EVALUATION OF
THE DEGREE PROGRAM AND THE
UNIVERSITY EXPERIENCE

MASTER OF SCIENCE IN
CYBER RISK STRATEGY AND GOVERNANCE
a.y. 2020-2021

SURVEY PERIOD: JULY 2021 - JULY 2022

N° QUESTIONNAIRES PROCESSED: 29
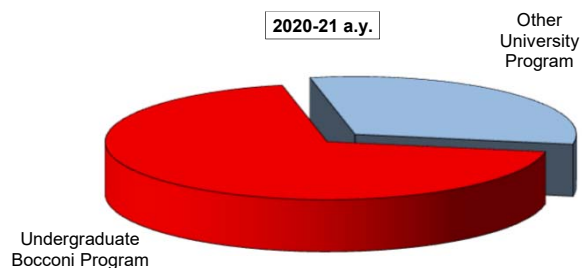
N° OF GRADUATE STUDENTS: 34

RESPONSE RATE: 85,3%

Università Bocconi
MILANO

General information

Undergraduate Career

Answers	a.v.	% 2020-21
Undergraduate Bocconi Program	20	69,0
Other University Program	9	31,0
Total	**29**	**100,0**
NA	0	

2020-21 a.y.

Other University Program

Undergraduate Bocconi Program

Nationality

Answers	a.v.	% 2020-21
Italian	26	89,7%
Non Italian	3	10,3%
Total	**29**	**100%**
NA	0	

2020-21 a.y.

Non Italian

Italian
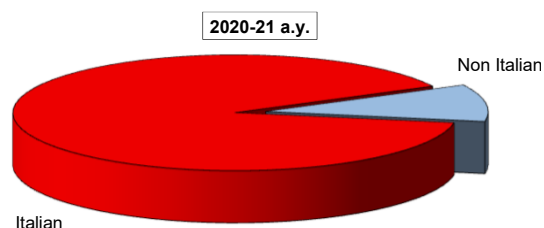
Average mark of the exams passed:

(approximate average expressed in 30/30)

Answers	a.v.	%
18	0	0,0%
19	0	0,0%
20	0	0,0%
21	0	0,0%
22	0	0,0%
23	0	0,0%
24	1	3,4%
25	3	10,3%
26	5	17,2%
27	9	31,0%
28	9	31,0%
29	2	6,9%
30	0	0,0%
Total	**29**	**100%**
NA	0	

	< 23	23 - 25	26 - 27	> 27
2020-21	0,0%	13,8%	48,3%	37,9%
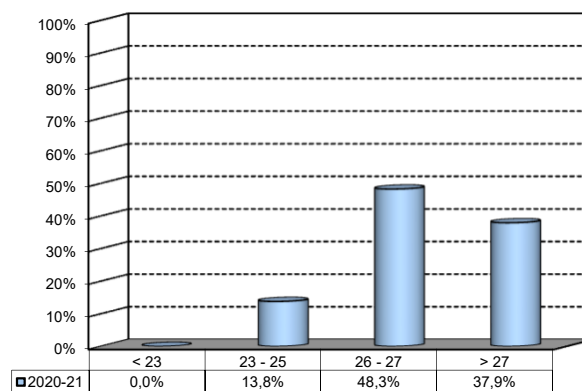
How many of the courses included in your curriculum did you attend regularly?

Answers	a.v.	% 2020-21
A - More than 75%	22	75,9
B - Between 50 and 75%	3	10,3
C - Between 25 and 50%	3	10,3
D - Less thanl 25%	1	3,4
Total	**29**	**100,0**
NA	0	

2020-21 a.y.

D

C

B

A
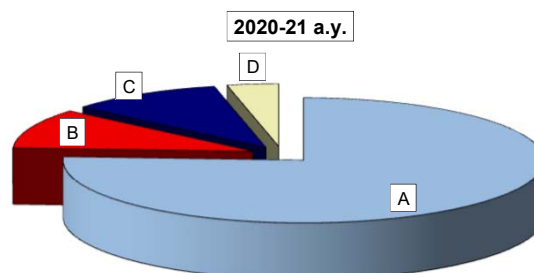
**1) On the whole, do you think that the MSc program you attended at Bocconi enabled in-depth study of topics in both a theoretical and a practical sense?**

Answers	Italian		Non Italian		Total	
	a.v.	%	a.v.	%	a.v.	%
A - Definitely YES	12	46,2%	3	100,0%	15	51,7%
B - More YES than NO	12	46,2%	0	0,0%	12	41,4%
C - More NO than YES	1	3,8%	0	0,0%	1	3,4%
D - Definitely NO	1	3,8%	0	0,0%	1	3,4%
Total	**26**	**100%**	**3**	**100%**	**29**	**100%**
NA	0		0			

Comparison with the overall School data

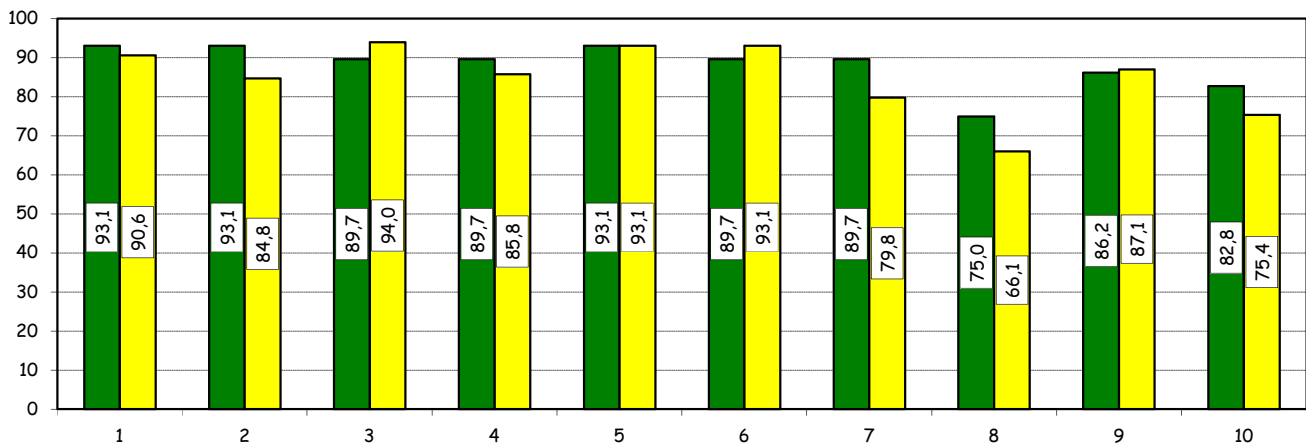|	Positive Answ.	Negative Answ.
CYBER	93,1%	6,9%
Grad. School	90,6%	9,4%
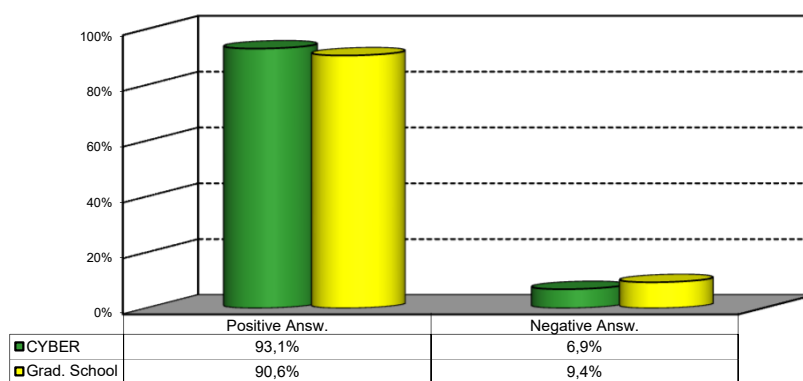
Study Experience

2) Do you think that your course of study at Bocconi has contributed to the development of the following skills?

Item / Soft Skill	Definitely YES a.v.	Definitely YES %	More YES than NO a.v.	More YES than NO %	More NO than YES a.v.	More NO than YES %	Definitely NO a.v.	Definitely NO %	Total a.v.	Total %	n.a. a.v.
1 Ability to work in team	25	86,2	2	6,9	1	3,4	1	3,4	29	100,0	0
2 Interpersonal skills	20	69,0	7	24,1	1	3,4	1	3,4	29	100,0	0
3 Organizational skills	16	55,2	10	34,5	2	6,9	1	3,4	29	100,0	0
4 Critical thinking skills	15	51,7	11	37,9	2	6,9	1	3,4	29	100,0	0
5 Ability to analyze and select information	18	62,1	9	31,0	1	3,4	1	3,4	29	100,0	0
6 Problem-solving ability	21	72,4	5	17,2	2	6,9	1	3,4	29	100,0	0
7 Written communication skills	17	58,6	9	31,0	2	6,9	1	3,4	29	100,0	0
8 Verbal communication skills	11	39,3	10	35,7	6	21,4	1	3,6	28	100,0	1
9 Ability to cope with stress	15	51,7	10	34,5	1	3,4	3	10,3	29	100,0	0
10 Entrepreneurial spirit	16	55,2	8	27,6	3	10,3	2	6,9	29	100,0	0

Positive answers (%): comparison with the overall School data

Legend: ■ CYBER □ Grad. School

Item	CYBER	Grad. School
1	93,1	90,6
2	93,1	84,8
3	89,7	94,0
4	89,7	85,8
5	93,1	93,1
6	89,7	93,1
7	89,7	79,8
8	75,0	66,1
9	86,2	87,1
10	82,8	75,4

Positive answers (%): comparison based on nationality of student

Legend: ■ Italian □ Non Italian

Item	Italian	Non Italian
1	92,3	100,0
2	92,3	100,0
3	88,5	100,0
4	88,5	100,0
5	92,3	100,0
6	88,5	100,0
7	88,5	100,0
8	72,0	100,0
9	84,6	100,0
10	84,6	66,7
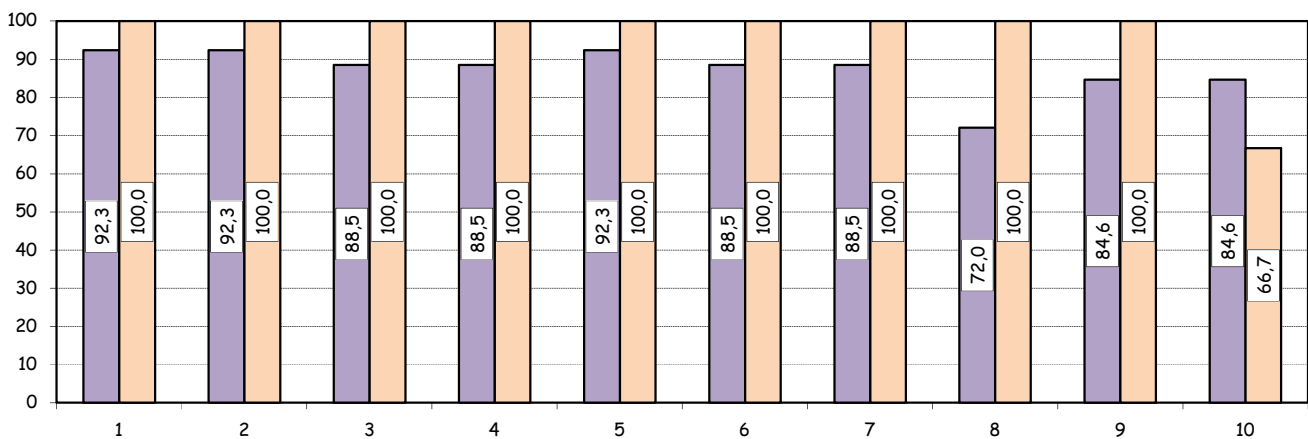
**3) Do you think that teaching activities in the MSc program were structured in an active manner (frequent use of teamwork, case studies, assignments, etc.)?**

Anwers	a.v.	%
A - Definitely YES	21	72,4%
B - More YES than NO	7	24,1%
C - More NO than YES	1	3,4%
D - Definitely NO	0	0,0%
Total	29	100%
NA	0	

	Positive Answ.	Negative Answ.
2020-21	96,6%	3,4%
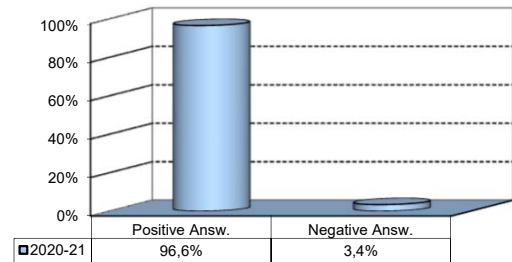
4) Do you think that the courses in your curriculum were adequately coordinated with each other?

Anwers	a.v.	%
A - Definitely YES	10	34,5%
B - More YES than NO	17	58,6%
C - More NO than YES	1	3,4%
D - Definitely NO	1	3,4%
Total	29	100%
NA	0	

	Positive Answ.	Negative Answ.
2020-21	93,1%	6,9%
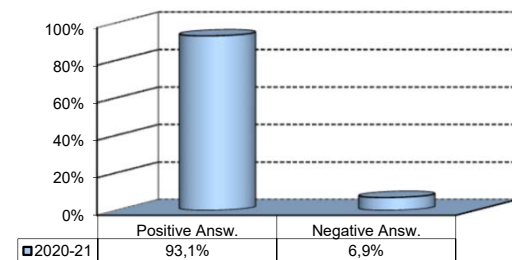
5) During the MSc program, did you notice any unnecessary overlaps or repetitions of subjects and content with what you studied during your undergraduate program?

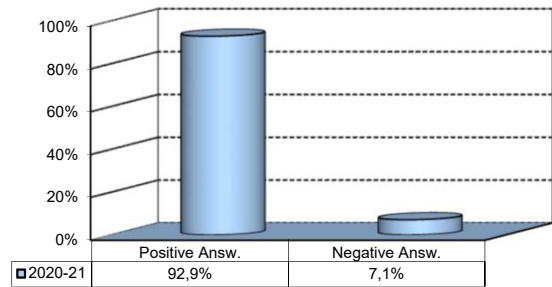| Anwers	a.v.	%
A-Very often	1	5,0%
B-Often	3	15,0%
C-Hardly ever	7	35,0%
D-Never	9	45,0%
Total	20	100%
NA	9	

	A+B	C+D
2020-21	20,0%	80,0%
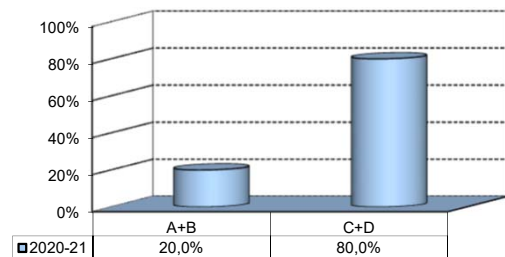
Please select the course or courses in the MSc program in which you encountered overlaps or unnecessary repetitions
(multiple answers admitted)

| Course	a.v.	%
SOFTWARE METHODOLOGIES AND ARCHITECTURES FOR SECURITY - MODULE 1: ENTERPRISE ICT ARCHITECTURES - 4 INSEGNAMENTI DI MAJOR	1	33,3%
SEMINARI PER LO SVILUPPO DI ABILITA' COMPORTAMENTALI - SEMINARI PER LO SVILUPPO DELLE COMPETENZE MANAGERIALI E DI LEADERSHIP	1	33,3%
MANAGERIALI E DI LEADERSHIP	1	33,3%
TOTAL	3	100,0%

6) Do you think that the overall study load was compatible with the length of the program?

Anwers	a.v.	%
A - Definitely YES	13	46,4%
B - More YES than NO	13	46,4%
C - More NO than YES	1	3,6%
D - Definitely NO	1	3,6%
Total	**28**	**100%**
NA	1	

	Positive Answ.	Negative Answ.
2020-21	92,9%	7,1%

7) Was the coordination of the study program appropriately managed by the Program Director?

Anwers	a.v.	%
A - Definitely YES	19	67,9%
B - More YES than NO	7	25,0%
C - More NO than YES	2	7,1%
D - Definitely NO	0	0,0%
Total	**28**	**100%**
NA	1	

	Positive Answ.	Negative Answ.
2020-21	92,9%	7,1%
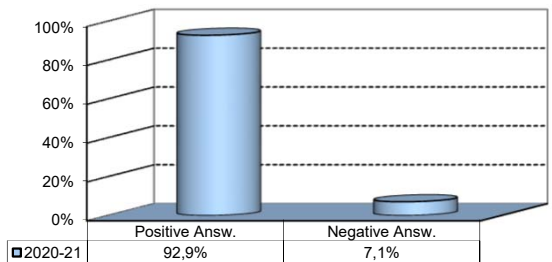
8) On the whole, were the classroom climate and relationships with your classmates positive and able to enrich your personal experience?

Anwers	a.v.	%
A - Definitely YES	16	57,1%
B - More YES than NO	9	32,1%
C - More NO than YES	3	10,7%
D - Definitely NO	0	0,0%
Total	**28**	**100%**
NA	1	

|	Positive Answ.	Negative Answ.
2020-21	89,3%	10,7%

5
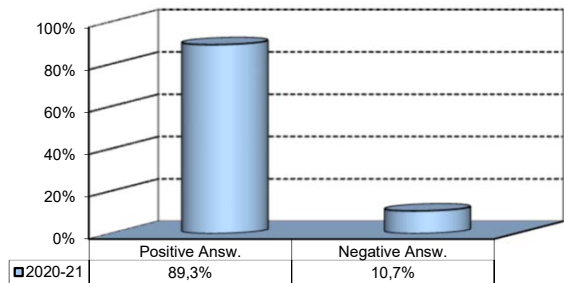
Extracurricular Activities

1) Which of the following extracurricular activities did you attend during your study program?
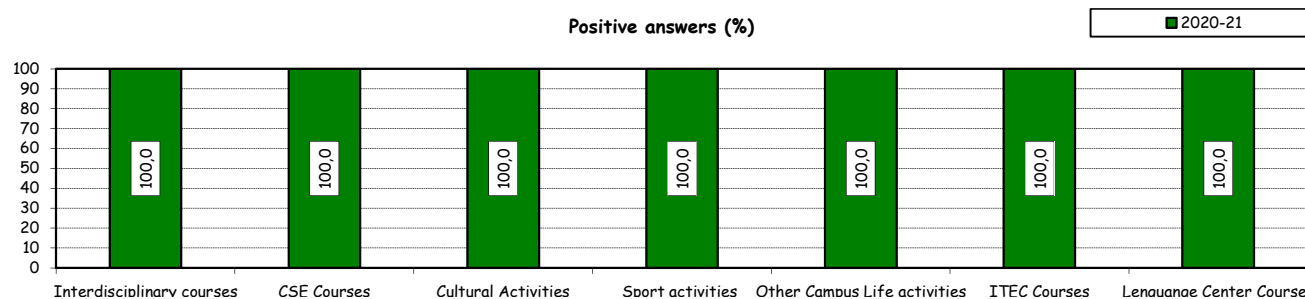
(multiple answers admitted)

Anwers	a.v.	%
A - Interdisciplinary courses ("Sapere a tutto campo")	2	5,6%
B - Counseling and Self-Empowerment courses CSE)	4	11,1%
C - Cultural Activities (visit museums, concerts, theatre and cinema, various issues)	3	8,3%
D - Sport activities	2	5,6%
E - Other Campus Life activities	3	8,3%
F - Courses offered by ITEC	1	2,8%
G - Courses offered by Language Center	2	5,6%
H - None	19	52,8%
Total	**36**	**100%**
NA	0	

	A	B	C	D	E	F	G	H
2020-21	5,6%	11,1%	8,3%	5,6%	8,3%	2,8%	5,6%	52,8%
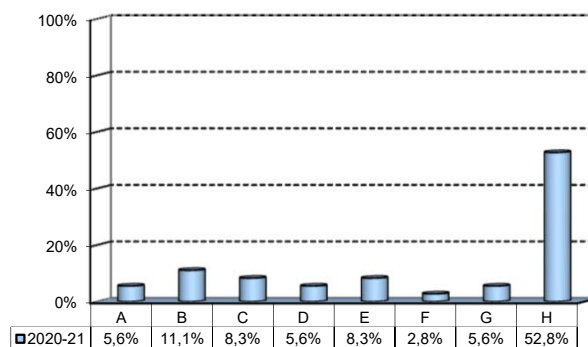
2) Do you think that the activities you took part in contributed to your cultural/educational enrichment?

	Definitely YES		More YES than NO		More NO than YES		Definitely NO		Total		NA
	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.
A - Interdisciplinary courses (Sapere a tutto campo)	1	50,0	1	50,0	0	0,0	0	0,0	2	**100,0**	0
B - CSE Courses	4	100,0	0	0,0	0	0,0	0	0,0	4	**100,0**	0
C - Cultural Activities	1	50,0	1	50,0	0	0,0	0	0,0	2	**100,0**	1
D - Sport activities	1	50,0	1	50,0	0	0,0	0	0,0	2	**100,0**	0
E - Other Campus Life activities	2	66,7	1	33,3	0	0,0	0	0,0	3	**100,0**	0
F - Courses offered by ITEC	1	100,0	0	0,0	0	0,0	0	0,0	1	**100,0**	0
G - Courses offered by Language Center	2	100,0	0	0,0	0	0,0	0	0,0	2	**100,0**	0

Positive answers (%)

Interdisciplinary courses	CSE Courses	Cultural Activities	Sport activities	Other Campus Life activities	ITEC Courses	Language Center Courses
100,0	100,0	100,0	100,0	100,0	100,0	100,0

How would you evaluate:

	Negative				Positive						NA
Answers	1-2		3-4-5		6-7-8		9-10		Total		
Item	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	
3a) The range and interest of programmes offered	0	**0,0**	0	**0,0**	4	**40,0**	6	**60,0**	10	**100,0**	0
3b) The support you received from the Campus Life Office	0	**0,0**	0	**0,0**	5	**50,0**	5	**50,0**	10	**100,0**	0
3c) The support you received from ITEC	0	**0,0**	0	**0,0**	0	**0,0**	1	**100,0**	1	**100,0**	0
3d) The support you received from Language Center	0	**0,0**	0	**0,0**	0	**0,0**	2	**100,0**	2	**100,0**	0

Item comparison

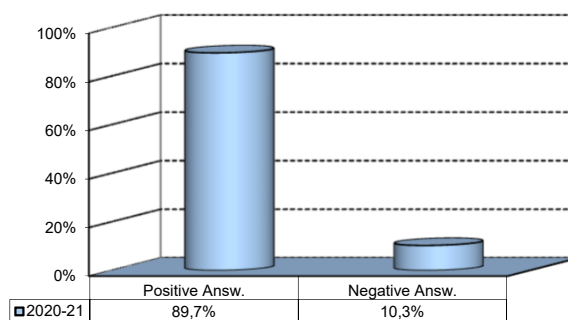| 3a	3b	3c	3d
9,10	8,30	10,00	9,50
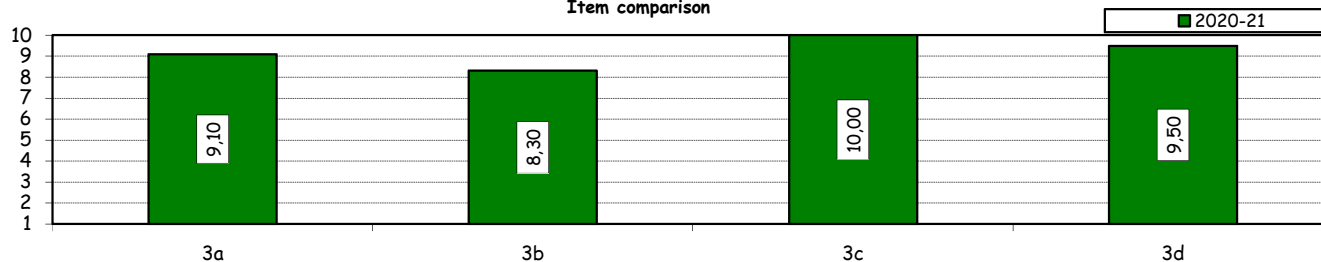
Degree Thesis

**1) Do you think that the supervision and the assistance for preparing for your thesis were appropriate?**

Anwers	a.v.	%
A - Definitely YES	13	44,8%
B - More YES than NO	13	44,8%
C - More NO than YES	3	10,3%
D - Definitely NO	0	0,0%
Total	**29**	**100%**
NA	0	

|	Positive Answ.	Negative Answ.
2020-21	89,7%	10,3%

2) Do you think that the facilities provided by the University (library, computer labs) adequately supported preparation for your thesis?

Anwers	a.v.	%
A - Definitely YES	11	37,9%
B - More YES than NO	12	41,4%
C - More NO than YES	5	17,2%
D - Definitely NO	1	3,4%
Total	**29**	**100%**
NA	0	

	Positive Answ.	Negative Answ.
2020-21	79,3%	20,7%
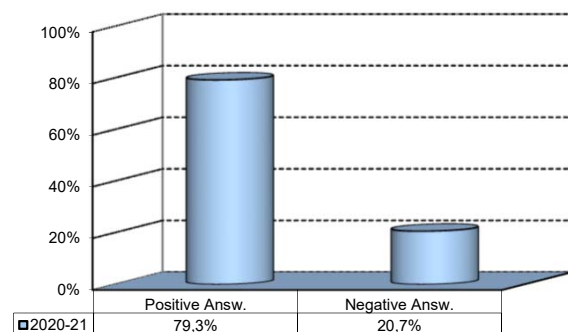
3) Do you think that your thesis was a useful experience for completing your education and a way to verify your planning and writing skills?

Anwers	a.v.	%
A - Definitely YES	13	44,8%
B - More YES than NO	10	34,5%
C - More NO than YES	5	17,2%
D - Definitely NO	1	3,4%
Total	**29**	**100%**
NA	0	

|	Positive Answ.	Negative Answ.
2020-21	79,3%	20,7%
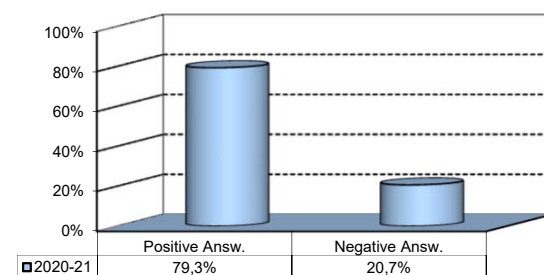
Internship Activities

1)Which activity recognized in your curriculum did you complete during the MSc program?

Answers	a.v.	% 2020-21
A - Internship/Other job experience	26	89,7
B - Field Project	0	0,0
C - Alternative Activity^	3	10,3
Total	**29**	**100,0**
NA	0	

2) How did you find the internship?*

Answers	a.v.	%
A - Through the University's Placement Services	10	55,6%
B - Through the faculty members of the degree program	1	5,6%
C - Through autonomous way then recognized by the degree program	7	38,9%
Total	**18**	**100,0%**
NA	11	

	A	B	C
2020-21	55,6%	5,6%	38,9%
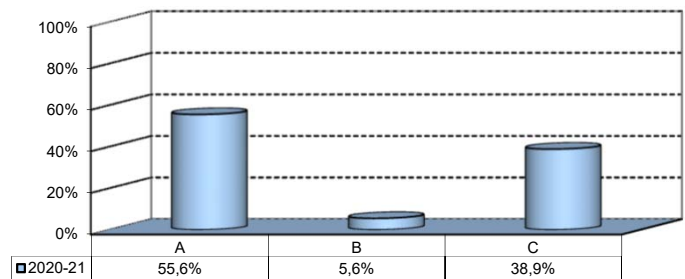
3) Where did you complete the internship recognized by the Bachelor program?

Answers	a.v.	% 2020-21
In Italy	26	100,0%
Abroad	0	0,0%
Total	**26**	**100%**
NA	0	
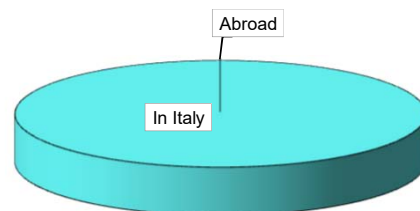
*:This item has not been submitted to students since the April 2022 graduation session

^:During the pandemic, students were given the opportunity to replace the mandatory internship with an alternative activity called Carreer Start Pack. It consists in an elective exam integrated with mandatory participation in the virtual career orientation path

Internship Activities

How would you evaluate:

Item	Negative 1-2 a.v.	Negative 1-2 %	3-4-5 a.v.	3-4-5 %	Positive 6-7-8 a.v.	Positive 6-7-8 %	9-10 a.v.	9-10 %	Total a.v.	Total %	N.A. a.v.
4a) The number and variety of opportunities offered.	0	0,0	1	7,1	5	35,7	8	57,1	14	100,0	4
4b) The support you received from the Internship Office.	0	0,0	3	21,4	4	28,6	7	50,0	14	100,0	4

Item comparison
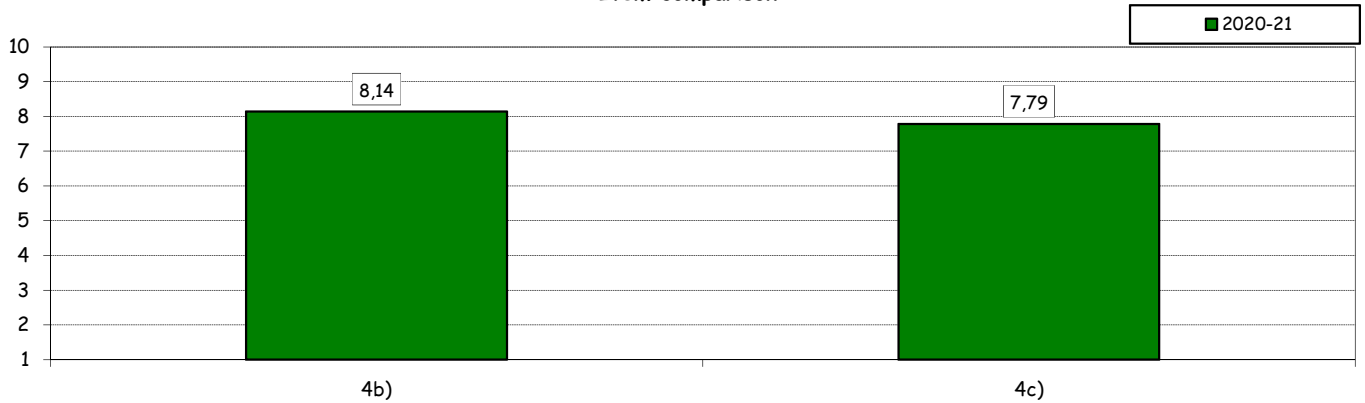
5) Would you positively evaluate this experience?

Answers	a.v.	%
A - Definitely YES	20	74,1%
B - More YES than NO	6	22,2%
C - More NO than YES	1	3,7%
D - Definitely NO	0	0,0%
Total	27	100%
NA	2	

	Positive Answ.	Negative Answ.
2020-21	96,3%	3,7%
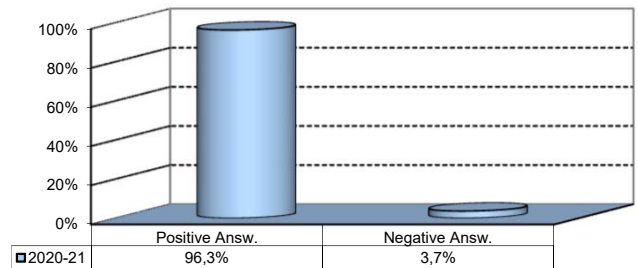
6) Do you think that the qualifications you acquired while attending the MSc program were appropriate to perform this activity?

Answers	a.v.	%
A - Definitely YES	21	77,8%
B - More YES than NO	5	18,5%
C - More NO than YES	1	3,7%
D - Definitely NO	0	0,0%
Total	27	100%
NA	2	

|	Positive Answ.	Negative Answ.
2020-21	96,3%	3,7%
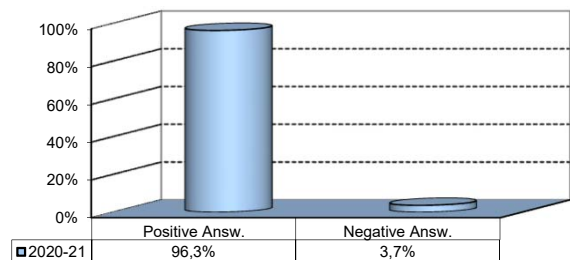
General satisfaction and short-term plans

1) Are you satisfied overall with the study program you attended?

Answers	Italian		Non Italian		Total	
	a.v.	%	a.v.	%	a.v.	%
A - Definitely YES	16	61,5%	3	100,0%	19	65,5%
B - More YES than NO	9	34,6%	0	0,0%	9	31,0%
C - More NO than YES	0	0,0%	0	0,0%	0	0,0%
D - Definitely NO	1	3,8%	0	0,0%	1	3,4%
Total	**26**	**100%**	**3**	**100%**	**29**	**100%**
NA	0		0		0	

Comparison with the overall School data

	Positive Answ.	Negative Answ.
CYBER	96,6%	3,4%
Grad. School	86,7%	13,3%
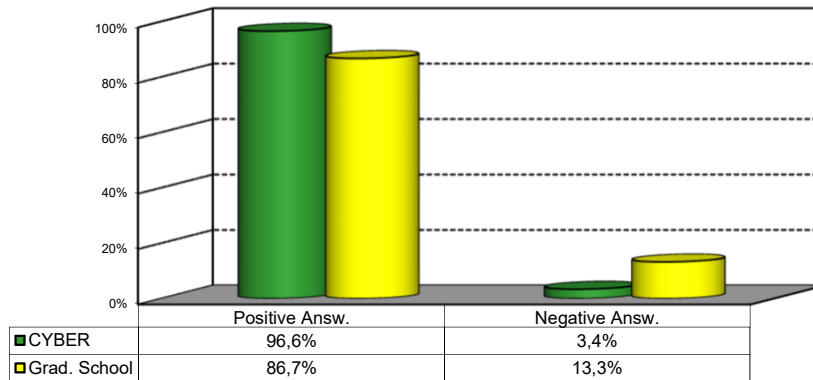
2a) If you could go back in time, would you enroll in the University again?

Answers	Italian		Non Italian		Total	
	v.a.	%	v.a.	%	v.a.	%
A-YES, in the same program at this University	22	84,6%	3	100,0%	25	86,2%
B-YES, in another program at this University	2	7,7%	0	0,0%	2	6,9%
C-YES, in the same program but at another University	0	0,0%	0	0,0%	0	0,0%
D-YES, in another program at another University	1	3,8%	0	0,0%	1	3,4%
E-NO, I would not enrol in university anymore	1	3,8%	0	0,0%	1	3,4%
Total	**26**	**100%**	**3**	**100%**	**29**	**100%**
NA	0		0		0	

Comparison with the overall School data

	A	B	C	D	E
CYBER	86,2%	6,9%	0,0%	3,4%	3,4%
Grad. School	64,9%	16,5%	11,6%	6,9%	0,1%
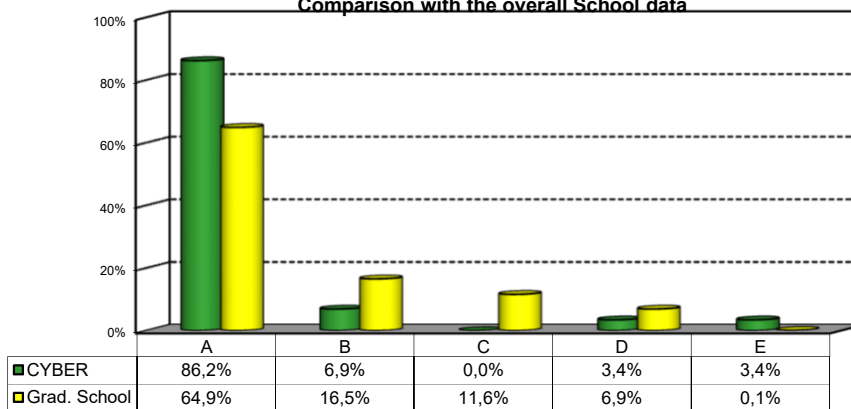
General satisfaction and short-term plans

2c) Why would you make a different choice?

(In case of aswer "B", "C", "D" or "E" to item no.2a)

| Answers	a.v.	% 2020-21
A - My interest has changed over time / I discovered that I have different attitudes	2	50,0%
B -The MS program did not satisfy my expectations	1	25,0%
C - I would have preferred to attend a Bachelor program with a more generalist approach	0	0,0%
D -I would have preferred to attend a MS program with a more specialist approach	0	0,0%
E - I would have preferred to attend the same MS program but taught in English	0	0,0%
F - Other reasons	1	25,0%
Total	**4**	**100%**
NA	0	

F- Other reasons:

Il livello educativo di questo corso e' molto basso

Infrastructure: Classrooms, Library And Facilities

1) What is your opinion about the classrooms where lessons and other teaching activities have been held?*

Answers	a.v.	%
A - Always or nearly always adequate	20	69,0%
B - Often adequate	9	31,0%
C - Rarely adequate	0	0,0%
D - Never adequate	0	0,0%
E - I did not use them	0	0,0%
Total	**29**	**100%**
NA	0	

	A e B	C e D
■2020-21	100,0%	0,0%
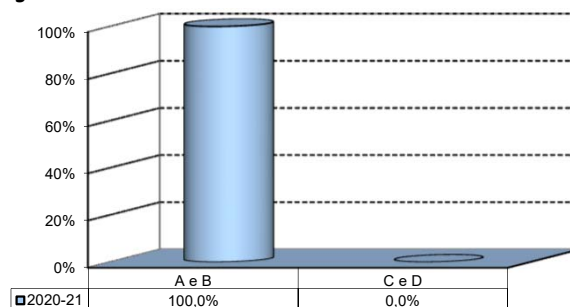
2) How would you evaluate:

(In case of aswer "A", "B", "C" or "D" to item no.1)

	Negative				Positive				Total		NA	N.R.
Answers	1-2		3-4-5		6-7-8		9-10		Total			
Item	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%		
a) The adequacy of the audio and multimedia systems (e.g. instructor's computer, projectors, video players) installed in the classrooms.	0	0,0	1	3,6	7	25,0	20	71,4	28	100,0		1
b) The cleanliness of classrooms and of other common areas on campus (corridors, halls, study rooms).	0	0,0	2	6,9	3	10,3	24	82,8	29	100,0		0
c) The adequacy of the amount of areas/seats reserved to individual study in the University Library.	1	3,4	5	17,2	6	20,7	17	58,6	29	100,0	0	0
d) The adequacy of the amount of areas/seats reserved to individual study in other buildings on campus.	1	3,4	4	13,8	7	24,1	17	58,6	29	100,0	0	0
e) The clarity and adequacy of the signage system on campus.	0	0,0	3	11,1	8	29,6	16	59,3	27	100,0		2

Item comparison
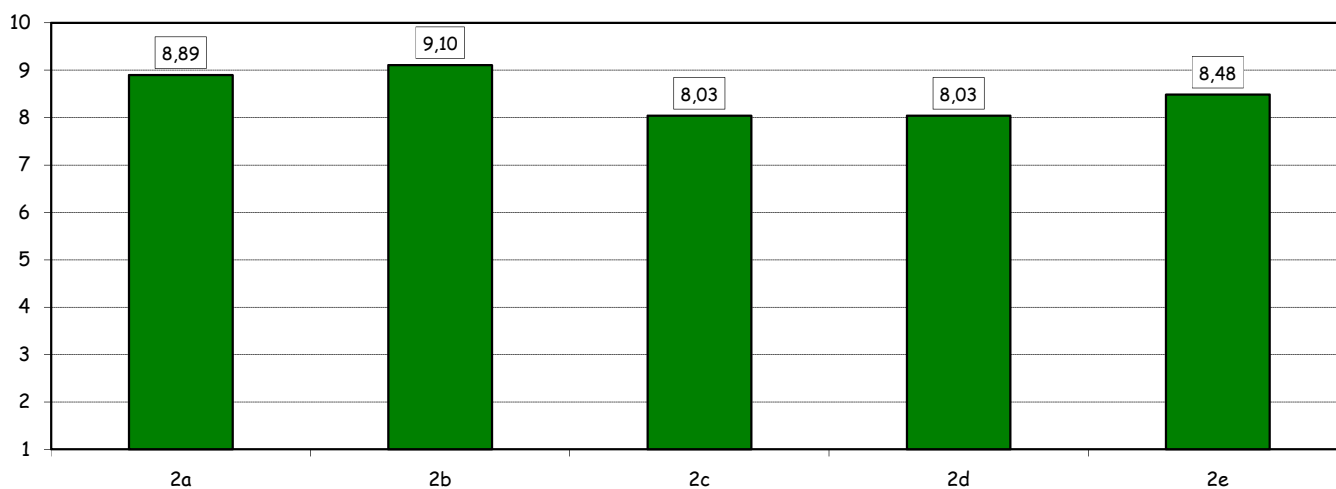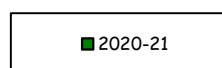
Legend: ■2020-21

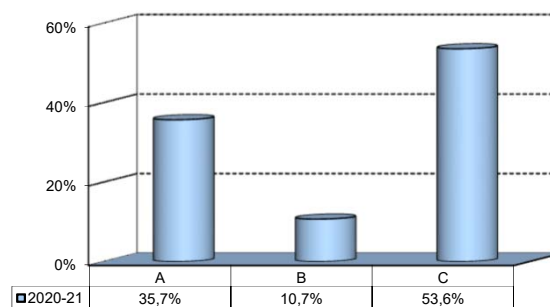Values: 2a = 8,89; 2b = 9,10; 2c = 8,03; 2d = 8,03; 2e = 8,48

(*): the percentage shown on the graphs is calculated by excluding the responses of those who declare that they have not used the service.

Infrastructure: Classrooms, Library And Facilities

3) What is your overall opinion on the PC Labs and IT facilities provided by the University?
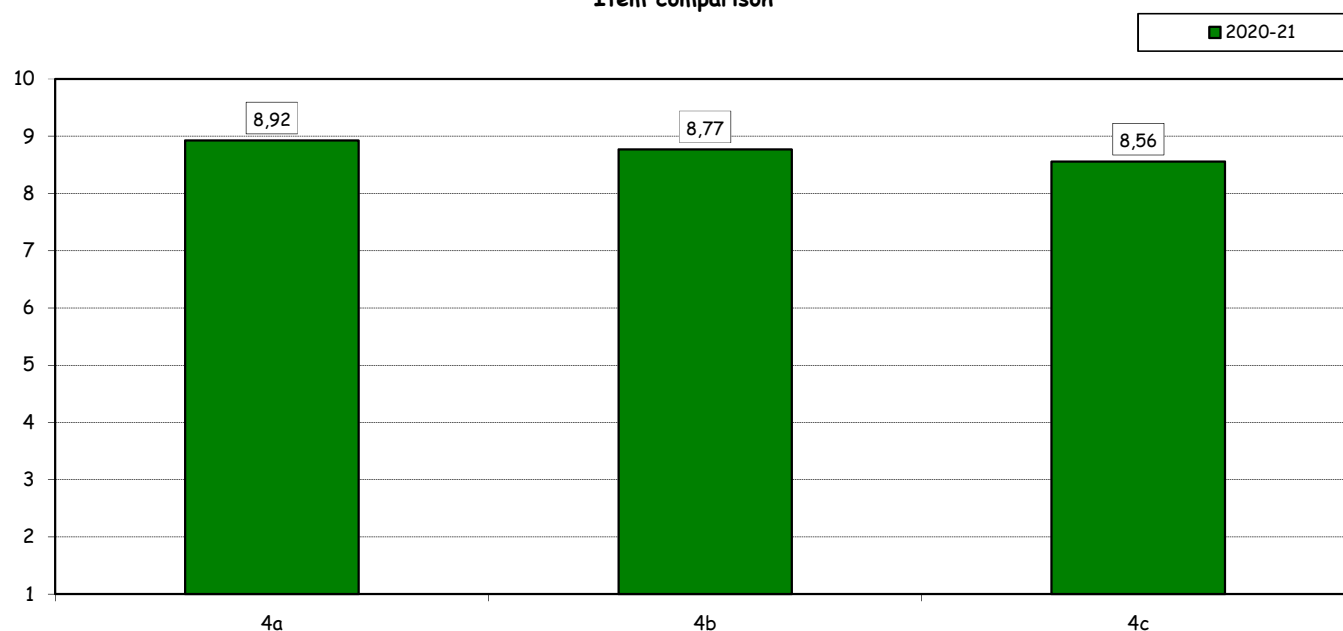
Answers	a.v.	%
A- Adequate in number	10	35,7%
B- Inadequate in number	3	10,7%
C- Never used	15	53,6%
Total	**28**	**100%**
NA	1	

	A	B	C
□2020-21	35,7%	10,7%	53,6%

4) How do you evaluate:

	Negative				Positive						N.R.
Answers	1-2		3-4-5		6-7-8		9-10		Total		
Item	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	
a) The availability of technical staff supporting students (Tutors) in PC Labs.*	0	**0,0**	0	**0,0**	4	**30,8**	9	**69,2**	13	**100,0**	0
b) The convenience of the PC Labs' opening hours.*	0	**0,0**	0	**0,0**	4	**30,8**	9	**69,2**	13	**100,0**	0
c) The level of accessibility and usability of the University's IT services (Internet access points, Punto Blu, Virtual Punto Blu, wireless connection).	0	**0,0**	1	**3,7**	11	**40,7**	15	**55,6**	27	**100,0**	1

Item comparison
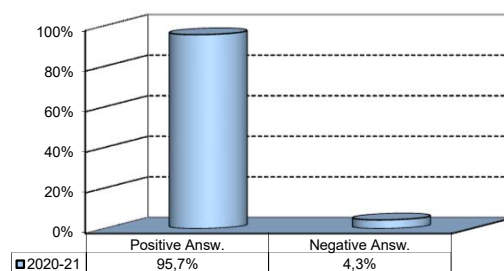

□2020-21

4a: 8,92 4b: 8,77 4c: 8,56

(*): Only in case of answer "A" or "B" to item no.3

Infrastructure: Classrooms, Library And Facilities

5) What is your overall opinion on the Library's services, such as support for individual study?*

Answers	a.v.	%
A - Very Positive	15	53,6%
B - Quite positive	7	25,0%
C - Quite negative	1	3,6%
D - Very Negative	0	0,0%
E - Never used	5	17,9%
Total	**28**	**100%**
NA	1	

	Positive Answ.	Negative Answ.
☐2020-21	95,7%	4,3%

6) How would you evaluate:

(In case of aswer "A", "B", "C" or "D" to item no. 5)

Item	Negative 1-2 a.v.	1-2 %	3-4-5 a.v.	3-4-5 %	6-7-8 a.v.	6-7-8 %	Positive 9-10 a.v.	9-10 %	Total a.v.	Total %	N.A. a.v.
a) The convenience of the Library's opening hours and access to its main services.	0	0,0	2	8,7	5	21,7	16	69,6	23	100,0	0
b) The range of collections available in the Library and the frequency they are updated (books, magazines, electronic resources, databases).	3	13,0	0	0,0	7	30,4	13	56,5	23	100,0	0
c) The speed of fulfillment of requests for documents provided by other Libraries.	0	0,0	0	0,0	6	31,6	13	68,4	19	100,0	4
d) The number of documents that may be borrowed and the duration of the loan period.	0	0,0	1	4,5	9	40,9	12	54,5	22	100,0	1
e) The assistance provided by the Library staff in bibliographic searches for specific topics and in the use of Library's print and electronic collections.	0	0,0	0	0,0	7	31,8	15	68,2	22	100,0	1
f) The efficiency and ease of use of the search tools provided (on and off campus).	0	0,0	1	4,5	7	31,8	14	63,6	22	100,0	1
g) The number of books and journals available on open shelves in the reading rooms.	1	4,3	0	0,0	6	26,1	16	69,6	23	100,0	0
h) The usefulness of workshops offered by the Library to understand how to use the resources available (catalogues, e-journals, databases, etc.).	0	0,0	1	6,3	4	25,0	11	68,8	16	100,0	7

Item comparison

	6a	6b	6c	6d	6e	6f	6g	6h
2020-21	8,87	8,00	9,05	8,86	9,05	8,82	8,74	8,69

(*): the percentage shown on the graphs is calculated by excluding the responses of those who declare that they have not used the service.