

## EVALUATION OF THE DEGREE PROGRAM AND THE UNIVERSITY EXPERIENCE

### MASTER OF SCIENCE IN ECONOMIC AND SOCIAL SCIENCES a.y. 2021-2022

**SURVEY PERIOD: JULY 2022 - JULY 2023**

**N° QUESTIONNAIRES PROCESSED: 142**

**N° OF GRADUATE STUDENTS: 150**

**RESPONSE RATE: 94,7%**



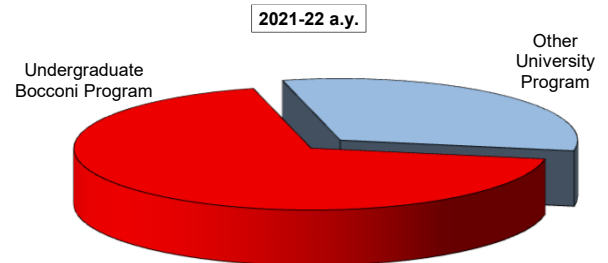
## EVALUATION OF UNIVERSITY EXPERIENCE

### Economic and Social Sciences

#### General information

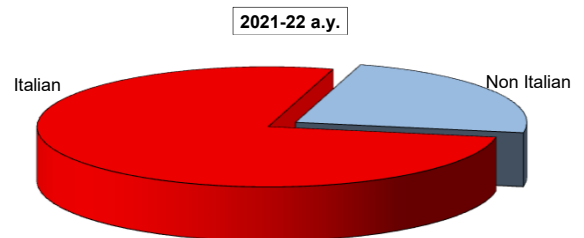
##### Undergraduate Career

Answers	%		
	a. v.	2021-22	2020-21
Undergraduate Bocconi Program	97	68,3	65,5
Other University Program	45	31,7	34,5
<b>Total</b>	<b>142</b>	<b>100,0</b>	<b>100,0</b>
NA	0		



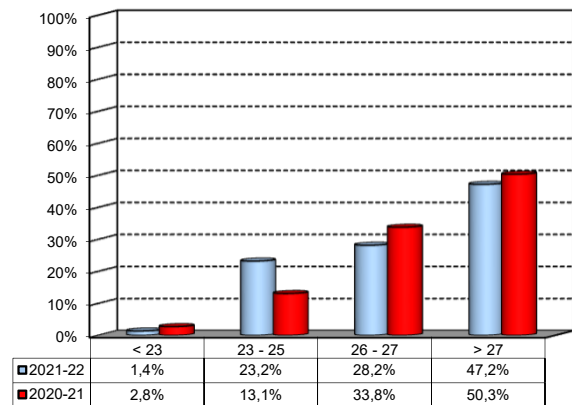
##### Nationality

Answers	%		
	a. v.	2021-22	2020-21
Italian	109	76,8%	82,1%
Non Italian	33	23,2%	17,9%
<b>Total</b>	<b>142</b>	<b>100%</b>	<b>100%</b>
NA	2		



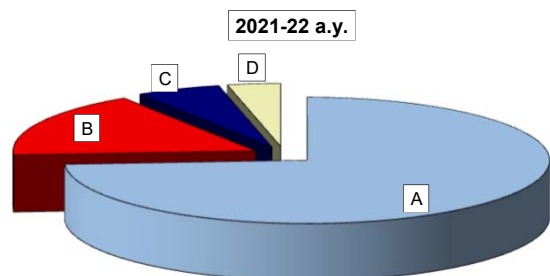
##### Average mark of the exams passed: (approximate average expressed in 30/30)

Answers	a. v.	%
meno di 23	2	1,4%
23-25	33	23,2%
26-27	40	28,2%
maggiore di 27	67	47,2%
<b>Total</b>	<b>142</b>	<b>100%</b>
NA	0	



##### How many of the courses included in your curriculum did you attend regularly?

Answers	%		
	a. v.	2021-22	2020-21
A - More than 75%	105	73,9	86,8
B - Between 50 and 75%	24	16,9	9,0
C - Between 25 and 50%	8	5,6	3,5
D - Less than 25%	5	3,5	0,7
<b>Total</b>	<b>142</b>	<b>100,0</b>	<b>100,0</b>
NA	0		

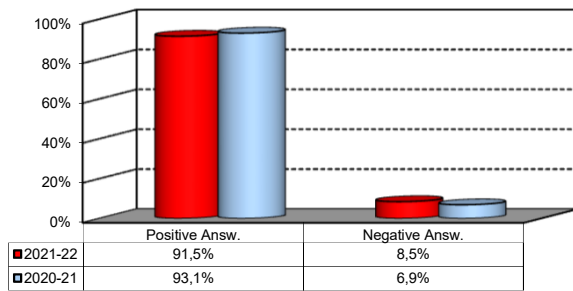


## Study Experience

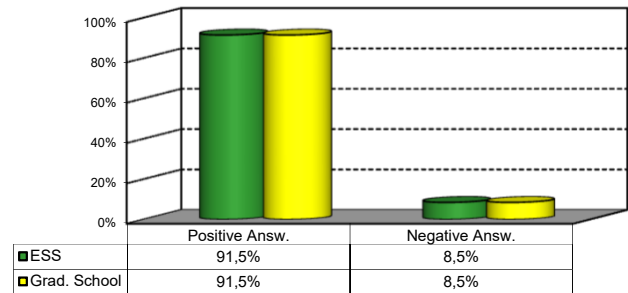
1) On the whole, do you think that the MSc program you attended at Bocconi enabled in-depth study of topics in both a theoretical and a practical sense?

Answers	Italian		Non Italian		Total	
	a.v.	%	a.v.	%	a.v.	%
A - Definitely YES	57	52,3%	15	46,9%	72	51,1%
B - More YES than NO	44	40,4%	13	40,6%	57	40,4%
C - More NO than YES	5	4,6%	4	12,5%	9	6,4%
D - Definitely NO	3	2,8%	0	0,0%	3	2,1%
<b>Total</b>	<b>109</b>	<b>100%</b>	<b>32</b>	<b>100%</b>	<b>141</b>	<b>100%</b>
NA	0		1			

Over time comparison



Comparison with the overall School data

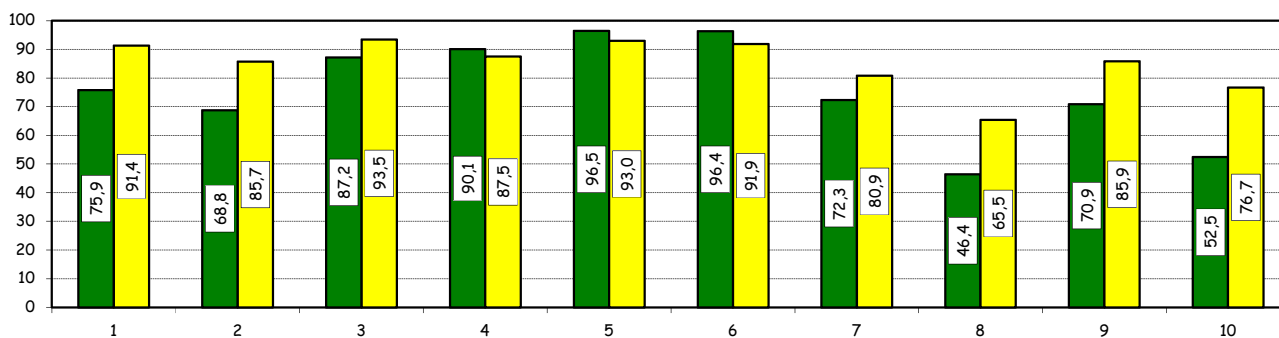


## Study Experience

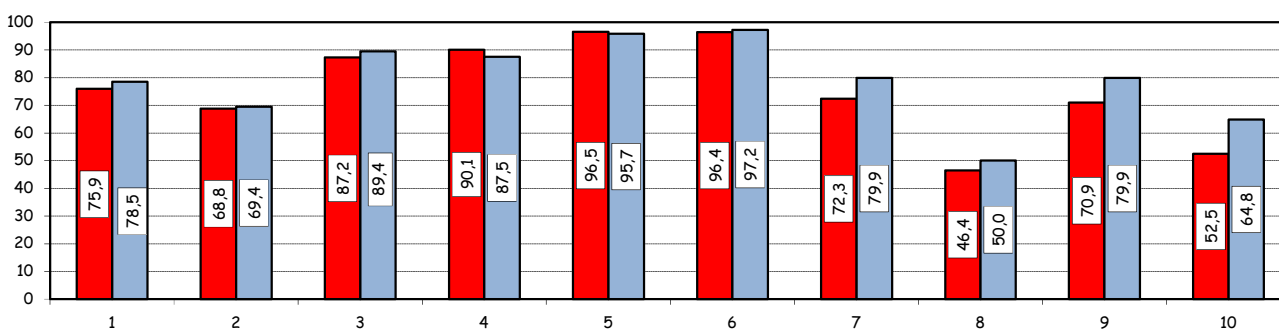
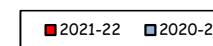
2) Do you think that your course of study at Bocconi has contributed to the development of the following skills?

Soft Skill	Item	Definitely YES		More YES than NO		More NO than YES		Definitely NO		Total		n.a.
		a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.
1	Ability to work in team	40	28,4	67	47,5	30	21,3	4	2,8	141	100,0	1
2	Interpersonal skills	30	21,3	67	47,5	36	25,5	8	5,7	141	100,0	1
3	Organizational skills	64	45,4	59	41,8	16	11,3	2	1,4	141	100,0	1
4	Critical thinking skills	84	59,6	43	30,5	11	7,8	3	2,1	141	100,0	1
5	Ability to analyze and select information	99	70,2	37	26,2	4	2,8	1	0,7	141	100,0	1
6	Problem-solving ability	79	56,8	55	39,6	3	2,2	2	1,4	139	100,0	3
7	Written communication skills	38	27,0	64	45,4	30	21,3	9	6,4	141	100,0	1
8	Verbal communication skills	17	12,1	48	34,3	55	39,3	20	14,3	140	100,0	2
9	Ability to cope with stress	56	39,7	44	31,2	29	20,6	12	8,5	141	100,0	1
10	Entrepreneurial spirit	23	16,3	51	36,2	48	34,0	19	13,5	141	100,0	1

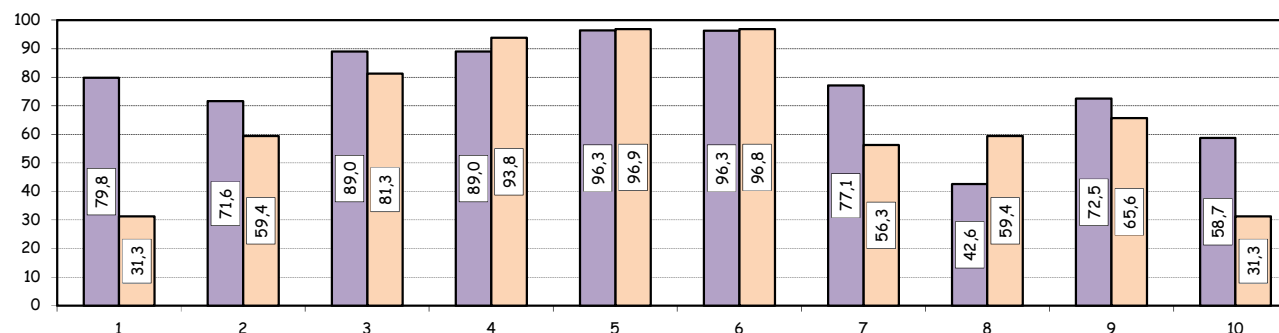
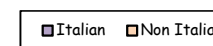
Positive answers (%):  
comparison with the overall School data



Positive answers (%):  
Over time comparison



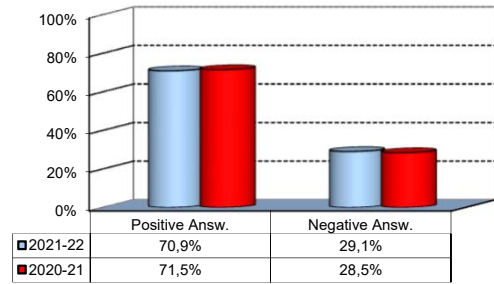
Positive answers (%):  
comparison based on nationality of student



## Study Experience

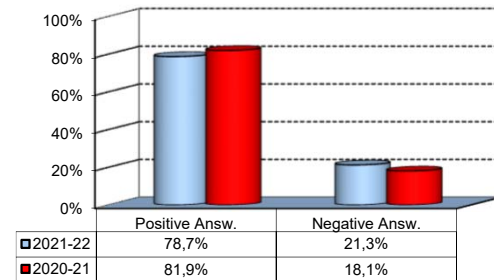
3) Do you think that teaching activities in the MSc program were structured in an active manner (frequent use of teamwork, case studies, assignments, etc.)?

Answers	a.v.	%
A - Definitely YES	28	19,9%
B - More YES than NO	72	51,1%
C - More NO than YES	37	26,2%
D - Definitely NO	4	2,8%
<b>Total</b>	<b>141</b>	<b>100%</b>
NA	1	



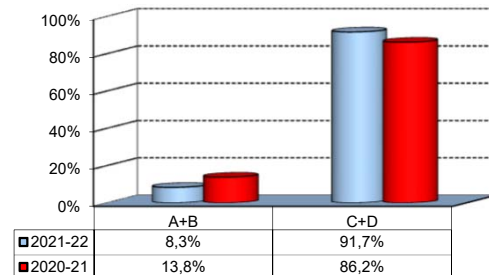
4) Do you think that the courses in your curriculum were adequately coordinated with each other?

Answers	a.v.	%
A - Definitely YES	34	24,1%
B - More YES than NO	77	54,6%
C - More NO than YES	25	17,7%
D - Definitely NO	5	3,5%
<b>Total</b>	<b>141</b>	<b>100%</b>
NA	1	



5) During the MSc program, did you notice any unnecessary overlaps or repetitions of subjects and content with what you studied during your undergraduate program?

Answers	a.v.	%
A-Very often	2	2,1%
B-Often	6	6,3%
C-Hardly ever	57	59,4%
D-Never	31	32,3%
<b>Total</b>	<b>96</b>	<b>100%</b>
NA	46	



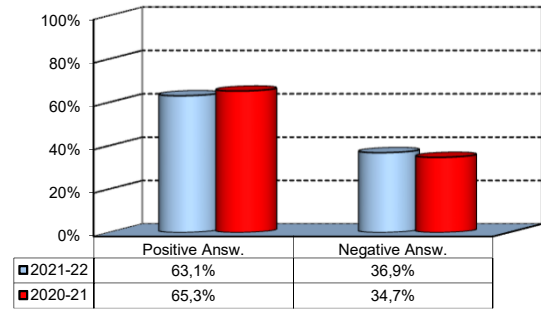
Please select the course or courses in the MSc program in which you encountered overlaps or unnecessary repetitions (multiple answers admitted)

Course	a.v.	%
ANALISI ECONOMETRICA - ECONOMETRICS	7	23,3%
LINGUA FRANCESE - LINGUA FRANCESE	2	6,7%
MATEMATICA AVANZATA PER L'ECONOMIA E LE SCIENZE SOCIALI - MATHEMATICS - MODULE 1 (THEORY AND METHODS)	2	6,7%
ISTITUZIONI, GOVERNO E SOCIETA' - MODULO I - EMPIRICAL RESEARCH METHODS AND DATA ANALYSIS	2	6,7%
Other	17	56,7%
<b>TOTAL</b>	<b>30</b>	<b>100,0%</b>

## Study Experience

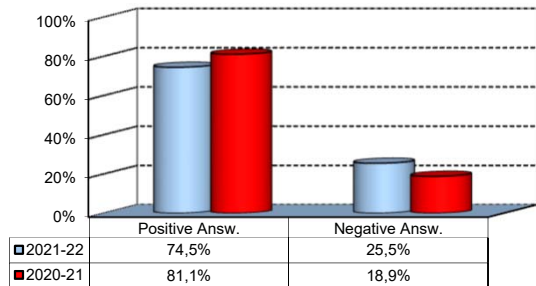
6) Do you think that the overall study load was compatible with the length of the program?

Answers	a.v.	%
A - Definitely YES	15	10,6%
B - More YES than NO	74	52,5%
C - More NO than YES	36	25,5%
D - Definitely NO	16	11,3%
<b>Total</b>	<b>141</b>	<b>100%</b>
NA	1	



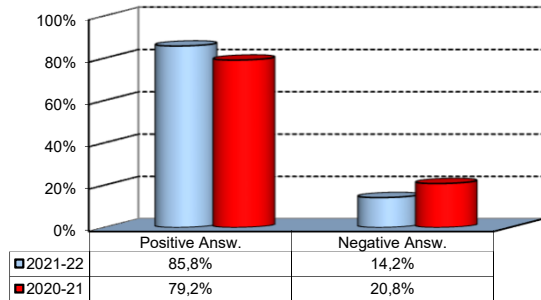
7) Was the coordination of the study program appropriately managed by the Program Director?

Answers	a.v.	%
A - Definitely YES	20	14,2%
B - More YES than NO	85	60,3%
C - More NO than YES	29	20,6%
D - Definitely NO	7	5,0%
<b>Total</b>	<b>141</b>	<b>100%</b>
NA	1	



8) On the whole, were the classroom climate and relationships with your classmates positive and able to enrich your personal experience?

Answers	a.v.	%
A - Definitely YES	60	42,6%
B - More YES than NO	61	43,3%
C - More NO than YES	16	11,3%
D - Definitely NO	4	2,8%
<b>Total</b>	<b>141</b>	<b>100%</b>
NA	1	

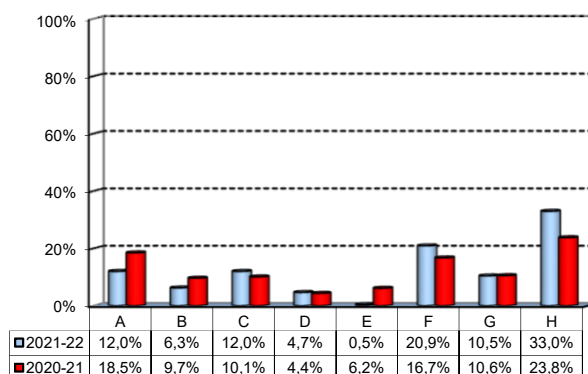


## Extracurricular Activities

1) Which of the following extracurricular activities did you attend during your study program?

(multiple answers admitted)

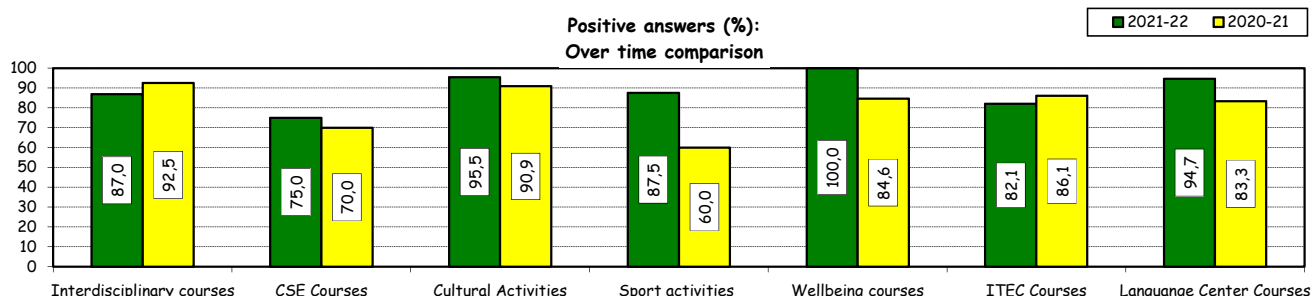
Answers	a.v.	%
A - Interdisciplinary courses ("Sapere a tutto campo")	23	12,0%
B - Counseling and Self-Empowerment courses CSE	12	6,3%
C - Cultural Activities (visit museums, concerts, theatre and cinema, various issues)	23	12,0%
D - Sport activities	9	4,7%
E - Wellbeing courses	1	0,5%
F - Courses offered by ITEC	40	20,9%
G - Courses offered by Language Center	20	10,5%
H - None	63	33,0%
<b>Total</b>	<b>191</b>	<b>100%</b>
NA	0	



2) Do you think that the activities you took part in contributed to your cultural/educational enrichment?

	Definitely YES		More YES than NO		More NO than YES		Definitely NO		Total		NA
	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.
A - Interdisciplinary courses	9	39,1	11	47,8	3	13,0	0	0,0	23	100,0	0
B - CSE courses	6	50,0	3	25,0	2	16,7	1	8,3	12	100,0	0
C - Cultural Activities	13	59,1	8	36,4	1	4,5	0	0,0	22	100,0	1
D - Sport activities	3	37,5	4	50,0	1	12,5	0	0,0	8	100,0	1
E - Wellbeing courses	1	100,0	0	0,0	0	0,0	0	0,0	1	100,0	0
F - ITEC courses	19	48,7	13	33,3	6	15,4	1	2,6	39	100,0	1
G -Language Center courses	10	52,6	8	42,1	1	5,3	0	0,0	19	100,0	1

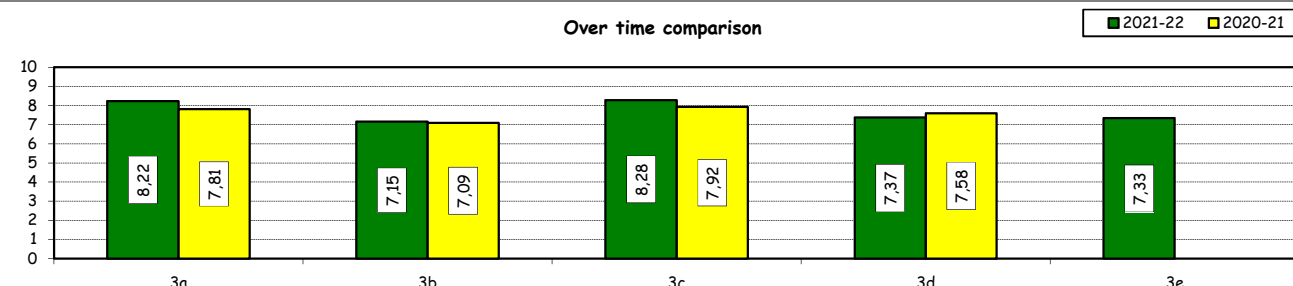
Positive answers (%):  
Over time comparison



How would you evaluate:

Item	Answers	Negative				Positive				Total		NA
		1-2		3-4-5		6-7-8		9-10		a.v.	%	
		a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	
3a) The range and interest of programmes offered		1	1,3	2	2,6	38	49,4	36	46,8	77	100,0	2
3b) The support you received from the Campus Life Office		4	5,4	8	10,8	39	52,7	23	31,1	74	100,0	5
3c) The support you received from ITEC		0	0,0	2	5,1	17	43,6	20	51,3	39	100,0	1
3d) The support you received from Language Center		1	5,3	3	15,8	6	31,6	9	47,4	19	100,0	1
3e) The support you received from Bocconi Sport Team		1	11,1	1	11,1	4	44,4	3	33,3	9	100,0	0

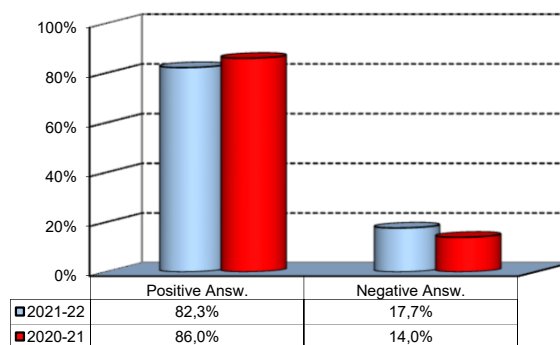
Over time comparison



## Degree Thesis

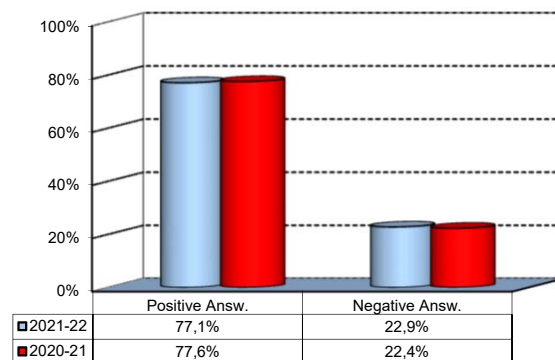
1) Do you think that the supervision and the assistance for preparing for your thesis were appropriate?

Answers	a.v.	%
A - Definitely YES	73	51,8%
B - More YES than NO	43	30,5%
C - More NO than YES	16	11,3%
D - Definitely NO	9	6,4%
<b>Total</b>	<b>141</b>	<b>100%</b>
NA	1	



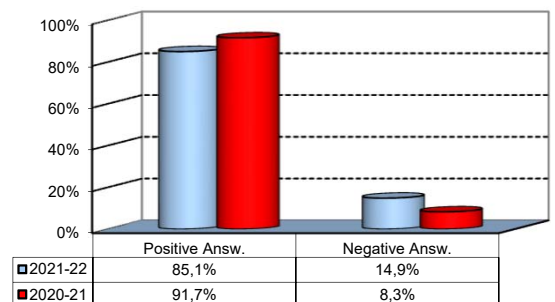
2) Do you think that the facilities provided by the University (library, computer labs) adequately supported preparation for your thesis?

Answers	a.v.	%
A - Definitely YES	45	32,1%
B - More YES than NO	63	45,0%
C - More NO than YES	21	15,0%
D - Definitely NO	11	7,9%
<b>Total</b>	<b>140</b>	<b>100%</b>
NA	2	



3) Do you think that your thesis was a useful experience for completing your education and a way to verify your planning and writing skills?

Answers	a.v.	%
A - Definitely YES	72	51,1%
B - More YES than NO	48	34,0%
C - More NO than YES	13	9,2%
D - Definitely NO	8	5,7%
<b>Total</b>	<b>141</b>	<b>100%</b>
NA	1	

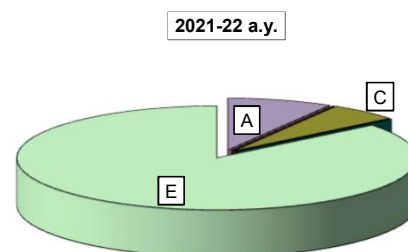




## Experience Of Studying Abroad

1) Please select the program you participated in:

Answers	% 2021-22		% 2020-21	
	a.v.		a.v.	
A - Exchange	12	8,5	4,9	
B - CEMS-MIM	0	0,0	0,0	
C- Double Degree	8	5,7	9,0	
D - Free-Mover	0	0,0	0,0	
E- None	121	85,8	86,1	
<b>Total</b>	<b>141</b>	<b>100,0</b>	<b>100,0</b>	
NA	1			

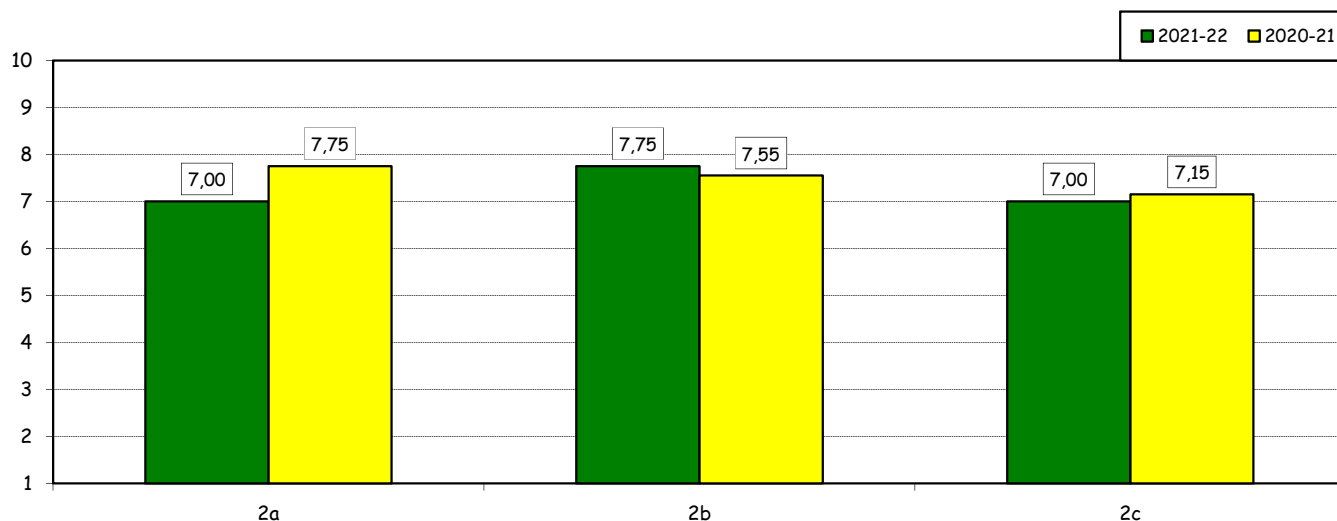


How would you evaluate:

(only A, B, C or E answers to item no.1)

Item	Answers	Negative				Positive				Total		N.A. a.v.
		1-2		3-4-5		6-7-8		9-10		a.v.	%	
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
2a) Quality and completeness of information provided through: 'International Week', emails, brochures, International Relations Service web page.	1	5,0	3	15,0	10	50,0	6	30,0	20	100,0	0	
2b) The range and interest of programs offered.	1	5,0	2	10,0	9	45,0	8	40,0	20	100,0	0	
2c) The support you received from Bocconi International Relations.	2	10,0	2	10,0	10	50,0	6	30,0	20	100,0	0	

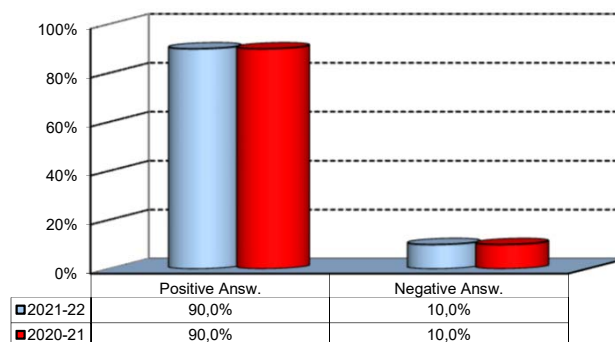
### Over time comparison



## Experience Of Studying Abroad

3) Would you positively evaluate this experience?

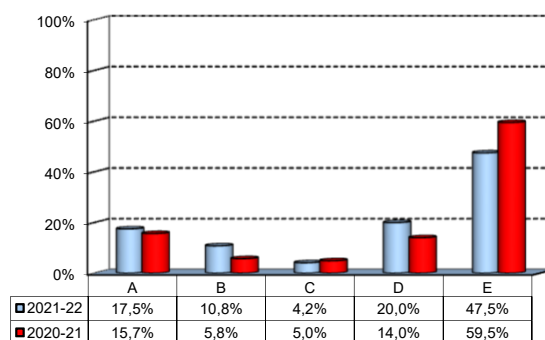
Answers	v. a.	%
A - Definitely YES	12	60,0%
B - More YES than NO	6	30,0%
C - More NO than YES	1	5,0%
D - Definitely NO	1	5,0%
<b>Total</b>	<b>20</b>	<b>100%</b>
NA	0	



(In case of answer "E" to item no.1)

4) Please indicate why you did not attend a period of study abroad (select all relevant reasons):

Answers	a. v.	%
A-Lack of interest in this kind of experience	21	17,5%
B-Absence of the requirements needed for participation in the program selected	13	10,8%
C-Rejection of your application	5	4,2%
D-Lack of time during the period of study	24	20,0%
E-Other (personal, family, organizational reasons, etc.)	57	47,5%
<b>Total</b>	<b>120</b>	<b>100%</b>
NA	1	



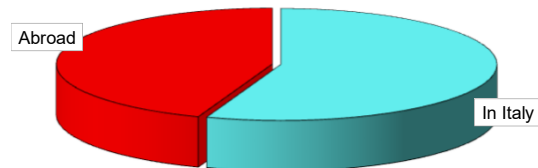
## Internship Activities

1) Which activity recognized in your curriculum did you complete during the MSc program?

Answers	%		
	a.v.	2021-22	2020-21
A - Internship/Other job experience	135	91,2	60,0
B - Alternative Activity <sup>^</sup>	13	8,8	40,0
<b>Total</b>	<b>148</b>	<b>100,0</b>	<b>100,0</b>
NA	0		

2) Where did you complete the internship recognized by the Bachelor program?

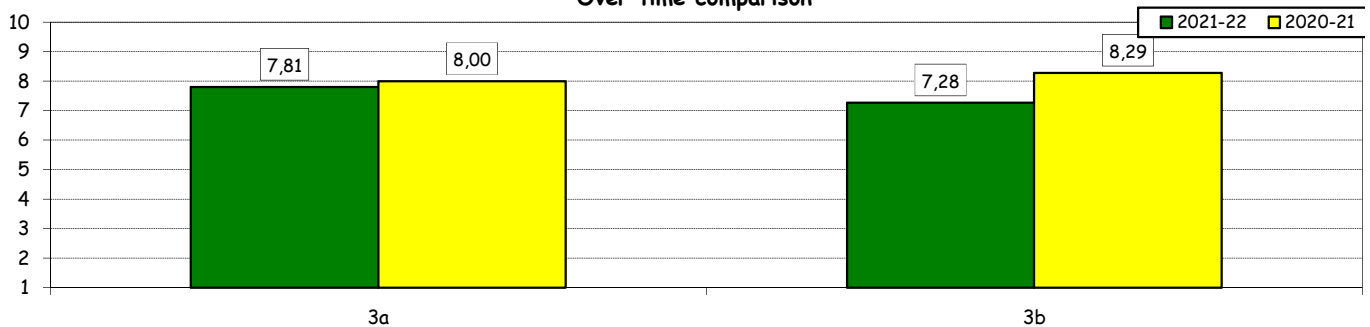
Answers	%		
	a.v.	2021-22	2020-21
In Italy	75	55,6%	86,5%
Abroad	60	44,4%	13,5%
<b>Total</b>	<b>135</b>	<b>100%</b>	<b>100%</b>
NA	0		



How would you evaluate:

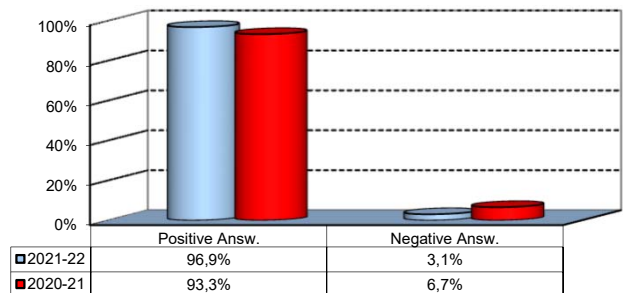
Item	Answers	Negative				Positive				Total		N.A.
		1-2		3-4-5		6-7-8		9-10		a.v.	%	
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
3a) The number and variety of opportunities offered.	1	0,8	13	10,4	66	52,8	45	36,0	125	100,0	10	
3b) The support you received from the Internship Office.	6	4,8	19	15,1	61	48,4	40	31,7	126	100,0	9	

Over time comparison



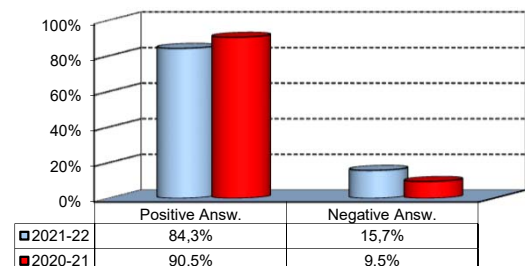
4) Would you positively evaluate this experience?

Answers	a.v.	%
A - Definitely YES	75	59,1%
B - More YES than NO	48	37,8%
C - More NO than YES	4	3,1%
D - Definitely NO	0	0,0%
<b>Total</b>	<b>127</b>	<b>100%</b>
NA	8	



5) Do you think that the qualifications you acquired while attending the MSc program were appropriate to perform this activity?

Answers	a.v.	%
A - Definitely YES	61	48,0%
B - More YES than NO	46	36,2%
C - More NO than YES	17	13,4%
D - Definitely NO	3	2,4%
<b>Total</b>	<b>127</b>	<b>100%</b>
NA	8	



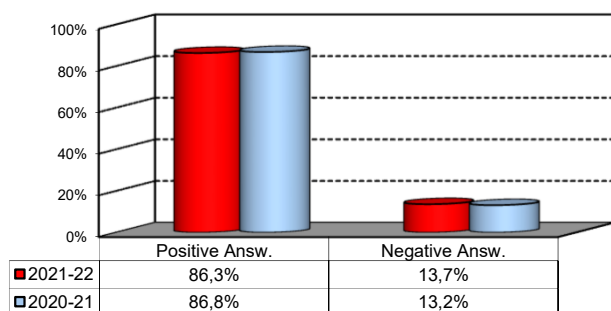
<sup>^</sup>: During the pandemic, students were given the opportunity to replace the mandatory internship with an alternative activity called Career Start Pack. It consists in an elective exam integrated with mandatory participation in the virtual career orientation path

## General satisfaction and short-term plans

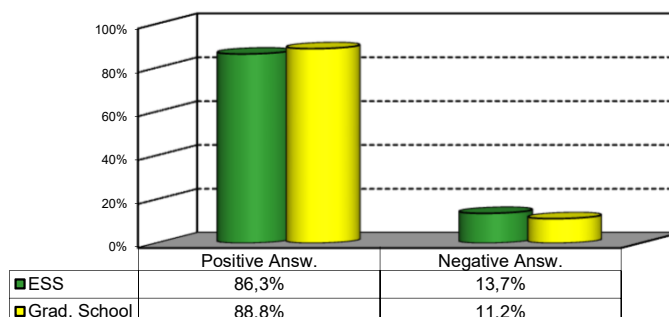
1) Are you satisfied overall with the study program you attended?

Answers	Italian		Non Italian		Total	
	a.v.	%	a.v.	%	a.v.	%
A - Definitely YES	47	43,9%	11	34,4%	58	41,7%
B - More YES than NO	45	42,1%	17	53,1%	62	44,6%
C - More NO than YES	11	10,3%	4	12,5%	15	10,8%
D - Definitely NO	4	3,7%	0	0,0%	4	2,9%
<b>Total</b>	<b>107</b>	<b>100%</b>	<b>32</b>	<b>100%</b>	<b>139</b>	<b>100%</b>
NA	2		1		3	

Over time comparison



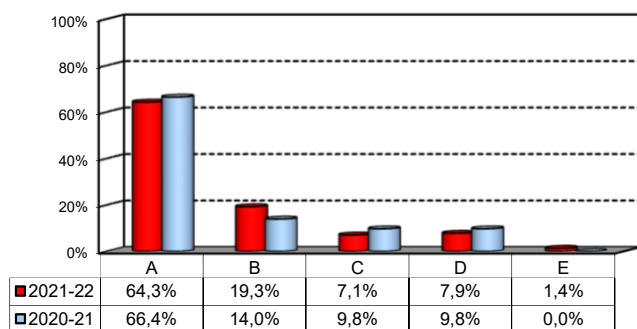
Comparison with the overall School data



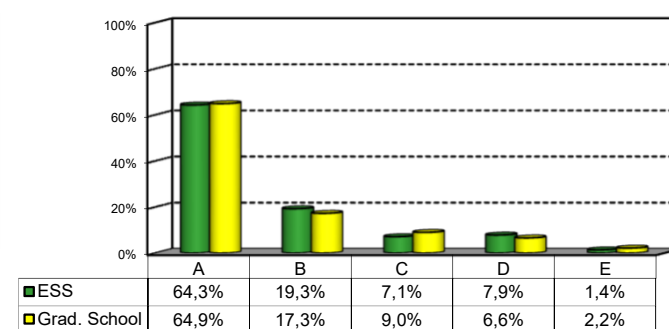
2a) If you could go back in time, would you enroll in the University again?

Answers	Italian		Non Italian		Total	
	v.a.	%	v.a.	%	v.a.	%
A-YES, in the same program at this University	70	64,8%	20	62,5%	90	64,3%
B-YES, in another program at this University	18	16,7%	9	28,1%	27	19,3%
C-YES, in the same program but at another University	8	7,4%	2	6,3%	10	7,1%
D-YES, in another program at another University	10	9,3%	1	3,1%	11	7,9%
E-NO, I would not enrol in university anymore	2	1,9%	0	0,0%	2	1,4%
<b>Total</b>	<b>108</b>	<b>100%</b>	<b>32</b>	<b>100%</b>	<b>140</b>	<b>100%</b>
NA	1		1		2	

Over time comparison



Comparison with the overall School data



## General satisfaction and short-term plans

(In case of answer "B" to item no.2a)

### 2b) Which program would you enroll at this University?

MSc	a.v.	%
ACME	1	4,2%
AFC	2	8,3%
FIN	10	41,7%
CLELI	0	0,0%
ESS	0	0,0%
EMIT	5	20,8%
GIO	3	12,5%
IM	2	8,3%
M	0	0,0%
MM	1	4,2%
CYBER	1	4,2%
<b>Total</b>	<b>24</b>	<b>100%</b>
NA	3	

### 2c) Why would you make a different choice?

(In case of answer "B", "C", "D" or "E" to item no.2a)

Answers	a.v.	% 2021-22	% 2020-21
A - My interest has changed over time / I discovered that I have different attitudes	29	59,2%	42,5%
B -The MS program did not satisfy my expectations	12	24,5%	40,0%
C I would have preferred to attend the same MS program but taught in English	0	0,0%	0,0%
D - Other reasons	8	16,3%	17,5%
<b>Total</b>	<b>49</b>	<b>100%</b>	<b>100%</b>
NA	1		

#### D- Other reasons:

Compilo questo campo perche' l'opzione che sceglierei non e' presente nell'elenco sottostante: i miei interessi sono cambiati nel tempo/ho scoperto di avere attitudini diverse, e mi iscriverei a DSBA (MSc in Data Science)

Corso troppo teorico.

I corsi obbligatori avevano una calibrazione del lavoro sbagliata portando ad un livello di stress non necessario e quasi intenzionale. Troppo tarati sul PhD perdono di vista anche possibilita' alternative. Statistica avanzata, inutile per come e' fatta.

I don't understand this question. I did not do my bachelor at Bocconi.

I would have liked to have a more heterodox experience

I would have preferred to do the bachelor and the master in different universities

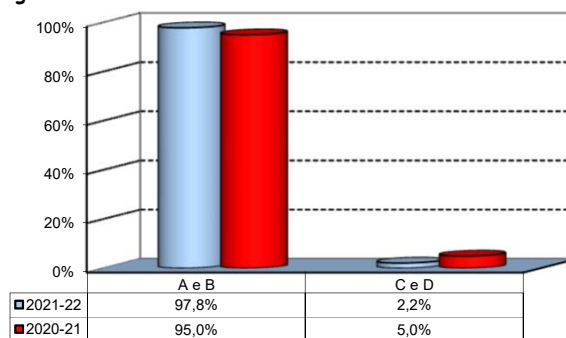
Per motivi personali e di salute non sono riuscita ad affrontare il percorso di studi come mi sarei auspicata.

Question is asking about a bachelor program in Italian, for some reason.

## Infrastructure: Classrooms, Library And Facilities

1) What is your opinion about the classrooms where lessons and other teaching activities have been held?\*

Answers	a.v.	%
A - Always or nearly always adequate	94	67,1%
B - Often adequate	42	30,0%
C - Rarely adequate	2	1,4%
D - Never adequate	1	0,7%
E - I did not use them	1	0,7%
<b>Total</b>	<b>140</b>	<b>100%</b>
NA	2	

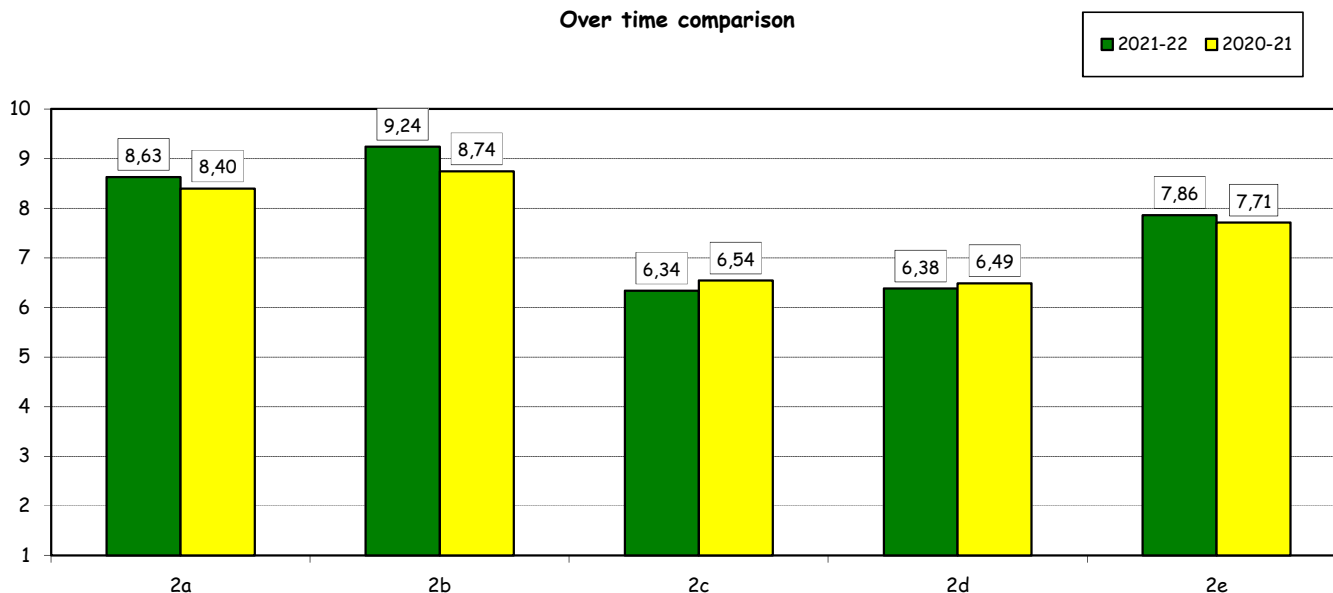


2) How would you evaluate:

(In case of answer "A", "B", "C" or "D" to item no.1)

Item	Answers	Negative				Positive				Total		NA	N.R.
		1-2		3-4-5		6-7-8		9-10		a.v.	%		
		a.v.	%	a.v.	%	a.v.	%	a.v.	%				
a) The adequacy of the audio and multimedia systems (e.g. instructor's computer, projectors, video players) installed in the classrooms.		0	0,0	3	2,1	55	39,3	82	58,6	140	100,0		2
b) The cleanliness of classrooms and of other common areas on campus (corridors, halls, study rooms).		0	0,0	1	0,7	29	20,7	110	78,6	140	100,0		2
c) The adequacy of the amount of areas/seats reserved to individual study in the University Library.		17	12,1	33	23,6	60	42,9	30	21,4	140	100,0	2	2
d) The adequacy of the amount of areas/seats reserved to individual study in other buildings on campus.		16	11,4	32	22,9	59	42,1	33	23,6	140	100,0	0	2
e) The clarity and adequacy of the signage system on campus.		4	2,9	11	8,1	64	47,1	57	41,9	136	100,0		6

Over time comparison

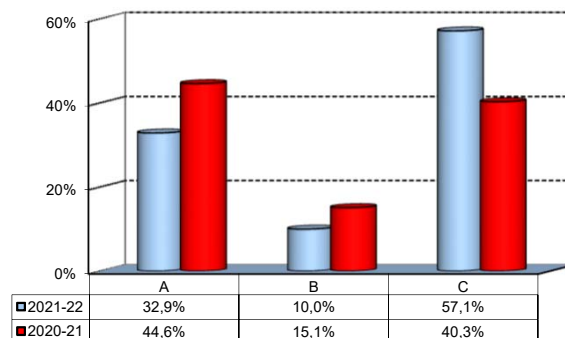


(\*): the percentage shown on the graphs is calculated by excluding the responses of those who declare that they have not used the service.

## Infrastructure: Classrooms, Library And Facilities

3) What is your overall opinion on the PC Labs and IT facilities provided by the University?

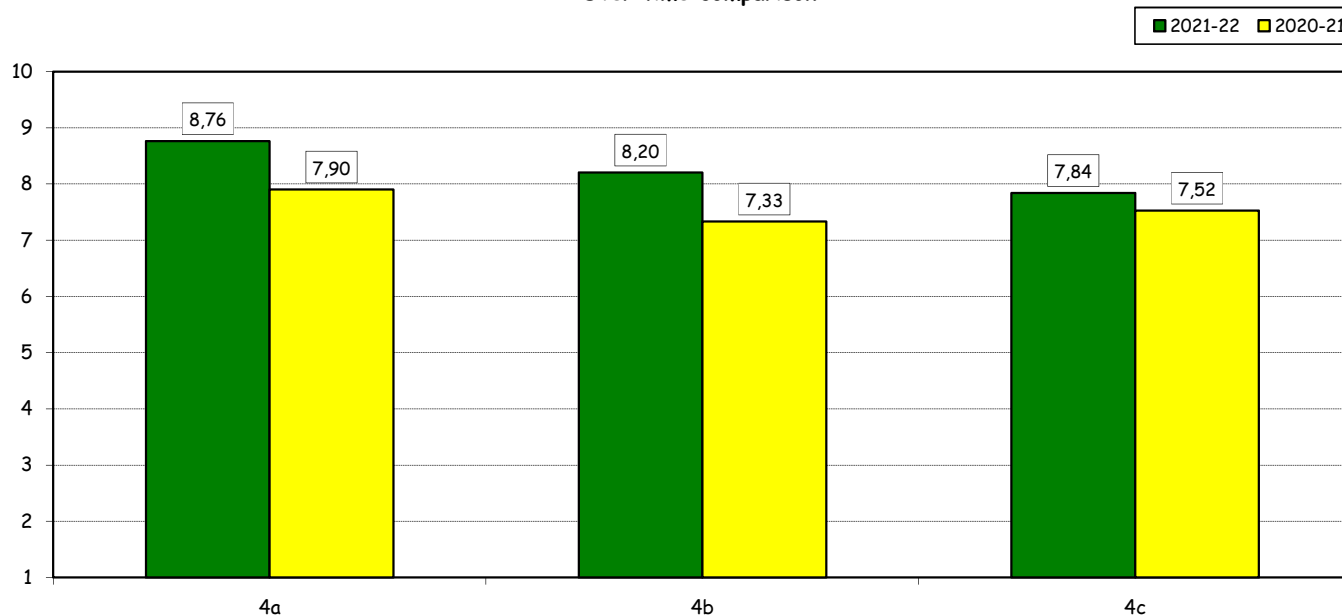
Answers	a.v.	%
A- Adequate in number	46	32,9%
B- Inadequate in number	14	10,0%
C- Never used	80	57,1%
<b>Total</b>	<b>140</b>	<b>100%</b>
NA	2	



4) How do you evaluate:

Item	Answers	Negative				Positive				Total		N.R.
		1-2		3-4-5		6-7-8		9-10		a.v.	%	
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
a) The availability of technical staff supporting students (Tutors) in PC Labs.*		0	0,0	0	0,0	22	37,9	36	62,1	58	100,0	2
b) The convenience of the PC Labs' opening hours.*		0	0,0	5	9,1	22	40,0	28	50,9	55	100,0	5
c) The level of accessibility and usability of the University's IT services (Internet access points, Punto Blu, Virtual Punto Blu, wireless connection).		2	1,5	13	9,6	66	48,9	54	40,0	135	100,0	5

### Over time comparison

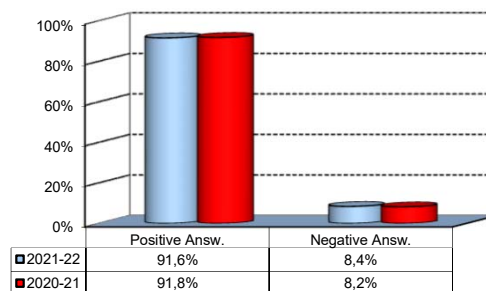


(\*): Only in case of answer "A" or "B" to item no.3

## Infrastructure: Classrooms, Library And Facilities

5) What is your overall opinion on the Library's services, such as support for individual study?\*

Answers	a.v.	%
A - Very Positive	42	30,2%
B - Quite positive	56	40,3%
C - Quite negative	5	3,6%
D - Very Negative	4	2,9%
E - Never used	32	23,0%
<b>Total</b>	<b>139</b>	<b>100%</b>
NA	3	

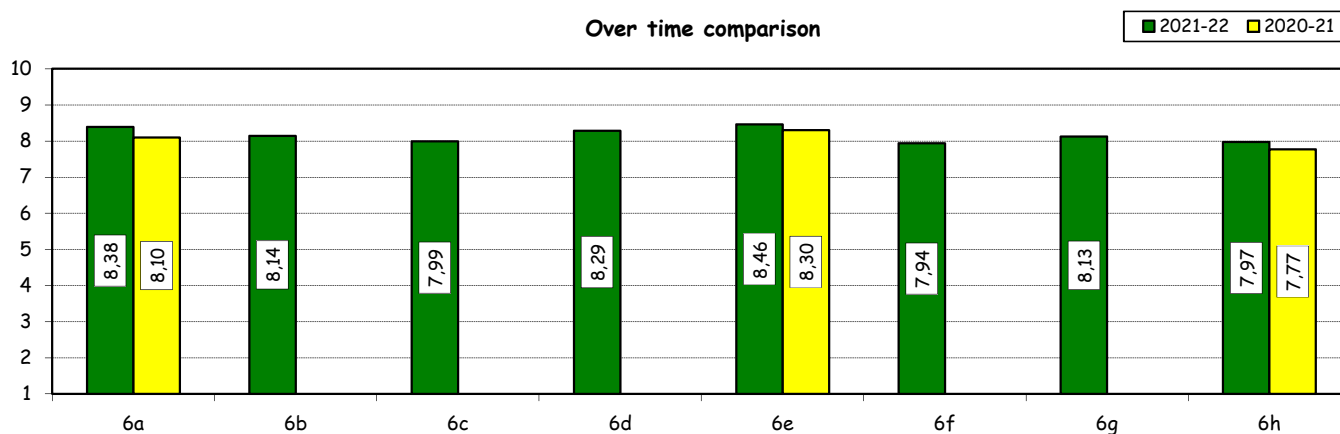


6) How would you evaluate:

(In case of answer "A", "B", "C" or "D" to item no. 5)

Item	Answers	Negative				Positive				Total		N.A.
		1-2		3-4-5		6-7-8		9-10		a.v.	%	a.v.
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
a) The convenience of the Library's opening hours and access to its main services.	1	1,2	3	3,5	39	45,3	43	50,0	86	100,0	21	
b) Range of subjects covered in hardcopy collections (books and journals) compared to your needs of study and research	1	1,2	7	8,3	37	44,0	39	46,4	84	100,0	23	
c) The relevance and updating of online collections (e-books, e-journals, databases) compared to your needs of study and research	1	1,2	8	9,8	38	46,3	35	42,7	82	100,0	25	
d) The ease of use of search tools available on the Library website	1	1,3	5	6,5	33	42,9	38	49,4	77	100,0	30	
e) The assistance provided by the Library staff	0	0,0	4	4,8	33	39,8	46	55,4	83	100,0	24	
f) Availability of documents (textbooks, articles, chapters, case studies, etc.) used in individual courses	2	2,5	5	6,2	36	44,4	38	46,9	81	100,0	26	
g) The Library website as a source of information on the services offered and as a point of access for resources	0	0,0	8	10,0	38	47,5	34	42,5	80	100,0	27	
h) The usefulness of workshops offered by the Library to understand how to use the resources available (catalogues, e-journals, databases, etc.)	1	1,6	6	9,4	30	46,9	27	42,2	64	100,0	43	

Over time comparison



(\*): the percentage shown on the graphs is calculated by excluding the responses of those who declare that they have not used the service.