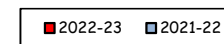
2) Do you think that your course of study at Bocconi has contributed to the development of the following skills?

Soft Skill	Item	Definitely YES		More YES than NO		More NO than YES		Definitely NO		Total		n.a.
		a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.
1	Ability to work in team	50	58,1	31	36,0	5	5,8	0	0,0	86	100,0	0
2	Interpersonal skills	45	52,3	30	34,9	11	12,8	0	0,0	86	100,0	0
3	Organizational skills	49	57,6	33	38,8	2	2,4	1	1,2	85	100,0	1
4	Critical thinking skills	34	40,0	37	43,5	11	12,9	3	3,5	85	100,0	1
5	Ability to analyze and select information	43	50,6	36	42,4	5	5,9	1	1,2	85	100,0	1
6	Problem-solving ability	35	40,7	41	47,7	8	9,3	2	2,3	86	100,0	0
7	Written communication skills	34	39,5	30	34,9	20	23,3	2	2,3	86	100,0	0
8	Verbal communication skills	24	27,9	34	39,5	22	25,6	6	7,0	86	100,0	0
9	Ability to cope with stress	39	45,3	33	38,4	12	14,0	2	2,3	86	100,0	0
10	Entrepreneurial spirit	29	34,1	36	42,4	16	18,8	4	4,7	85	100,0	1

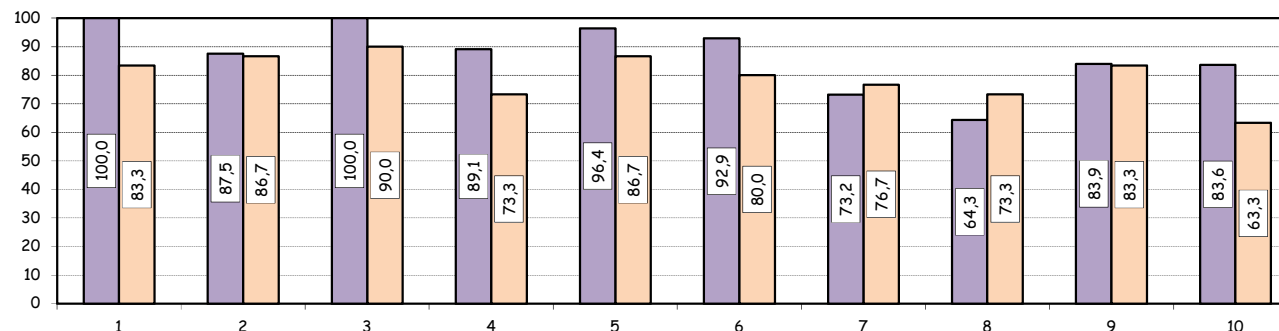
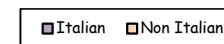
Positive answers (%):  
comparison with the overall School data



Positive answers (%):  
Over time comparison



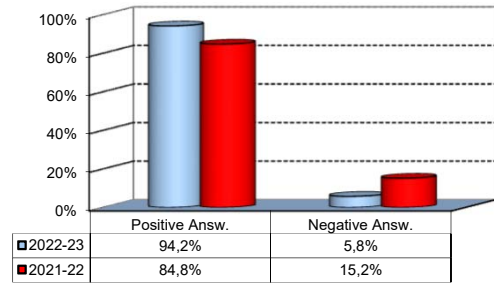
Positive answers (%):  
comparison based on nationality of student



## Study Experience

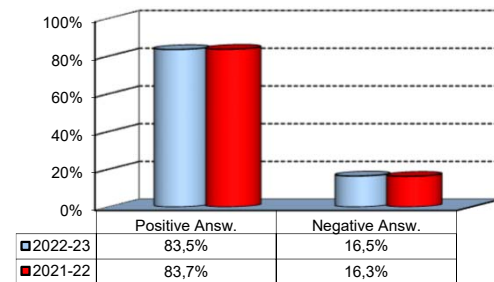
3) Do you think that teaching activities in the MSc program were structured in an active manner (frequent use of teamwork, case studies, assignments, etc.)?

Answers	a.v.	%
A - Definitely YES	41	47,7%
B - More YES than NO	40	46,5%
C - More NO than YES	5	5,8%
D - Definitely NO	0	0,0%
<b>Total</b>	<b>86</b>	<b>100%</b>
NA	0	



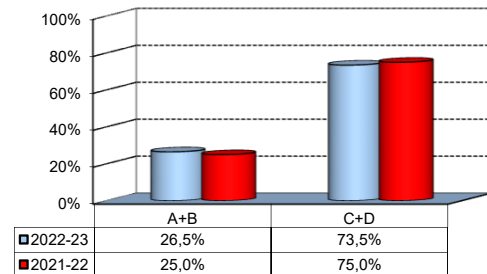
4) Do you think that the courses in your curriculum were adequately coordinated with each other?

Answers	a.v.	%
A - Definitely YES	22	25,9%
B - More YES than NO	49	57,6%
C - More NO than YES	13	15,3%
D - Definitely NO	1	1,2%
<b>Total</b>	<b>85</b>	<b>100%</b>
NA	1	



5) During the MSc program, did you notice any unnecessary overlaps or repetitions of subjects and content with what you studied during your undergraduate program?

Answers	a.v.	%
A-Very often	2	4,1%
B-Often	11	22,4%
C-Hardly ever	29	59,2%
D-Never	7	14,3%
<b>Total</b>	<b>49</b>	<b>100%</b>
NA	37	



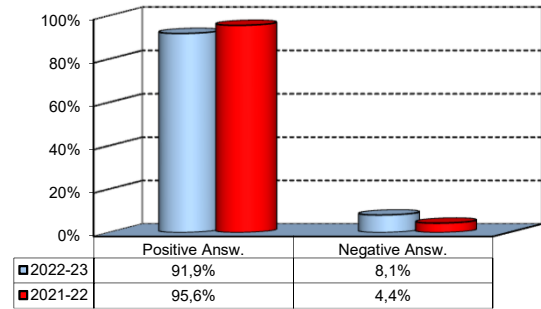
Please select the course or courses in the MSc program in which you encountered overlaps or unnecessary repetitions (multiple answers admitted)

Course	a.v.	%
QUANTITATIVE METHODS FOR SOCIAL SCIENCES - STATISTICS - MODULE 2 (APPLIED STATISTICS)	2	4,8%
QUANTITATIVE METHODS FOR SOCIAL SCIENCES - QUANTITATIVE METHODS FOR SOCIAL SCIENCES (MODULE II - STATISTICS)	2	4,8%
STRATEGIC AND HR MANAGEMENT IN PUBLIC ORGANIZATIONS - MANAGEMENT OF GOVERNMENT ORGANIZATIONS	2	4,8%
MANAGING BUSINESS GOVERNMENT RELATIONS - PUBLIC GOVERNANCE	2	4,8%
QUANTITATIVE METHODS FOR SOCIAL SCIENCES - STATISTICA	2	4,8%
NATIONAL AND INTERNATIONAL INSTITUTIONS LAW - COMPARATIVE BUSINESS AND EUROPEAN LAW	2	4,8%
NATIONAL AND INTERNATIONAL INSTITUTIONS LAW - INTRODUCTION TO THE LEGAL SYSTEM - MODULE 2	2	4,8%
STRATEGIC AND HR MANAGEMENT IN PUBLIC ORGANIZATIONS - ORGANIZZAZIONE E GESTIONE DEL PERSONALE NELLE AZIENDE PUBBLICHE	2	4,8%
Other	26	61,9%
<b>TOTAL</b>	<b>42</b>	<b>100,0%</b>

## Study Experience

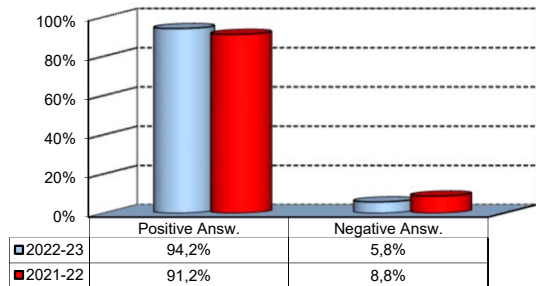
6) Do you think that the overall study load was compatible with the length of the program?

Answers	a.v.	%
A - Definitely YES	41	47,7%
B - More YES than NO	38	44,2%
C - More NO than YES	6	7,0%
D - Definitely NO	1	1,2%
<b>Total</b>	<b>86</b>	<b>100%</b>
NA	0	



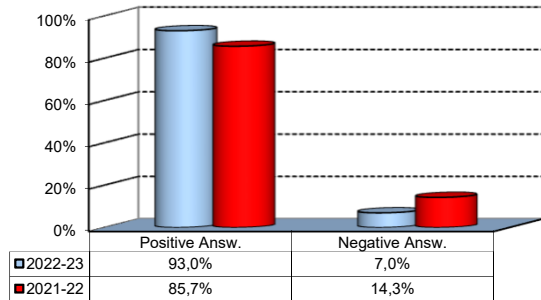
7) Was the coordination of the study program appropriately managed by the Program Director?

Answers	a.v.	%
A - Definitely YES	41	47,7%
B - More YES than NO	40	46,5%
C - More NO than YES	4	4,7%
D - Definitely NO	1	1,2%
<b>Total</b>	<b>86</b>	<b>100%</b>
NA	0	



8) On the whole, were the classroom climate and relationships with your classmates positive and able to enrich your personal experience?

Answers	a.v.	%
A - Definitely YES	48	55,8%
B - More YES than NO	32	37,2%
C - More NO than YES	5	5,8%
D - Definitely NO	1	1,2%
<b>Total</b>	<b>86</b>	<b>100%</b>
NA	0	

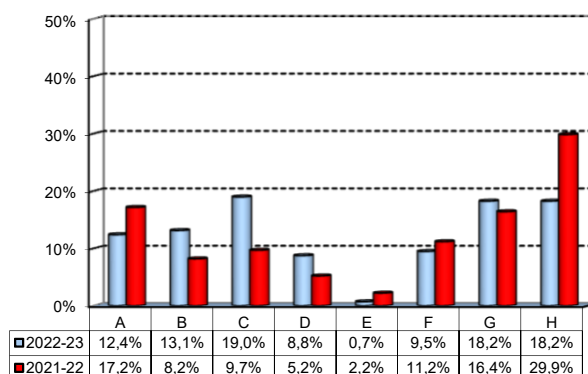


## Extracurricular Activities

1) Which of the following extracurricular activities did you attend during your study program?

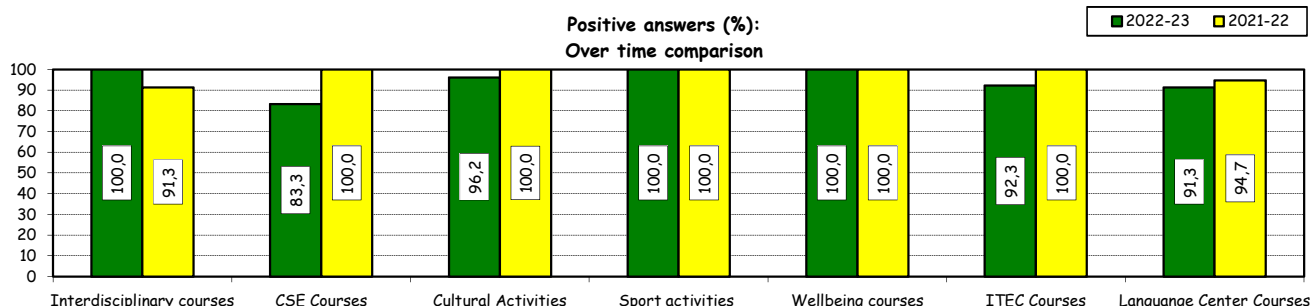
(multiple answers admitted)

Answers	a.v.	%
A - Interdisciplinary courses ("Sapere a tutto campo")	17	12,4%
B - Counseling and Self-Empowerment courses CSE	18	13,1%
C - Cultural Activities (visit museums, concerts, theatre and cinema, various issues)	26	19,0%
D - Sport activities	12	8,8%
E - Wellbeing courses	1	0,7%
F - Courses offered by ITEC	13	9,5%
G - Courses offered by Language Center	25	18,2%
H - None	25	18,2%
<b>Total</b>	<b>137</b>	<b>100%</b>
NA	0	



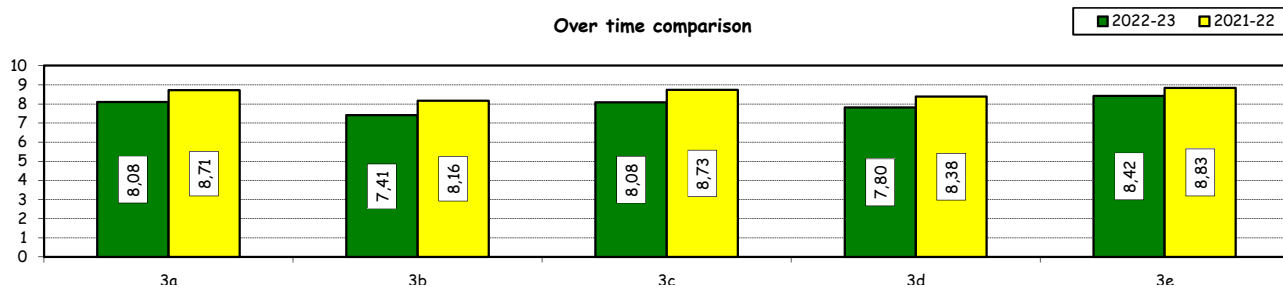
2) Do you think that the activities you took part in contributed to your cultural/educational enrichment?

	Definitely YES		More YES than NO		More NO than YES		Definitely NO		Total		NA
	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.
A - Interdisciplinary courses	10	62,5	6	37,5	0	0,0	0	0,0	16	100,0	1
B - CSE courses	7	38,9	8	44,4	2	11,1	1	5,6	18	100,0	0
C - Cultural Activities	14	53,8	11	42,3	1	3,8	0	0,0	26	100,0	0
D - Sport activities	9	81,8	2	18,2	0	0,0	0	0,0	11	100,0	1
E - Wellbeing courses	1	100,0	0	0,0	0	0,0	0	0,0	1	100,0	0
F - ITEC courses	8	61,5	4	30,8	1	7,7	0	0,0	13	100,0	0
G - Language Center courses	13	56,5	8	34,8	2	8,7	0	0,0	23	100,0	2



How would you evaluate:

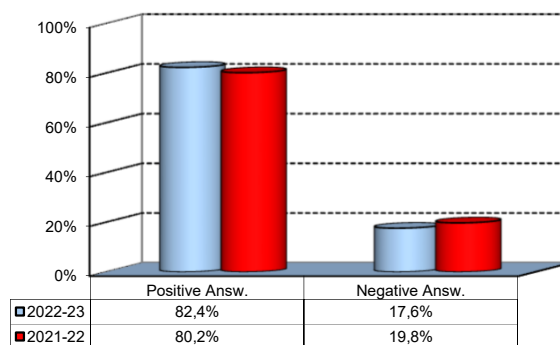
Item	Answers	Negative				Positive				Total	NA	
		1-2		3-4-5		6-7-8		9-10				
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
3a) The range and interest of programmes offered		0	0,0	3	5,1	31	52,5	25	42,4	59	100,0	2
3b) The support you received from the Campus Life Office		1	1,7	8	13,6	32	54,2	18	30,5	59	100,0	2
3c) The support you received from ITEC		0	0,0	1	7,7	5	38,5	7	53,8	13	100,0	0
3d) The support you received from Language Center		1	4,0	2	8,0	14	56,0	8	32,0	25	100,0	0
3e) The support you received from Bocconi Sport Team		0	0,0	1	8,3	4	33,3	7	58,3	12	100,0	0



## Degree Thesis

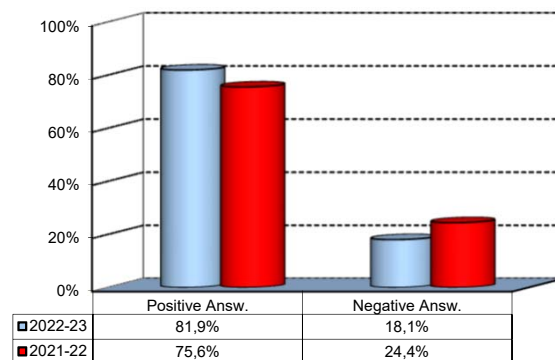
1) Do you think that the supervision and the assistance for preparing for your thesis were appropriate?

Answers	a.v.	%
A - Definitely YES	32	37,6%
B - More YES than NO	38	44,7%
C - More NO than YES	11	12,9%
D - Definitely NO	4	4,7%
<b>Total</b>	<b>85</b>	<b>100%</b>
NA	1	



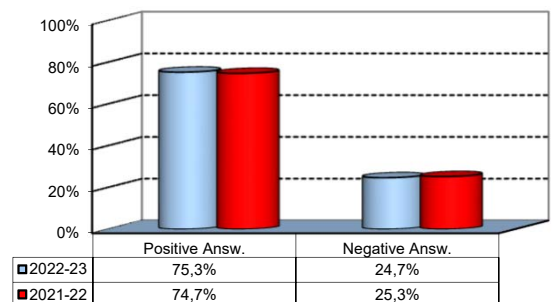
2) Do you think that the facilities provided by the University (library, computer labs) adequately supported preparation for your thesis?

Answers	a.v.	%
A - Definitely YES	19	22,9%
B - More YES than NO	49	59,0%
C - More NO than YES	11	13,3%
D - Definitely NO	4	4,8%
<b>Total</b>	<b>83</b>	<b>100%</b>
NA	3	



3) Do you think that your thesis was a useful experience for completing your education and a way to verify your planning and writing skills?

Answers	a.v.	%
A - Definitely YES	26	30,6%
B - More YES than NO	38	44,7%
C - More NO than YES	16	18,8%
D - Definitely NO	5	5,9%
<b>Total</b>	<b>85</b>	<b>100%</b>
NA	1	

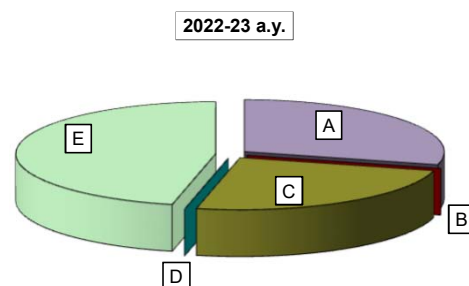




## Experience Of Studying Abroad

1) Please select the program you participated in:

Answers	a.v.	%	
		2022-23	2021-22
A - Exchange	25	29,1	20,7
B - CEMS-MIM	0	0,0	0,0
C- Double Degree	21	24,4	44,6
D - Free-Mover	0	0,0	0,0
E- None	40	46,5	34,8
<b>Total</b>	<b>86</b>	<b>100,0</b>	<b>100,0</b>
NA	0		

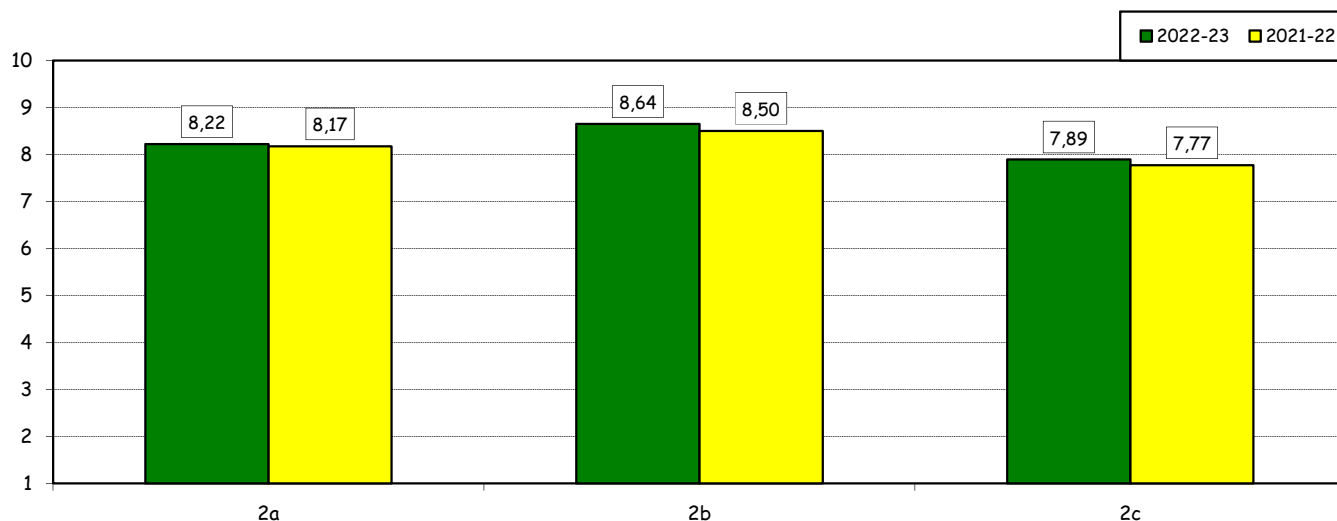


How would you evaluate:

(only A, B, C or E answers to item no.1)

Item	Answers	Negative				Positive				Total		N.A.
		1-2		3-4-5		6-7-8		9-10		a.v.	%	a.v.
		a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.
2a) Quality and completeness of information provided through: 'International Week', emails, brochures, International Relations Service web page.		0	0,0	4	8,7	19	41,3	23	50,0	46	100,0	0
2b) The range and interest of programs offered.		0	0,0	1	2,2	15	33,3	29	64,4	45	100,0	1
2c) The support you received from Bocconi International Relations.		2	4,4	4	8,9	18	40,0	21	46,7	45	100,0	1

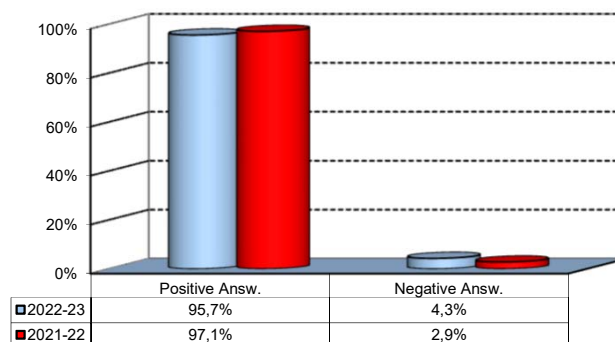
### Over time comparison



## Experience Of Studying Abroad

3) Would you positively evaluate this experience?

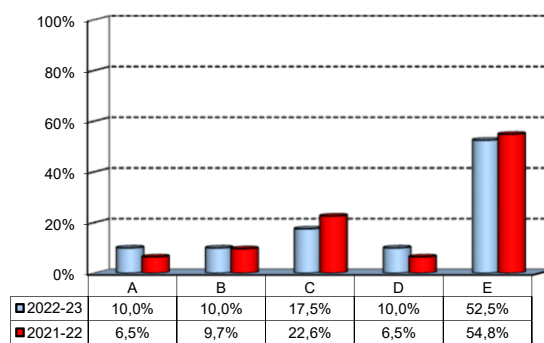
Answers	v. a.	%
A - Definitely YES	36	78,3%
B - More YES than NO	8	17,4%
C - More NO than YES	2	4,3%
D - Definitely NO	0	0,0%
<b>Total</b>	<b>46</b>	<b>100%</b>
NA	0	



(In case of answer "E" to item no.1)

4) Please indicate why you did not attend a period of study abroad (select all relevant reasons):

Answers	a. v.	%
A-Lack of interest in this kind of experience	4	10,0%
B-Absence of the requirements needed for participation in the program selected	4	10,0%
C-Rejection of your application	7	17,5%
D-Lack of time during the period of study	4	10,0%
E-Other (personal, family, organizational reasons, etc.)	21	52,5%
<b>Total</b>	<b>40</b>	<b>100%</b>
NA	0	



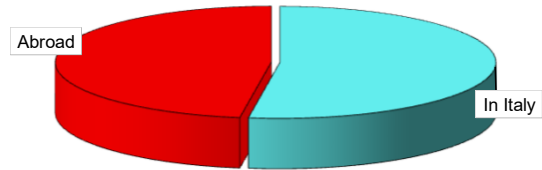
## Internship Activities

1) Which activity recognized in your curriculum did you complete during the MSc program?

Answers	a.v.	%	
		2022-23	2021-22
A - Internship/Other job experience	86	100,0	97,8
B - Alternative Activity <sup>^</sup>	0	0,0	2,2
<b>Total</b>	<b>86</b>	<b>100,0</b>	<b>100,0</b>
NA	0		

3) Where did you complete the internship recognized by the Bachelor program?

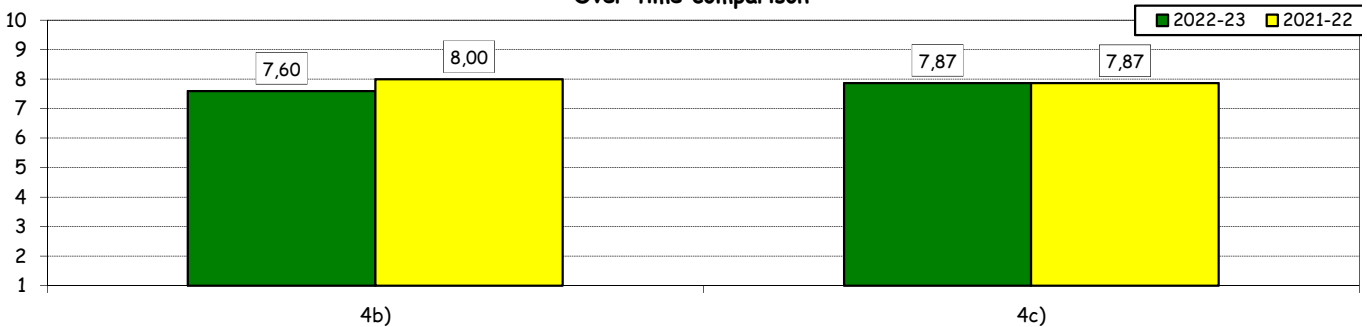
Answers	a.v.	%	
		2022-23	2021-22
In Italy	45	52,3%	44,4%
Abroad	41	47,7%	55,6%
<b>Total</b>	<b>86</b>	<b>100%</b>	<b>100%</b>
NA	0		



How would you evaluate:

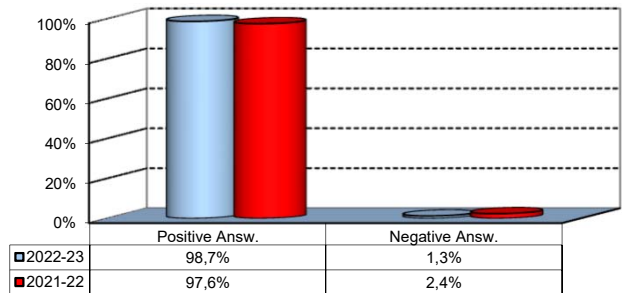
Item \ Answers	Negative				Positive				Total		N.A. a.v.
	1-2		3-4-5		6-7-8		9-10		a.v.	%	
	a.v.	%	a.v.	%	a.v.	%	a.v.	%			
4a) The number and variety of opportunities offered.	0	0,0	10	12,8	41	52,6	27	34,6	78	100,0	8
4b) The support you received from the Internship Office.	1	1,3	7	9,0	36	46,2	34	43,6	78	100,0	8

Over time comparison



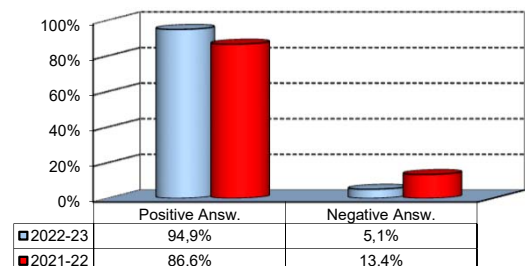
5) Would you positively evaluate this experience?

Answers	a.v.	%
A - Definitely YES	36	46,2%
B - More YES than NO	41	52,6%
C - More NO than YES	1	1,3%
D - Definitely NO	0	0,0%
<b>Total</b>	<b>78</b>	<b>100%</b>
NA	8	



6) Do you think that the qualifications you acquired while attending the MSc program were appropriate to perform this activity?

Answers	a.v.	%
A - Definitely YES	40	51,3%
B - More YES than NO	34	43,6%
C - More NO than YES	4	5,1%
D - Definitely NO	0	0,0%
<b>Total</b>	<b>78</b>	<b>100%</b>
NA	8	



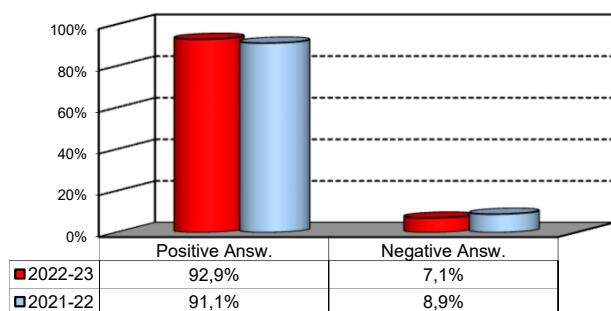
<sup>^</sup>: During the pandemic, students were given the opportunity to replace the mandatory internship with an alternative activity called Career Start Pack. It consists in an elective exam integrated with mandatory participation in the virtual career orientation path

## General satisfaction and short-term plans

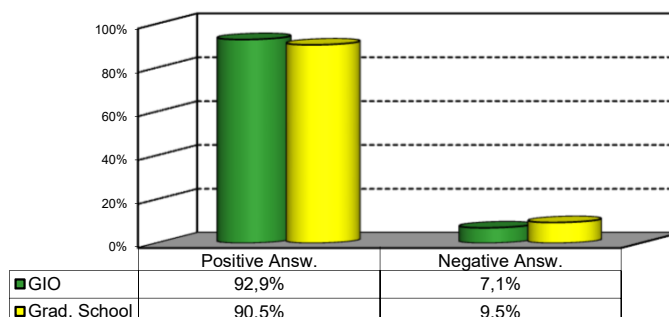
1) Are you satisfied overall with the study program you attended?

Answers	Italian		Non Italian		Total	
	a.v.	%	a.v.	%	a.v.	%
A - Definitely YES	30	54,5%	12	40,0%	42	49,4%
B - More YES than NO	22	40,0%	15	50,0%	37	43,5%
C - More NO than YES	2	3,6%	3	10,0%	5	5,9%
D - Definitely NO	1	1,8%	0	0,0%	1	1,2%
<b>Total</b>	<b>55</b>	<b>100%</b>	<b>30</b>	<b>100%</b>	<b>85</b>	<b>100%</b>
NA	1		0		1	

Over time comparison



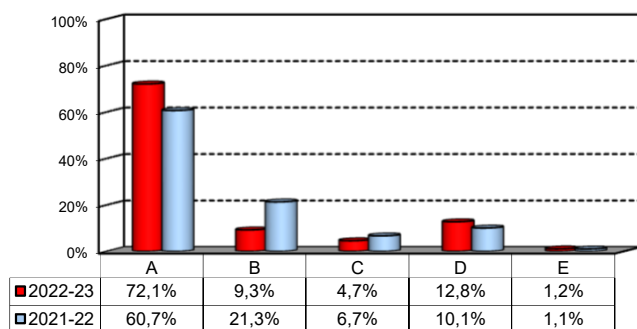
Comparison with the overall School data



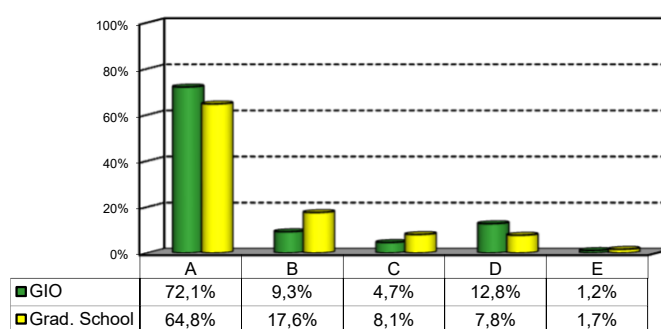
2a) If you could go back in time, would you enroll in the University again?

Answers	Italian		Non Italian		Total	
	v.a.	%	v.a.	%	v.a.	%
A-YES, in the same program at this University	42	75,0%	20	66,7%	62	72,1%
B-YES, in another program at this University	6	10,7%	2	6,7%	8	9,3%
C-YES, in the same program but at another University	1	1,8%	3	10,0%	4	4,7%
D-YES, in another program at another University	6	10,7%	5	16,7%	11	12,8%
E-NO, I would not enrol in university anymore	1	1,8%	0	0,0%	1	1,2%
<b>Total</b>	<b>56</b>	<b>100%</b>	<b>30</b>	<b>100%</b>	<b>86</b>	<b>100%</b>
NA	0		0		0	

Over time comparison



Comparison with the overall School data



## General satisfaction and short-term plans

(In case of answer "B" to item no.2a)

### 2b) Which program would you enroll at this University?

MSc	a.v.	%
ACME	0	0,0%
AFC	1	12,5%
FIN	2	25,0%
CLELI	0	0,0%
ESS	3	37,5%
EMIT	1	12,5%
GIO	1	12,5%
IM	0	0,0%
M	0	0,0%
MM	0	0,0%
CYBER	0	0,0%
<b>Total</b>	<b>8</b>	<b>100%</b>
NA	0	

### 2c) Why would you make a different choice?

(In case of answer "B", "C", "D" or "E" to item no.2a)

Answers	a.v.	% 2022-23	% 2021-22
A - My interest has changed over time / I discovered that I have different attitudes	15	65,2%	59,3%
B -The MS program did not satisfy my expectations	5	21,7%	29,6%
C I would have preferred to attend the same MS program but taught in English	0	0,0%	0,0%
D - Other reasons	3	13,0%	11,1%
<b>Total</b>	<b>23</b>	<b>100%</b>	<b>100%</b>
NA	1		

#### D- Other reasons:

Compatibility with such young students was not ideal.
-------------------------------------------------------

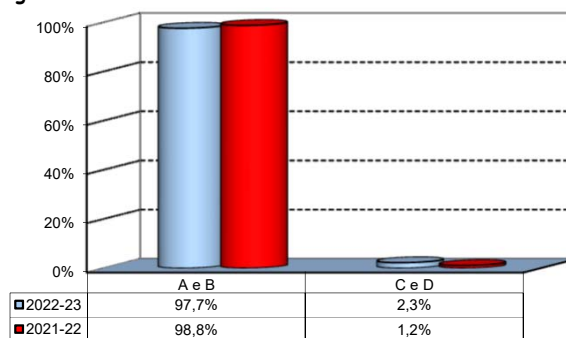
I would enroll in a Professional Master
-----------------------------------------

L'universita' offre piu' opportunita' per settori diverso dal mio
-------------------------------------------------------------------

## Infrastructure: Classrooms, Library And Facilities

1) What is your opinion about the classrooms where lessons and other teaching activities have been held?\*

Answers	a.v.	%
A - Always or nearly always adequate	70	81,4%
B - Often adequate	14	16,3%
C - Rarely adequate	2	2,3%
D - Never adequate	0	0,0%
E - I did not use them	0	0,0%
<b>Total</b>	<b>86</b>	<b>100%</b>
NA	0	

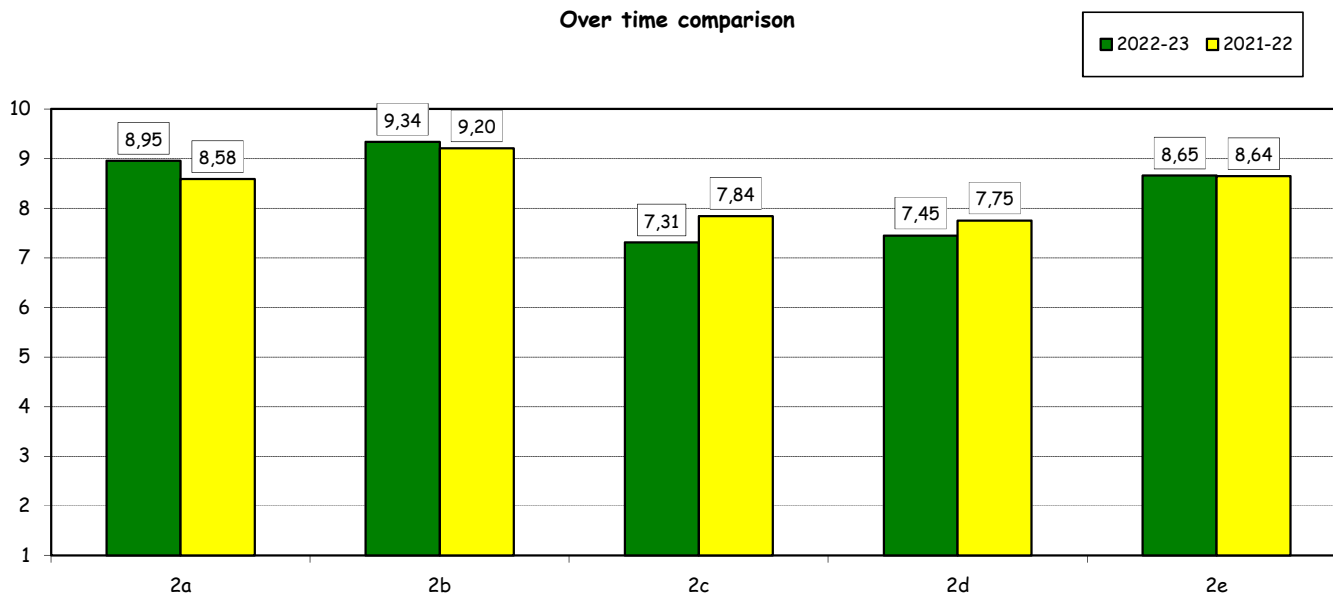


2) How would you evaluate:

(In case of answer "A", "B", "C" or "D" to item no.1)

Item	Answers	Negative				Positive				Total		NA	N.R.
		1-2		3-4-5		6-7-8		9-10		a.v.	%		
		a.v.	%	a.v.	%	a.v.	%	a.v.	%				
a) The adequacy of the audio and multimedia systems (e.g. instructor's computer, projectors, video players) installed in the classrooms.		0	0,0	2	2,3	24	27,9	60	69,8	86	100,0		0
b) The cleanliness of classrooms and of other common areas on campus (corridors, halls, study rooms).		0	0,0	1	1,2	12	14,0	73	84,9	86	100,0		0
c) The adequacy of the amount of areas/seats reserved to individual study in the University Library.		7	8,3	14	16,7	24	28,6	39	46,4	84	100,0	0	2
d) The adequacy of the amount of areas/seats reserved to individual study in other buildings on campus.		5	5,9	15	17,6	28	32,9	37	43,5	85	100,0	0	1
e) The clarity and adequacy of the signage system on campus.		0	0,0	4	4,8	30	35,7	50	59,5	84	100,0		2

Over time comparison

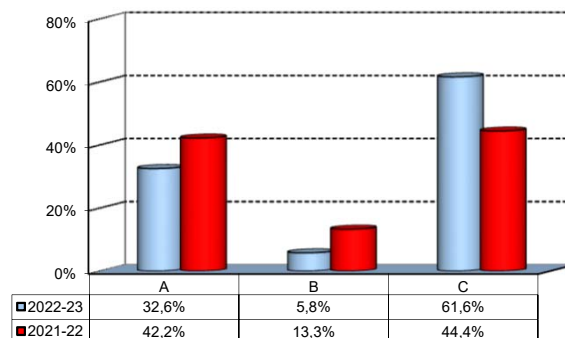


(\*): the percentage shown on the graphs is calculated by excluding the responses of those who declare that they have not used the service.

## Infrastructure: Classrooms, Library And Facilities

3) What is your overall opinion on the PC Labs and IT facilities provided by the University?

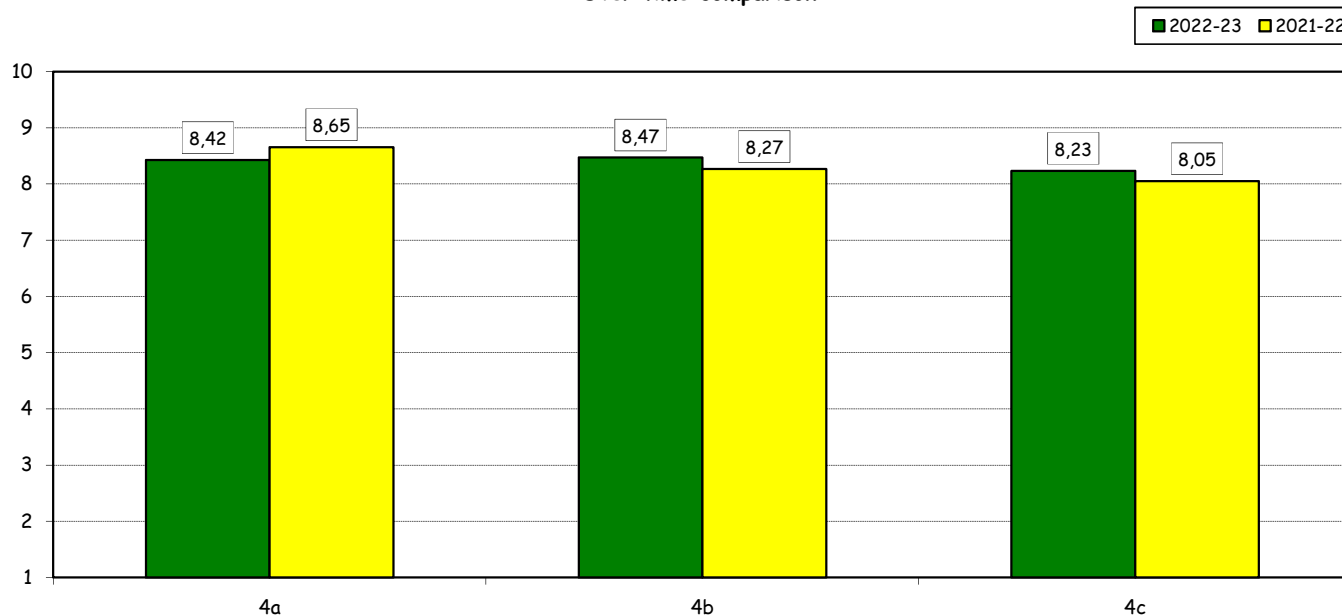
Answers	a.v.	%
A- Adequate in number	28	32,6%
B- Inadequate in number	5	5,8%
C- Never used	53	61,6%
<b>Total</b>	<b>86</b>	<b>100%</b>
NA	0	



4) How do you evaluate:

Answers	Negative				Positive				Total	N.R.	
	1-2		3-4-5		6-7-8		9-10				
	a.v.	%	a.v.	%	a.v.	%	a.v.	%			
a) The availability of technical staff supporting students (Tutors) in PC Labs.*	0	0,0	1	3,0	13	39,4	19	57,6	33	100,0	0
b) The convenience of the PC Labs' opening hours.*	0	0,0	1	3,1	14	43,8	17	53,1	32	100,0	1
c) The level of accessibility and usability of the University's IT services (Internet access points, Punto Blu, Virtual Punto Blu, wireless connection).	1	1,2	5	5,8	37	43,0	43	50,0	86	100,0	0

Over time comparison

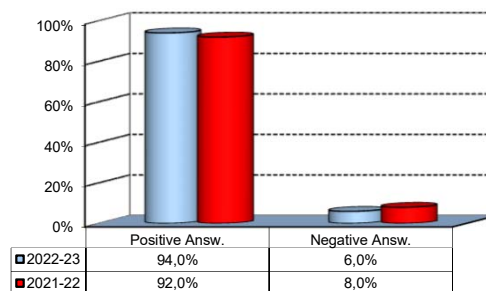


(\*): Only in case of answer "A" or "B" to item no.3

## Infrastructure: Classrooms, Library And Facilities

5) What is your overall opinion on the Library's services, such as support for individual study?\*

Answers	a.v.	%
A - Very Positive	27	31,4%
B - Quite positive	36	41,9%
C - Quite negative	4	4,7%
D - Very Negative	0	0,0%
E - Never used	19	22,1%
<b>Total</b>	<b>86</b>	<b>100%</b>
NA	0	

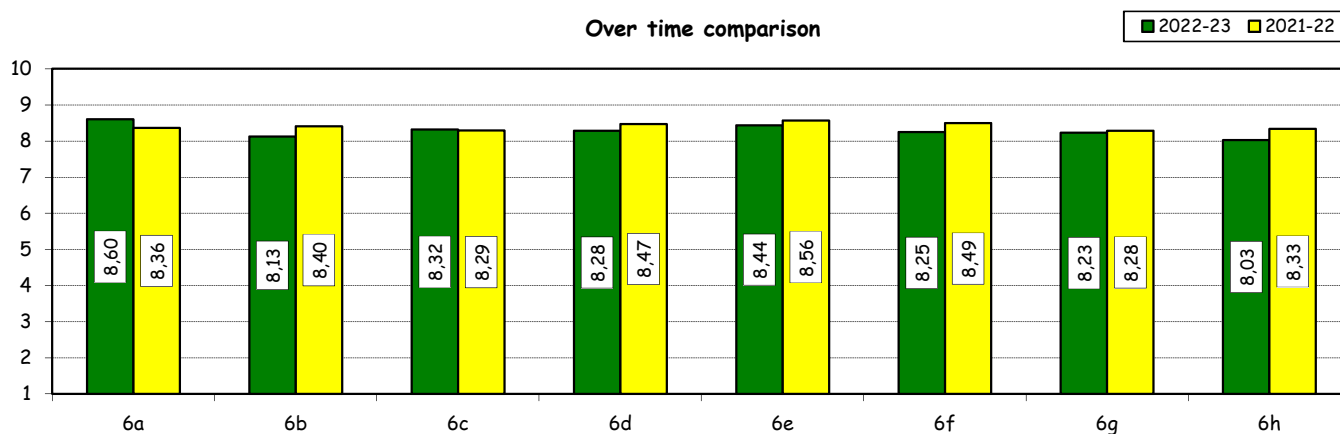


6) How would you evaluate:

(In case of answer "A", "B", "C" or "D" to item no. 5)

Item	Answers	Negative				Positive				Total		N.A. a.v.
		1-2		3-4-5		6-7-8		9-10		a.v.	%	
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
a) The convenience of the Library's opening hours and access to its main services.		0	0,0	2	5,0	14	35,0	24	60,0	40	100,0	27
b) Range of subjects covered in hardcopy collections (books and journals) compared to your needs of study and research		1	2,5	3	7,5	16	40,0	20	50,0	40	100,0	27
c) The relevance and updating of online collections (e-books, e-journals, databases) compared to your needs of study and research		1	2,4	2	4,9	16	39,0	22	53,7	41	100,0	26
d) The ease of use of search tools available on the Library website		1	2,8	3	8,3	11	30,6	21	58,3	36	100,0	31
e) The assistance provided by the Library staff		0	0,0	2	5,1	16	41,0	21	53,8	39	100,0	28
f) Availability of documents (textbooks, articles, chapters, case studies, etc.) used in individual courses		0	0,0	4	10,0	16	40,0	20	50,0	40	100,0	27
g) The Library website as a source of information on the services offered and as a point of access for resources		0	0,0	4	10,3	17	43,6	18	46,2	39	100,0	28
h) The usefulness of workshops offered by the Library to understand how to use the resources available (catalogues, e-journals, databases, etc.)		1	2,7	2	5,4	17	45,9	17	45,9	37	100,0	30

Over time comparison



(\*): the percentage shown on the graphs is calculated by excluding the responses of those who declare that they have not used the service.