

## EVALUATION OF THE DEGREE PROGRAM AND THE UNIVERSITY EXPERIENCE

### BACHELOR IN ECONOMIC AND SOCIAL SCIENCES Graduation year 2022

N° QUESTIONNAIRES PROCESSED: 77

N° OF GRADUATE STUDENTS: 80

RESPONSE RATE: 96,3%



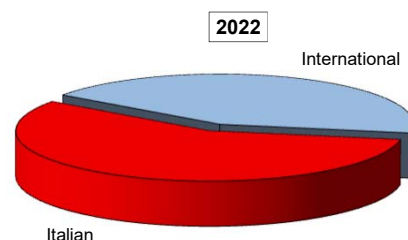
# EVALUATION OF STUDENT EXPERIENCE

## Economic and Social Sciences

### General information

#### School Career

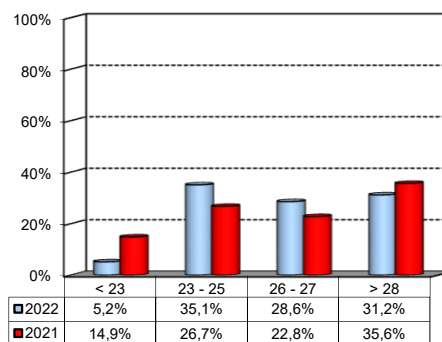
Answers	a.v.	%	
		2022	2021
Italian	44	57,1%	58,4%
International	33	42,9%	41,6%
<b>Total</b>	<b>77</b>	<b>100%</b>	<b>100%</b>
NA	0		



#### Average mark of the exams passed:

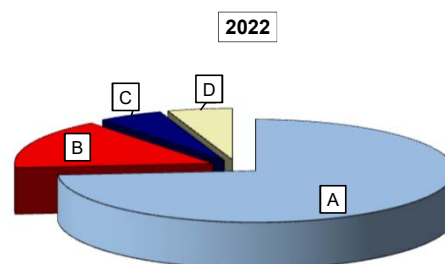
(approximate average expressed in 30/30)

Answers	a.v.	%
< 23	4	5,2%
23 - 25	27	35,1%
26 - 27	22	28,6%
> 28	24	31,2%
<b>Total</b>	<b>77</b>	<b>100%</b>
NA	0	



#### How many of the courses included in your curriculum did you attend regularly?

Answers	a.v.	%	
		2022	2021
A - More than 75%	56	73,7%	73,3%
B - Between 50 and 75%	12	15,8%	13,9%
C - Between 25 and 50%	4	5,3%	8,9%
D - Less than 25%	4	5,3%	4,0%
<b>Total</b>	<b>76</b>	<b>100%</b>	<b>100%</b>
NA	1		

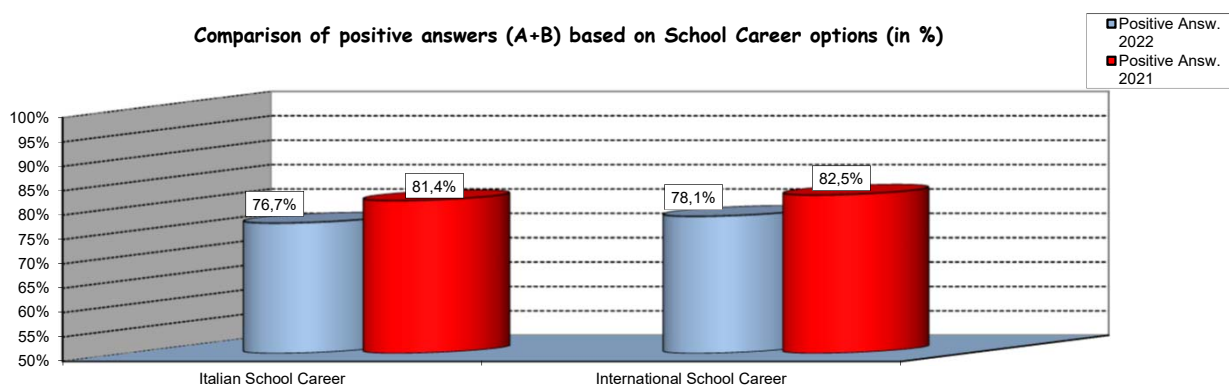


## Study experience

1) Was the knowledge acquired during secondary school adequate to undertake your Bachelor program?

Answers	Italian School Career		International School Career		Total	
	a.v.	%	a.v.	%	a.v.	%
A - Definitely YES	16	37,2%	12	37,5%	28	37,3%
B - More YES than NO	17	39,5%	13	40,6%	30	40,0%
C - More NO than YES	8	18,6%	7	21,9%	15	20,0%
D - Definitely NO	2	4,7%	0	0,0%	2	2,7%
<b>Total</b>	<b>43</b>	<b>100%</b>	<b>32</b>	<b>100%</b>	<b>75</b>	<b>100%</b>
NA	1		1		2	

Comparison of positive answers (A+B) based on School Career options (in %)

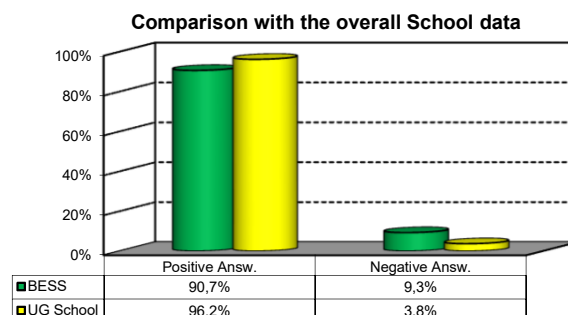
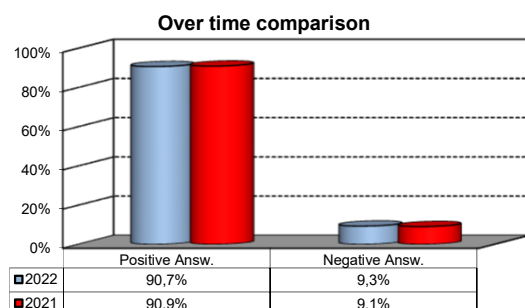


2) if you answered " More NO than YES" or "Definitely NO", indicate the subject or the subjects for which your previous knowledge revealed to be insufficient:

	a.v.	%
MATHEMATICS	14	26,9%
COMPUTER SCIENCE	6	11,5%
ECONOMETRICS	6	11,5%
Altro	26	50,0%
<b>Total</b>	<b>52</b>	<b>100%</b>

3) On the whole, do you appreciate the qualifications you acquired at the end of the Bachelor program at Bocconi?

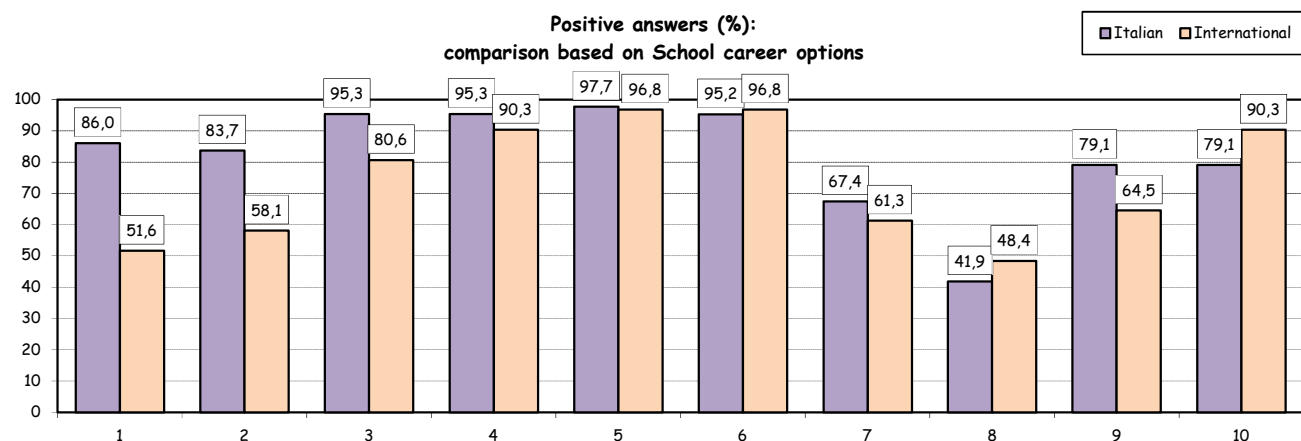
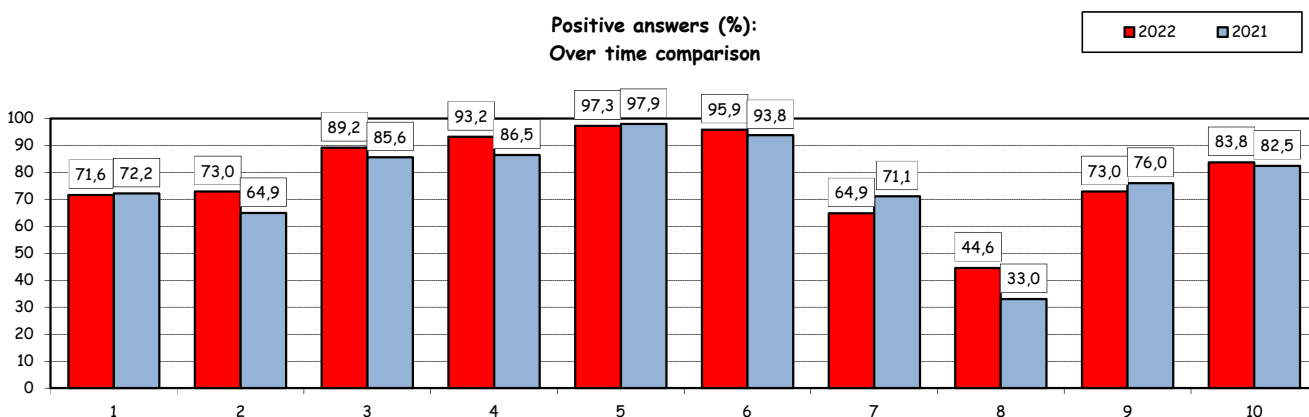
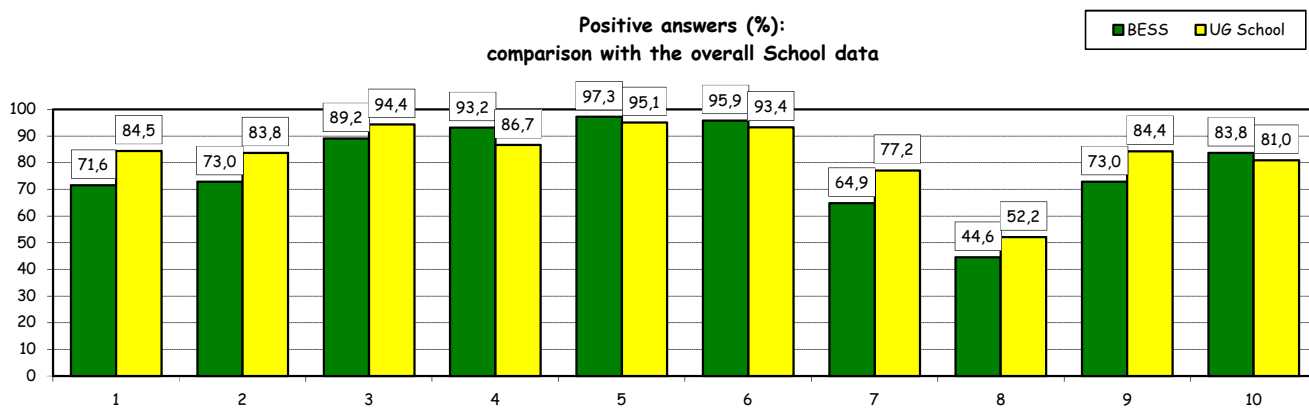
Aswers	Italian school Career		Int.nal School Career		Total	
	v.a.	%	v.a.	%	v.a.	%
A - Definitely YES	24	55,8%	12	37,5%	36	48,0%
B - More YES than NO	18	41,9%	14	43,8%	32	42,7%
C - More NO than YES	1	2,3%	4	12,5%	5	6,7%
D - Definitely NO	0	0,0%	2	6,3%	2	2,7%
<b>Total</b>	<b>43</b>	<b>100%</b>	<b>32</b>	<b>100%</b>	<b>75</b>	<b>100%</b>
NA	1		1		2	



## Study experience

4) Do you think that your course of study at Bocconi has contributed to the development of the following skills?

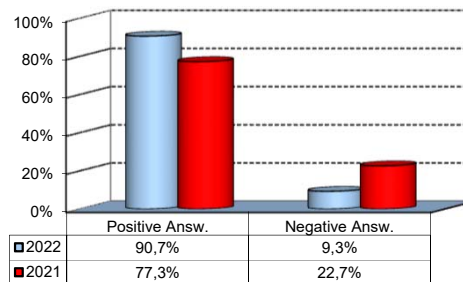
Soft Skill	Item	Definitely YES		More YES than NO		More NO than YES		Definitely NO		Total		n.a.
		a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.
1	Ability to work on a team	21	28,4	32	43,2	18	24,3	3	4,1	74	100,0	3
2	Interpersonal skills	23	31,1	31	41,9	17	23,0	3	4,1	74	100,0	3
3	Organizational skills	37	50,0	29	39,2	6	8,1	2	2,7	74	100,0	3
4	Critical thinking skills	44	59,5	25	33,8	5	6,8	0	0,0	74	100,0	3
5	Ability to analyze and select information	49	66,2	23	31,1	2	2,7	0	0,0	74	100,0	3
6	Problem-solving ability	42	57,5	28	38,4	3	4,1	0	0,0	73	100,0	4
7	Written communication skills	21	28,4	27	36,5	19	25,7	7	9,5	74	100,0	3
8	Verbal communication skills	9	12,2	24	32,4	23	31,1	18	24,3	74	100,0	3
9	Ability to cope with stress	23	31,1	31	41,9	14	18,9	6	8,1	74	100,0	3
10	Computer Skills	15	20,3	47	63,5	10	13,5	2	2,7	74	100,0	3



## Study experience

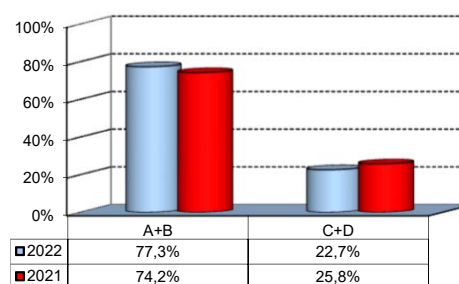
5) Do you think that the courses in your curriculum were adequately coordinated with each other?

	a.v.	%
A - Definitely YES	21	28,0%
B - More YES than NO	47	62,7%
C - More NO than YES	7	9,3%
D - Definitely NO	0	0,0%
<b>Total</b>	<b>75</b>	<b>100%</b>
NA	2	



6a) Do you think that the overall study load was compatible with the length of the program?

	a.v.	%
A - Definitely YES	21	28,0%
B - More YES than NO	37	49,3%
C - More NO than YES	12	16,0%
D - Definitely NO	5	6,7%
<b>Total</b>	<b>75</b>	<b>100%</b>
NA	2	



6b) Specifically, do you believe that the study load was excessive or insufficient?

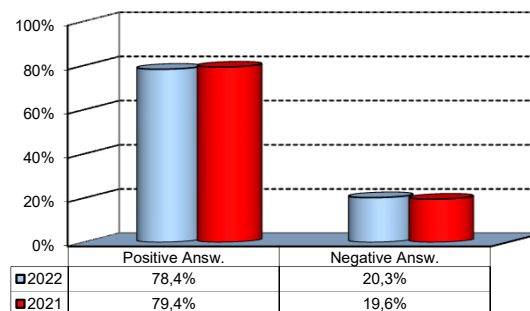
(In case of answer "C" and "D" to item no.6a)

	a.v.	2022%	2021%
Excessive	16	100,0%	90,0%
Insufficient	0	0,0%	10,0%
<b>Total</b>	<b>16</b>	<b>2122%</b>	<b>100%</b>
NA	1		

## Final Report

1) Do you think that the supervision and assistance for preparing for your final report (internship report, final paper or other) were adequate?

	a.v.	%
A - Definitely YES	34	45,9%
B - More YES than NO	24	32,4%
C - More NO than YES	8	10,8%
D - Definitely NO	7	9,5%
E - Supervision was not expected	1	1,4%
<b>Total</b>	<b>74</b>	<b>100%</b>
NA	3	

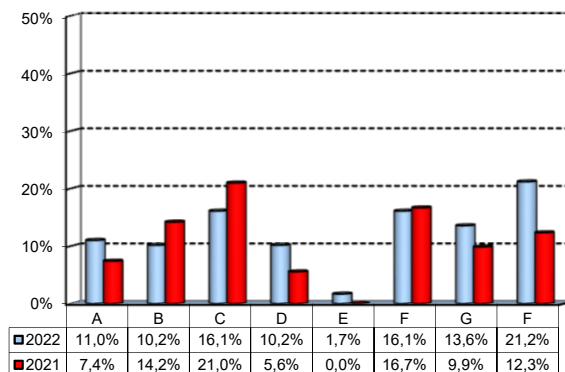


## Extracurricular Activities

1) Which of the following extracurricular activities did you attend during the Bachelor Program?

(multiple answers admitted)

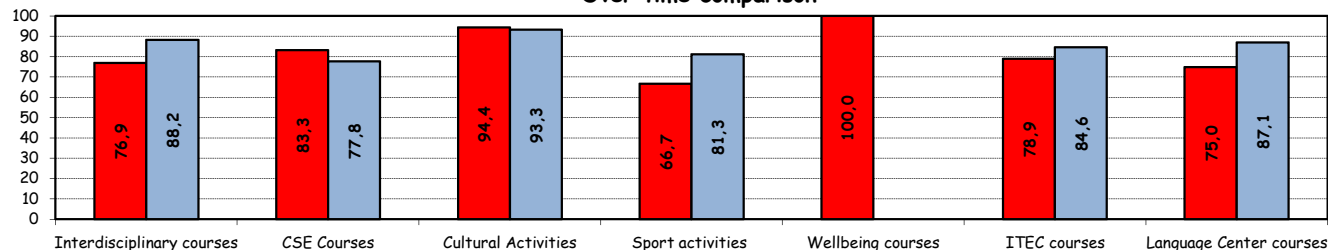
	a.v.	%
A - Interdisciplinary courses ("Sapere a tutto campo")	13	11,0%
B - Counseling and Self-Empowerment courses (CSE)	12	10,2%
C - Cultural Activities (visit museums, concerts, theatre and cinema, various issues)	19	16,1%
D - Sport activities	12	10,2%
E - Wellbeing courses	2	1,7%
F - IT Education Center courses (ITEC)	19	16,1%
G - Language Center courses	16	13,6%
H - None	25	21,2%
<b>Total</b>	<b>118</b>	<b>100%</b>
NA	0	



2) Do you think that the activities you took part in contributed to your cultural/educational enrichment?

	Definitely YES		More YES than NO		More NO than YES		Definitely NO		Total		NA
	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.
A - Interdisciplinary courses	7	53,8	3	23,1	2	15,4	1	7,7	13	100,0	0
B - CSE courses	2	16,7	8	66,7	2	16,7	0	0,0	12	100,0	0
C - Cultural Activities	7	38,9	10	55,6	1	5,6	0	0,0	18	100,0	1
D - Sport activities	4	33,3	4	33,3	3	25,0	1	8,3	12	100,0	0
E - Wellbeing courses	1	50,0	1	50,0	0	0,0	0	0,0	2	100,0	0
F - ITEC courses	5	26,3	10	52,6	4	21,1	0	0,0	19	100,0	0
G - Language Center courses	4	25,0	8	50,0	4	25,0	0	0,0	16	100,0	0

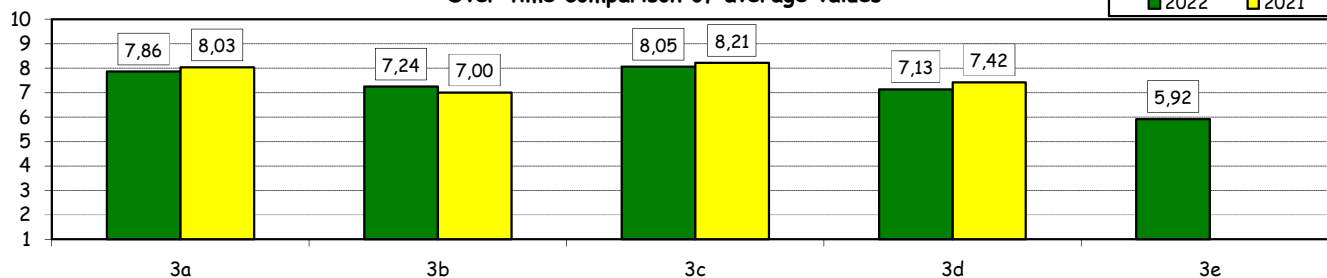
Positive answers (%):  
Over time comparison



How would you evaluate:

Item	Answers	Negative				Positive				Total		NA
		1-2		3-4-5		6-7-8		9-10		a.v.	%	
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
3a) The range and interest of programmes offered		0	0,0	5	10,0	27	54,0	18	36,0	50	100,0	2
3b) The support you received from the Campus Life Office		1	2,0	9	18,4	24	49,0	15	30,6	49	100,0	3
3c) The support you received from ITEC		0	0,0	1	5,3	9	47,4	9	47,4	19	100,0	0
3d) The support you received from Language Center		0	0,0	5	33,3	6	40,0	4	26,7	15	100,0	1
3e) The support you received from Bocconi Sport Teams		1	8,3	4	33,3	6	50,0	1	8,3	12	100,0	0

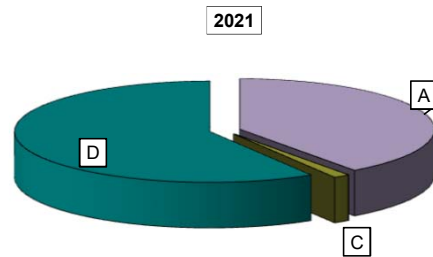
Over time comparison of average values



## Experience Of Studying Abroad

### 1) Type of experience:

Answers	a.v.	%	
		2022	2021
A - Exchange Programme	30	40,0%	11,3%
B - Double Degree	0	0,0%	0,0%
C - Free-Mover	1	1,3%	0,0%
D - None	44	58,7%	88,7%
<b>Total</b>	<b>75</b>	<b>100%</b>	<b>100%</b>
NA	2		

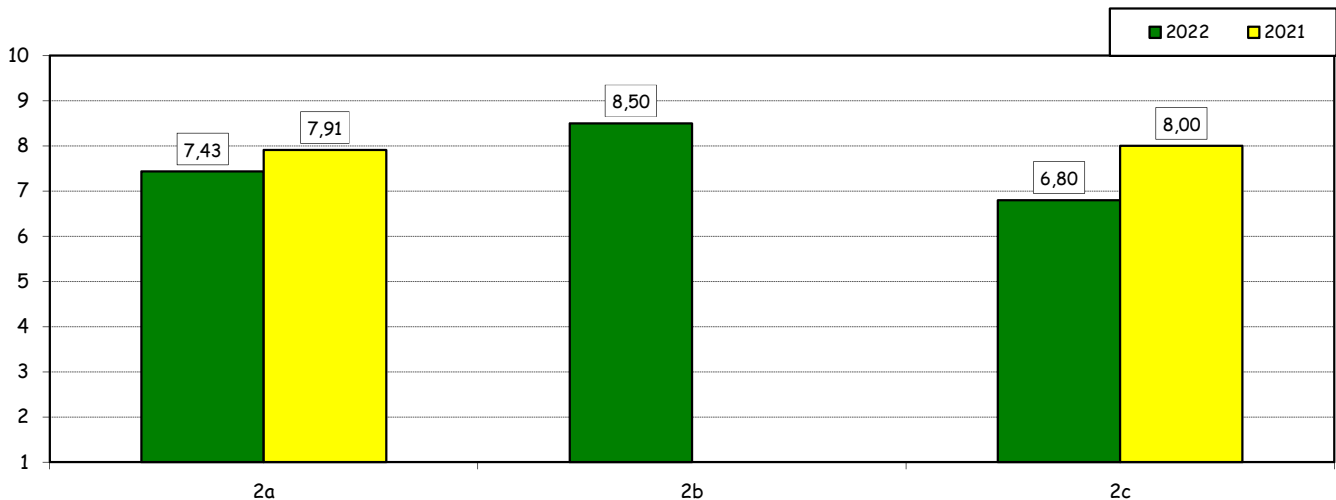


### How would you evaluate:

(only A or B answers to item no.1)

Item	Answers	Negative				Positive				Total		N.A.
		1-2		3-4-5		6-7-8		9-10		a.v.	%	a.v.
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
2a) Quality and completeness of information provided (emails, brochures, International Relations Service web page, meetings)		2	6,7	4	13,3	13	43,3	11	36,7	30	100,0	0
2b) The variety of programmes offered.		0	0,0	0	0,0	15	50,0	15	50,0	30	100,0	0
2c) The support you received from Bocconi before, during and after the experience abroad.		2	6,7	7	23,3	13	43,3	8	26,7	30	100,0	0

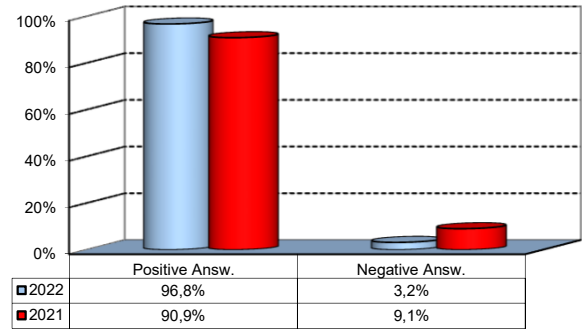
### Over time comparison of average values



## Experience Of Studying Abroad

3) Would you positively evaluate this experience?

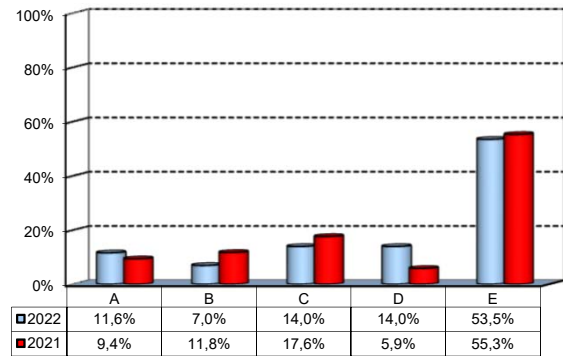
Answers	a.v.	%
A - Definitely YES	19	61,3%
B - More YES than NO	11	35,5%
C - More NO than YES	1	3,2%
D - Definitely NO	0	0,0%
<b>Total</b>	<b>31</b>	<b>100%</b>
NA	0	



(In case of answer "D" to item no.1)

4) Please indicate why you did not attend a period of study abroad (select all relevant reasons):

Answers	a.v.	%
A-Lack of interest in this kind of experience	5	11,6%
B-Absence of the requirements needed for participation in the program selected	3	7,0%
C-Rejection of your application	6	14,0%
D-Lack of time during the period of study	6	14,0%
E-Other (personal, family, organizational reasons, etc.)	23	53,5%
<b>Total</b>	<b>43</b>	<b>100%</b>
NA	1	

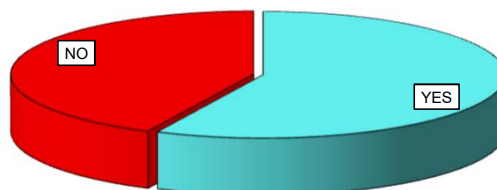




## Internship Activities

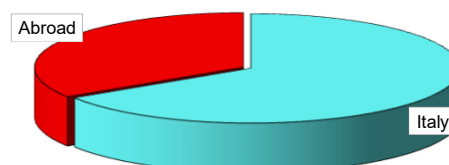
1) Did you attend an internship recognized by the Bachelor program?

	a.v.	2022	2021
YES	44	57,1%	41,2%
NO	33	42,9%	58,8%
<b>Total</b>	<b>77</b>	<b>100%</b>	<b>100%</b>
NA	0		



2) Where did you do the internship recognised by the Bachelor Program?

	a.v.	2022	2021
Italy	29	65,9%	82,5%
Abroad	15	34,1%	17,5%
<b>Total</b>	<b>44</b>	<b>100%</b>	<b>100%</b>
NA	0		

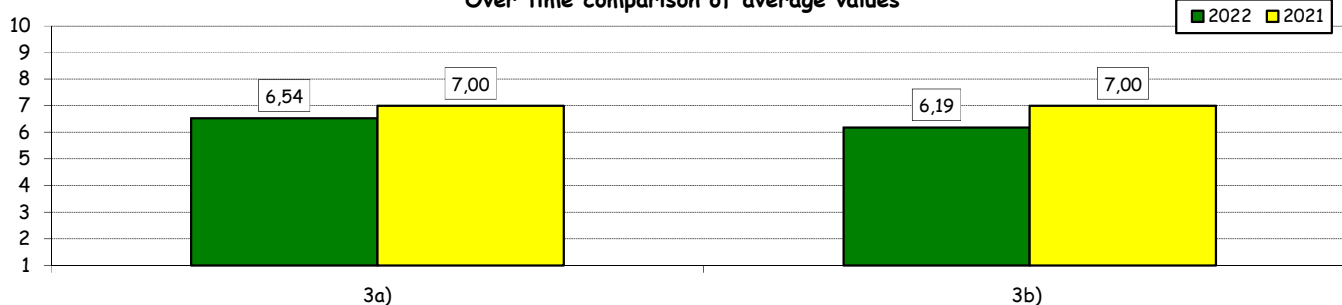


How would you evaluate:

(In case of answer "A" to item no.2)

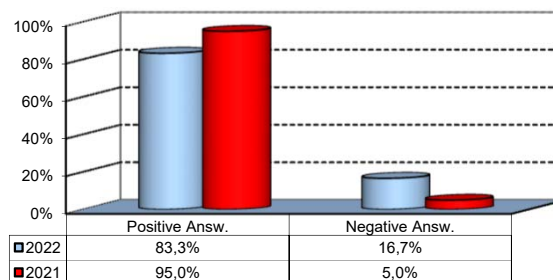
Item	Answers	Negative				Positive				Total	N.A.	
		1-2		3-4-5		6-7-8		9-10				
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
3a) The number and variety of opportunities offered		4	9,8	10	24,4	16	39,0	11	26,8	41	100,0	3
3b) The support you received from Bocconi*		4	10,8	8	21,6	16	43,2	9	24,3	37	100,0	0

Over time comparison of average values



4) Would you positively evaluate this experience?

	a.v.	%
A - Definitely YES	19	45,2%
B - More YES than NO	16	38,1%
C - More NO than YES	5	11,9%
D - Definitely NO	2	4,8%
<b>Total</b>	<b>42</b>	<b>100%</b>
NA	2	



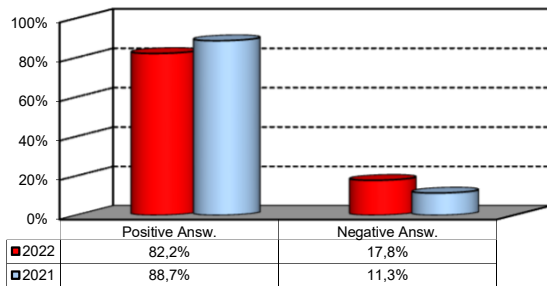
(\*): From this year, this item is submitted to all the interns who have formalized their experience through university services. The value collected in this way is more suitable to the aim of monitoring and improving the service. On the other hand, it cannot be compared with the one collected the previous year.

## General satisfaction and short-term plans

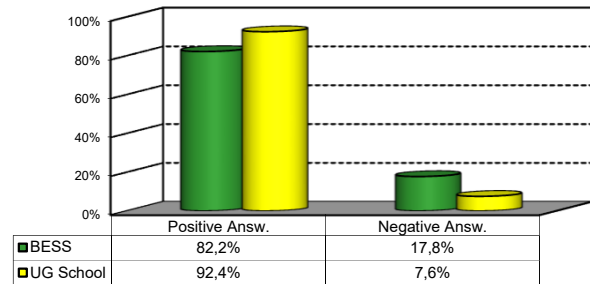
1) Are you satisfied overall with the study program you attended?

Answers	Italian School career		Int.nal School Career		Total	
	a.v.	%	a.v.	%	a.v.	%
A - Definitely YES	22	52,4%	6	19,4%	28	38,4%
B - More YES than NO	18	42,9%	14	45,2%	32	43,8%
C - More NO than YES	2	4,8%	10	32,3%	12	16,4%
D - Definitely NO	0	0,0%	1	3,2%	1	1,4%
<b>Total</b>	<b>42</b>	<b>100%</b>	<b>31</b>	<b>100%</b>	<b>73</b>	<b>100%</b>
NA	2		2		4	

Over time comparison



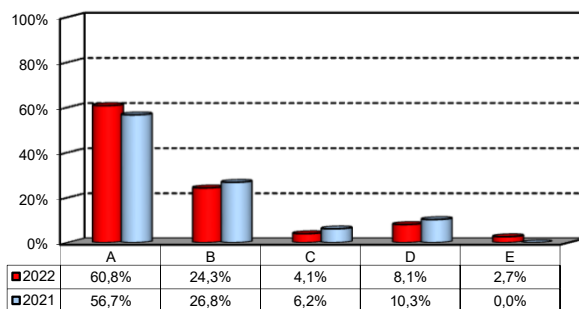
Comparison with the overall School data



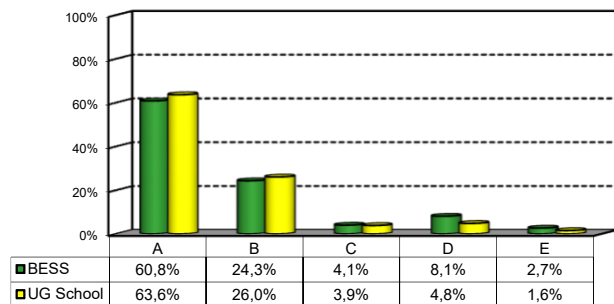
2a) If you could go back in time, would you enroll in the University again?

Answers	Italian School career		Int.nal School Career		Total	
	a.v.	%	a.v.	%	a.v.	%
A - YES, in the same Bachelor Program at this University	33	76,7%	12	38,7%	45	60,8%
B - YES, in another Program at this University	7	16,3%	11	35,5%	18	24,3%
C - YES, in the same Program but at another University	0	0,0%	3	9,7%	3	4,1%
D - YES, in another Program at another University	3	7,0%	3	9,7%	6	8,1%
E - NO, I would not enrol in university anymore	0	0,0%	2	6,5%	2	2,7%
<b>Total</b>	<b>43</b>	<b>100%</b>	<b>31</b>	<b>100%</b>	<b>74</b>	<b>100%</b>
NA	1		2		3	

Over time comparison



Comparison with the overall School data



## General satisfaction and short-term plans

(In case of answer "B", "C", "D" or "E" to item no.2a)

2b) Why would you make a different choice?

Answers	Italian School career		Int.nal School Career		Total		2021 %
	v.a.	%	v.a.	%	2022 v.a.	%	
A - My interest has changed over time / I discovered that I have different attitudes	6	60,0%	4	23,5%	10	37,0%	68,4%
B - The Bachelor program did not satisfy my expectations	4	40,0%	10	58,8%	14	51,9%	23,7%
C- I would have preferred to attend the same Bachelor program but taught in English	0	0,0%	0	0,0%	0	0,0%	0,0%
F - Other reasons	0	0,0%	3	17,6%	3	11,1%	7,9%
<b>Total</b>	<b>10</b>	<b>100%</b>	<b>17</b>	<b>100%</b>	<b>27</b>	<b>100%</b>	<b>100%</b>
NA	1		4		5		

F- Other reasons:

student administration, lack of flexibility and lack of support for students was very challenging
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## General satisfaction and short-term plans

### 3) In the near future do you intend to:

	Italian School career		Int.nal School Career		Total		2021 %
	a.v.	%	a.v.	%	2022 a.v.	%	
A- To go on with university studies at Bocconi (Master of Science, one-year Master of Science)	24	55,8%	7	23,3%	31	42,5%	43,6%
B-To go on with university studies at another Italian University	1	2,3%	1	3,3%	2	2,7%	5,3%
C- To go on with university studies abroad	12	27,9%	11	36,7%	23	31,5%	27,7%
D - To immediately look for a job	3	7,0%	7	23,3%	10	13,7%	14,9%
E - To accept a job proposal received	1	2,3%	3	10,0%	4	5,5%	6,4%
F - To continue to do the job started during this degree program	2	4,7%	1	3,3%	3	4,1%	2,1%
<b>Total</b>	<b>43</b>	<b>100%</b>	<b>30</b>	<b>100%</b>	<b>73</b>	<b>100%</b>	<b>100%</b>
NA	1		3		4		

### 4) If you intend to continue your university studies at another University (in Italy or abroad), what are the reasons for your choice? (multiple answers admitted)

	Italian School career		Int.nal School Career		Total		2021 %
	a.v.	%	a.v.	%	2022 a.v.	%	
A - I would like to attend a more prestigious university	5	20,8%	1	5,0%	6	13,6%	8,7%
B - I would like to build a strong international curriculum	9	37,5%	9	45,0%	18	40,9%	43,5%
C- I can not bear the cost of studies (tuition fees and cost of living)	0	0,0%	2	10,0%	2	4,5%	4,3%
D - I can not bear the cost of studies (tuition fees and cost of living)	0	0,0%	1	5,0%	1	2,3%	6,5%
E- The administrative services are not sufficiently efficient	3	12,5%	1	5,0%	4	9,1%	4,3%
F - I think that the contents of Bocconi's MSc programs do not differ much from those of undergraduate programs	4	16,7%	2	10,0%	6	13,6%	13,0%
G - Other reasons	3	12,5%	4	20,0%	7	15,9%	19,6%
<b>Total</b>	<b>24</b>	<b>100%</b>	<b>20</b>	<b>100%</b>	<b>44</b>	<b>100%</b>	<b>100%</b>
NA	0		0		0		

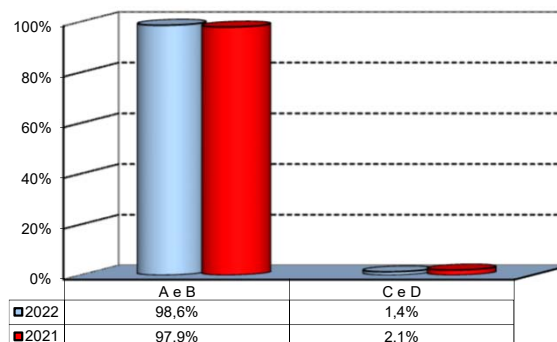
#### G - Other reasons:

Bocconi doesn't offer the program that I'm interested in (Mathematics)
Bocconi uses a statistical approach to economics and other social sciences whereas I want to focus on the philosophical and conceptual side of it.
Dopo triennale in BESS, ho deciso di cambiare area e intraprendere un Master in Management. Tuttavia con media del 27 era impossibile entrare ad International Management in Bocconi. Con questa media + il mio curriculum ecc mi a stato possibile invece entrare in Master in Management in universita' estere paradossalmente " prestigiose" di Bocconi. Segnalo perchè mi sembra paradossale come cosa e perplessita' è condivisa da alcuni compagni di corso. Grazie mille.
I would like to switch to a more quantitative area of study. Bocconi has not among its masters what I'm looking for.
Il corso al quale sono interessata non viene offerto dalla bocconi, inoltre i corsi di studi esteri provvedono pia esperienza pratica mentre la bocconi a molto teorica.
La Bocconi offre un'ottima preparazione accademica ma nulla di più. Non ti prepara al mondo del lavoro e il corso BESS a cosa impegnativo da rendere difficile utilizzare tempo per informarsi individualmente
The experience has been great during three years but I want to explore another country with more international opportunities.
The MSc program I am looking for is not offered at Bocconi

## Infrastructure: Classrooms, Library And Facilities

1) What is your opinion about the classrooms where lessons and other teaching activities have been held?\*

Answers	a.v.	%
A - Always or nearly always adequate	55	75,3%
B - Often adequate	17	23,3%
C - Rarely adequate	0	0,0%
D - Never adequate	1	1,4%
E - I did not use them	0	0,0%
<b>Total</b>	<b>73</b>	<b>100%</b>
NA	4	

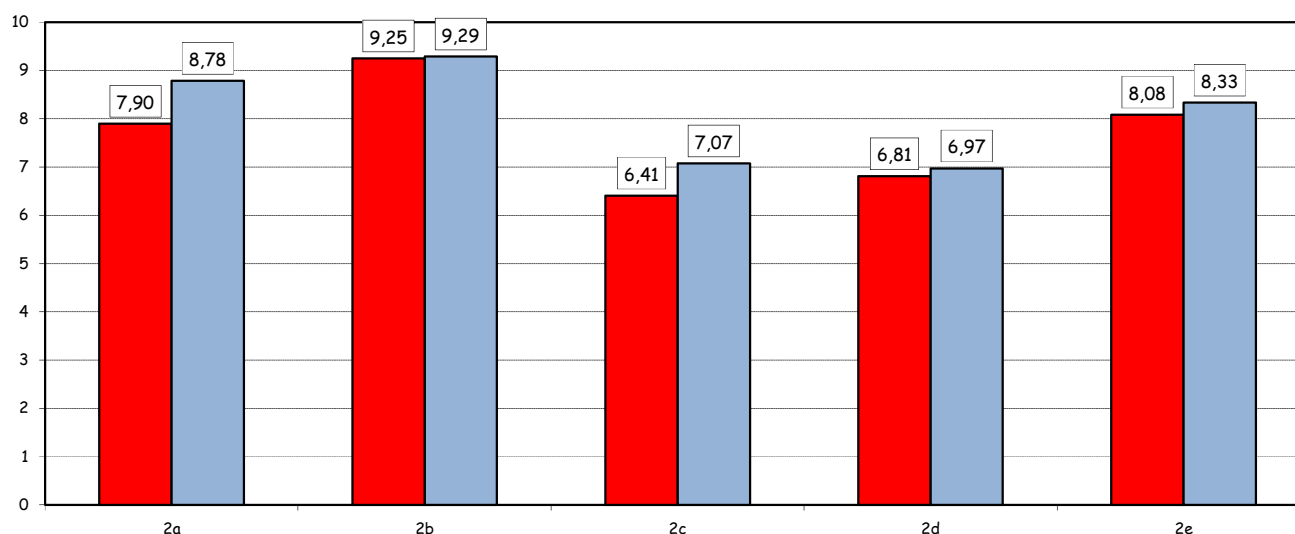


2) How would you evaluate:

Item	Answers	Negative				Positive				Total		N.R.
		1-2		3-4-5		6-7-8		9-10		a.v.	%	
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
a) The adequacy of the audio and multimedia systems (e.g. instructor's computer, projectors, video players) installed in the classrooms		0	0,0	3	3,9	46	59,7	28	36,4	77	100,0	0
b) The cleanliness of classrooms and of other common areas on campus (corridors, halls, study rooms)		0	0,0	1	1,4	14	19,2	58	79,5	73	100,0	4
c) The adequacy of the amount of areas/seats reserved to individual study in the University Library		8	10,1	17	21,5	38	48,1	16	20,3	79	100,0	-2
d) The adequacy of the amount of areas/seats reserved to individual study in other buildings on campus		5	6,8	14	19,2	33	45,2	21	28,8	73	100,0	4
e) The clarity and adequacy of the signage system on campus		0	0,0	8	11,1	33	45,8	31	43,1	72	100,0	5

Over time comparison of average values

■ 2022 ■ 2021

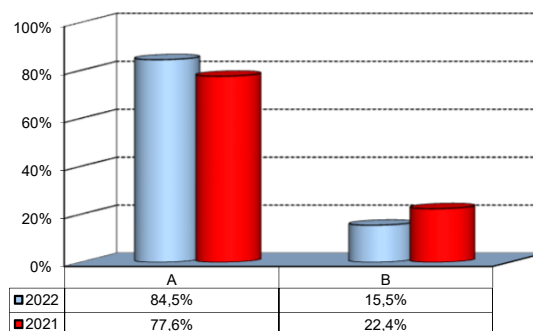


(\*): the percentage shown on the graphs is calculated by excluding the responses of those who declare that they have not used the service.

## Infrastructure: Classrooms, Library And Facilities

3) What is your overall opinion on the PC Labs and IT facilities provided by the University?\*

Answers	a.v.	%
A- Adequate in number	24	32,9%
B- Inadequate in number	9	12,3%
C- Never used	40	54,8%
<b>Total</b>	<b>73</b>	<b>100%</b>
NA	4	

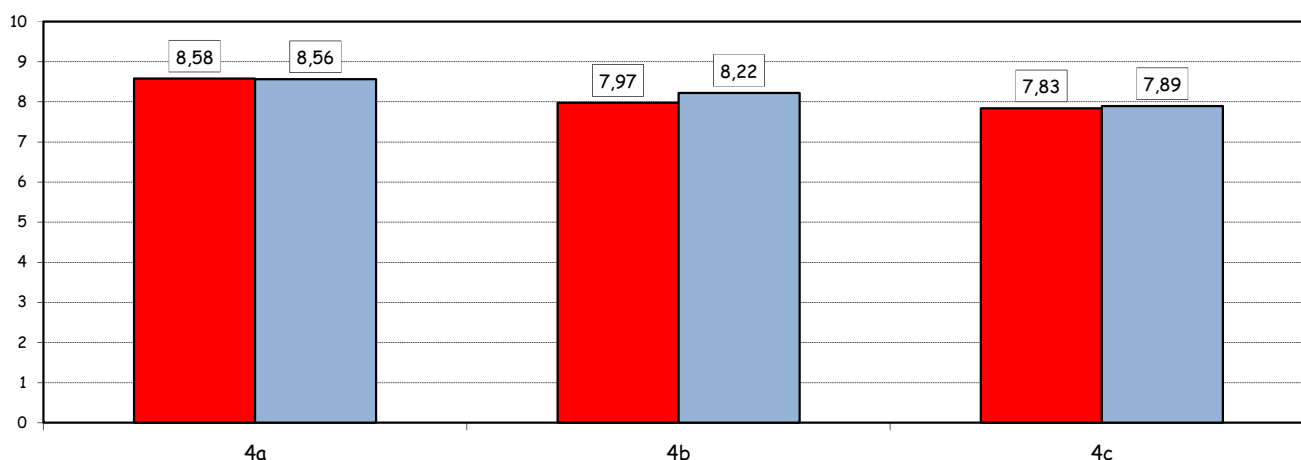


4) How would you evaluate:

Item	Answers	Negative				Positive				Total		NA
		1-2		3-4-5		6-7-8		9-10		a.v.	%	
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
a) The availability of technical staff supporting students (Tutors) in PC Labs <sup>^</sup>		0	0,0	1	3,0	14	42,4	18	54,5	33	100,0	0
b) The convenience of the PC Labs' opening hours <sup>^</sup>		1	3,0	3	9,1	14	42,4	15	45,5	33	100,0	0
c) The level of accessibility and usability of the University's IT services (Internet access points, Punto Blu, Virtual Punto Blu, wireless connection)		1	1,4	4	5,6	45	62,5	22	30,6	72	100,0	5

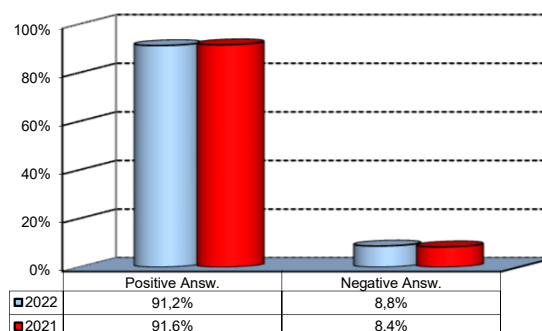
Over time comparison of average values

■ 2022 ■ 2021



5) What is your overall opinion on the Library's services, such as support for individual study?\*

Answers	a.v.	%
A - Very Positive	19	26,0%
B - Quite positive	33	45,2%
C - Quite negative	3	4,1%
D - Very Negative	2	2,7%
E - Never used	16	21,9%
<b>Total</b>	<b>73</b>	<b>100%</b>
NA	4	



(<sup>^</sup>): Only in case of answer "A" or "B" to item no.3

(\*): the percentage shown on the graphs is calculated by excluding the responses of those who declare that they have not used the service.