

“EVALUATION OF UNIVERSITY EXPERIENCE”

STATISTICAL RESULTS FOR THE MASTER OF SCIENCE DIRECTOR

Economics and Management of Government and International Organizations

a.y. 2018-2019

Survey period: June 2019 - July 2020

N. of completed questionnaires: 102

N. of graduate students: 105

Response rate: 97.1%



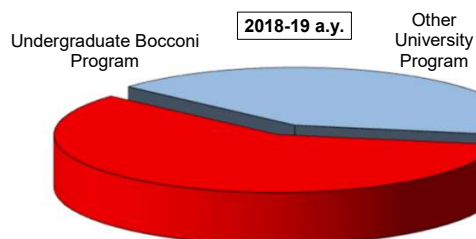
EVALUATION OF UNIVERSITY EXPERIENCE

Economics and Management of Government and International Organizations

General information

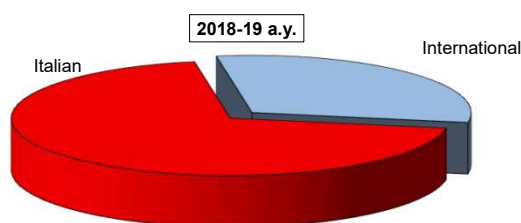
Undergraduate Career

Answers	a.v.	%	%
		2018-19	2017-18
Undergraduate Bocconi Program	60	58,8	64,6
Other University Program	42	41,2	35,4
Total	102	100,0	100,0
NA	0		



Nationality

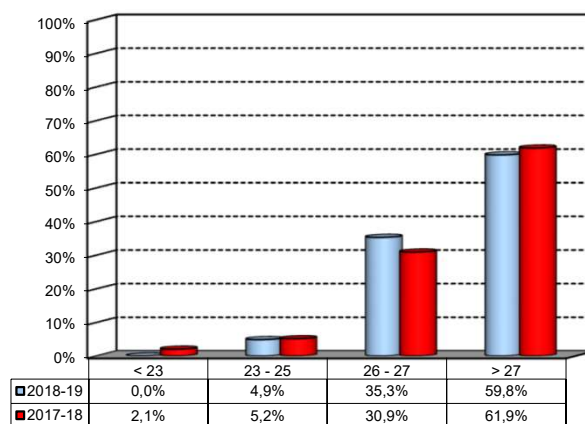
Answers	a.v.	%	%
		2018-19	2017-18
Italian	71	69,6%	80,2%
International	31	30,4%	19,8%
Total	102	100%	100%
NA	0		



Average mark of the exams passed:

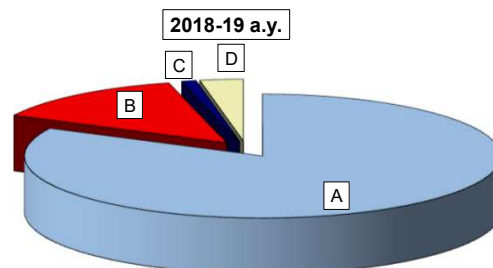
(approximate average expressed in 30/30)

Answers	a.v.	%
18	0	0,0%
19	0	0,0%
20	0	0,0%
21	0	0,0%
22	0	0,0%
23	2	2,0%
24	2	2,0%
25	1	1,0%
26	5	4,9%
27	31	30,4%
28	37	36,3%
29	24	23,5%
30	0	0,0%
Total	102	100%
NA	0	



How many of the courses included in your curriculum did you attend regularly?

Answers	a.v.	%	%
		2018-19	2017-18
A - More than 75%	84	82,4	70,8
B - Between 50 and 75%	14	13,7	25,0
C - Between 25 and 50%	1	1,0	3,1
D - Less than 25%	3	2,9	1,0
Total	102	100,0	100,0
NA	0		

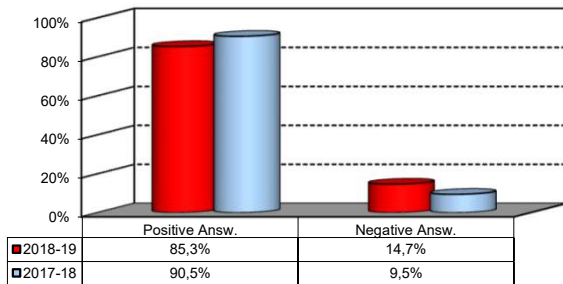


Study Experience

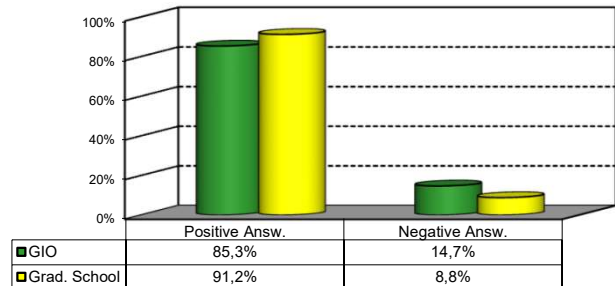
1) On the whole, do you think that the MSc program you attended at Bocconi enabled in-depth study of topics in both a theoretical and a practical sense?

Answers	Italian		International		Total	
	a.v.	%	a.v.	%	a.v.	%
A - Definitely YES	23	32,4%	6	19,4%	29	28,4%
B - More YES than NO	38	53,5%	20	64,5%	58	56,9%
C - More NO than YES	10	14,1%	5	16,1%	15	14,7%
D - Definitely NO	0	0,0%	0	0,0%	0	0,0%
Total	71	100%	31	100%	102	100%
NA	0		0			

Over time comparison



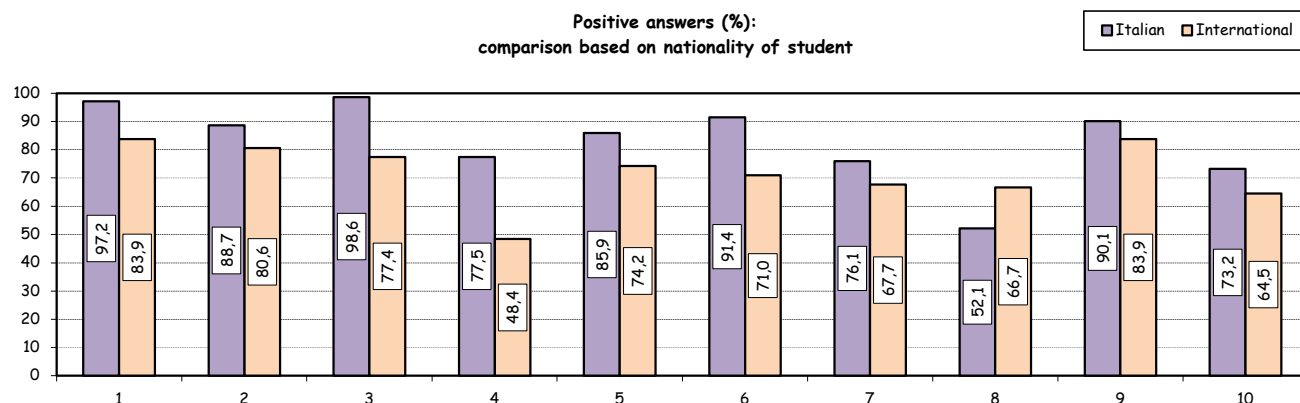
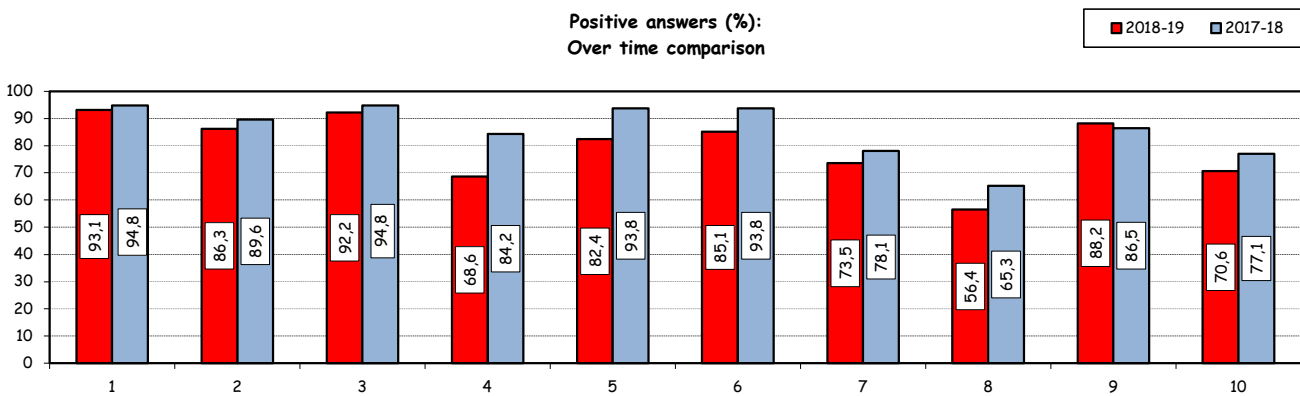
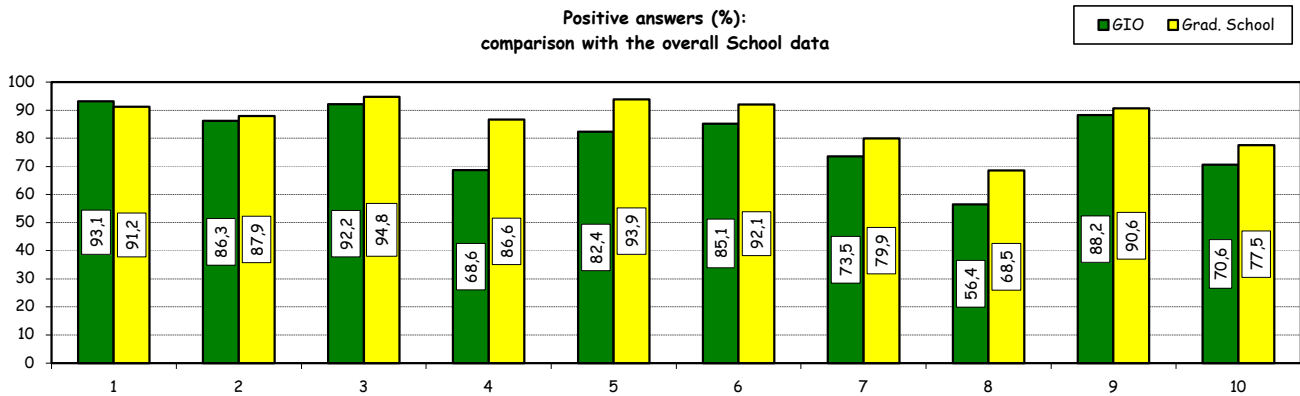
Comparison with the overall School data



Study Experience

2) Do you think that the preparation you have received in Bocconi has contributed to the development of the following skills?

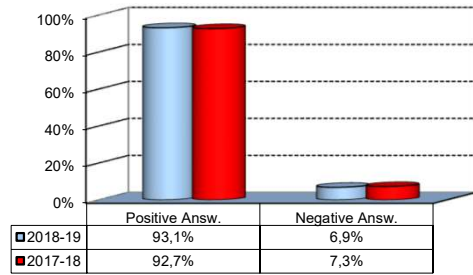
Soft Skill	Item	Definitely YES		More YES than NO		More NO than YES		Definitely NO		Total		n.a.
		a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.
1	Ability to work in team	60	58,8	35	34,3	7	6,9	0	0,0	102	100,0	0
2	Interpersonal skills	47	46,1	41	40,2	14	13,7	0	0,0	102	100,0	0
3	Organizational skills	54	52,9	40	39,2	7	6,9	1	1,0	102	100,0	0
4	Critical thinking skills	24	23,5	46	45,1	25	24,5	7	6,9	102	100,0	0
5	Ability to analyze and select information	36	35,3	48	47,1	15	14,7	3	2,9	102	100,0	0
6	Problem-solving ability	35	34,7	51	50,5	13	12,9	2	2,0	101	100,0	1
7	Written communication skills	29	28,4	46	45,1	22	21,6	5	4,9	102	100,0	0
8	Verbal communication skills	18	17,8	39	38,6	37	36,6	7	6,9	101	100,0	1
9	Ability to cope with stress	45	44,1	45	44,1	6	5,9	6	5,9	102	100,0	0
10	Entrepreneurial spirit	26	25,5	46	45,1	25	24,5	5	4,9	102	100,0	0



Study Experience

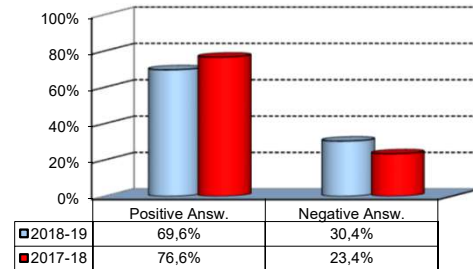
3) Do you think that teaching activities of the MSc program were structured in an active manner (frequent use of team work, case studies, assignments, ect.)?

Answers	a.v.	%
A - Definitely YES	42	41,2%
B - More YES than NO	53	52,0%
C - More NO than YES	6	5,9%
D - Definitely NO	1	1,0%
Total	102	100%
NA	0	



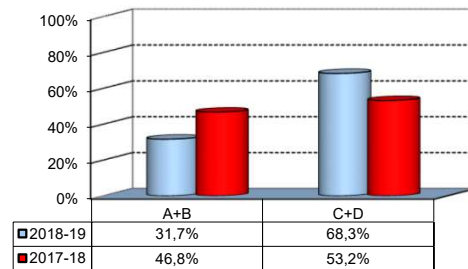
4) Do you think that the courses in your curriculum were adequately coordinated with each other?

Answers	a.v.	%
A - Definitely YES	17	16,7%
B - More YES than NO	54	52,9%
C - More NO than YES	29	28,4%
D - Definitely NO	2	2,0%
Total	102	100%
NA	0	



5) During the MSc program, did you notice any unnecessary overlaps or repetitions of subjects and content with what you studied during your undergraduate program?

Answers	a.v.	%
A-Very often	4	6,7%
B-Often	15	25,0%
C-Hardly ever	38	63,3%
D-Never	3	5,0%
Total	60	100%
NA	42	



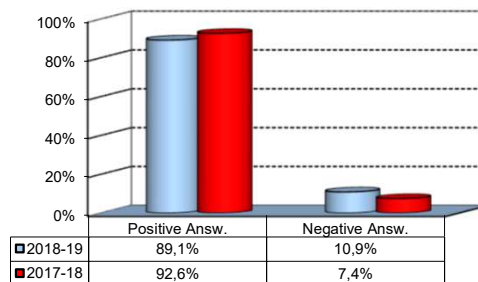
Please select the course or courses in the MSc program in which you encountered overlaps or unnecessary repetitions:

Course	a.v.	%
ECONOMICS AND POLICY OF GLOBAL MARKETS - ECONOMIA - MODULO 2 (MACROECONOMIA)	12	20,3%
STRATEGIC AND HR MANAGEMENT IN PUBLIC ORGANIZATIONS - PUBLIC MANAGEMENT	5	8,5%
QUANTITATIVE METHODS FOR SOCIAL SCIENCES - METODI QUANTITATIVI PER L'ECONOMIA	4	6,8%
STRATEGIC AND HR MANAGEMENT IN PUBLIC ORGANIZATIONS - ECONOMIA E MANAGEMENT DELLE AMMINISTRAZIONI PUBBLICHE	3	5,1%
NATIONAL AND INTERNATIONAL INSTITUTIONS LAW - DIRITTO - MODULO 2 (PUBBLICO)	3	5,1%
QUANTITATIVE METHODS FOR SOCIAL SCIENCES - STATISTICA	2	3,4%
Other	30	50,8%
TOTAL	59	100,0%

Study Experience

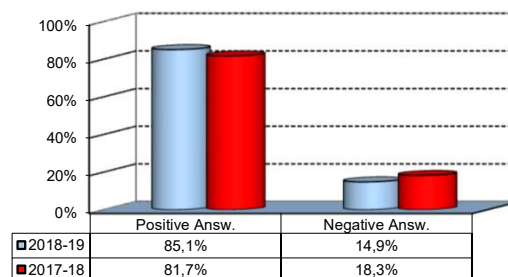
6) Do you think that the overall study load was compatible with the length of the program?

Answers	a.v.	%
A - Definitely YES	33	32,7%
B - More YES than NO	57	56,4%
C - More NO than YES	10	9,9%
D - Definitely NO	1	1,0%
Total	101	100%
NA	1	



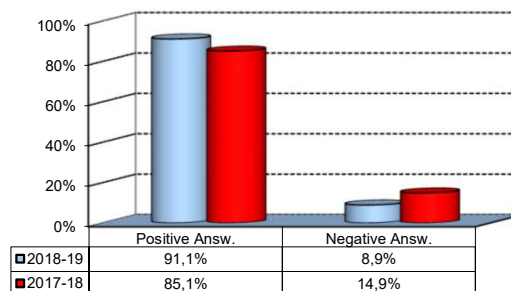
7) Was the coordination of the study program appropriately managed by the Program Director?

Answers	a.v.	%
A - Definitely YES	37	36,6%
B - More YES than NO	49	48,5%
C - More NO than YES	12	11,9%
D - Definitely NO	3	3,0%
Total	101	100%
NA	1	



8) On the whole, were the classroom climate and relationships with your classmates positive and able to enrich your personal experience?

Answers	a.v.	%
A - Definitely YES	50	49,5%
B - More YES than NO	42	41,6%
C - More NO than YES	6	5,9%
D - Definitely NO	3	3,0%
Total	101	100%
NA	1	

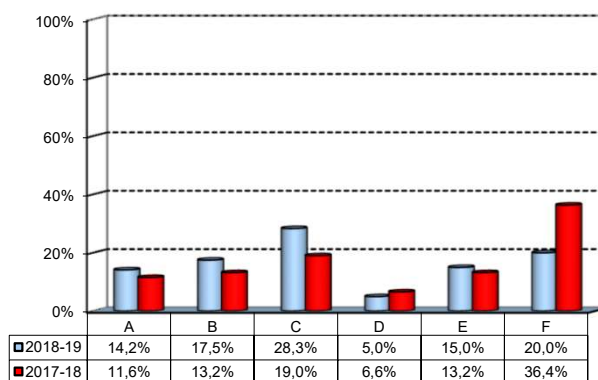


Extracurricular Activities

1) Which of the following extracurricular activities (Campus Life) did you attend during your study program?

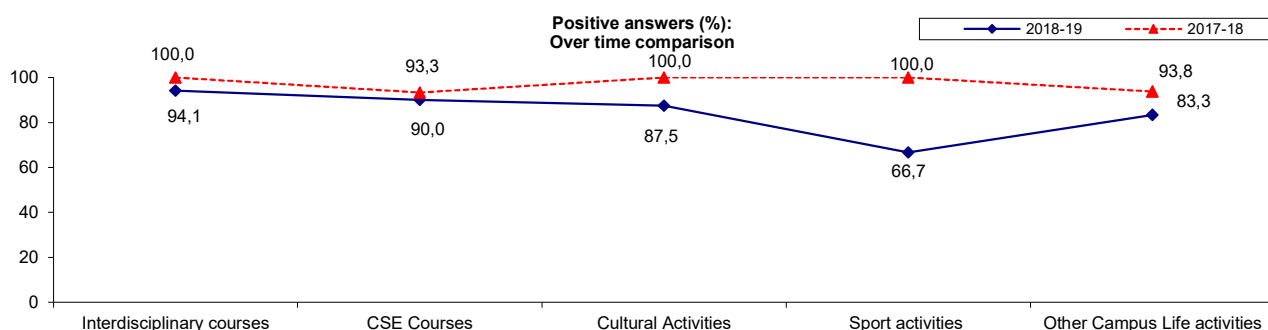
(multiple answers admitted)

Answers	a.v.	%
A - Interdisciplinary courses ("Sapere a tutto campo")	17	14,2%
B - Counseling and Self-Empowerment courses CSE)	21	17,5%
C - Cultural Activities (visit museums, concerts, theatre and cinema, various issues)	34	28,3%
D - Sport activities	6	5,0%
E - Other Campus Life activities	18	15,0%
F - None	24	20,0%
Total	120	100%
NA	0	



2) Do you think that the activities you took part in contributed to your cultural/educational enrichment?

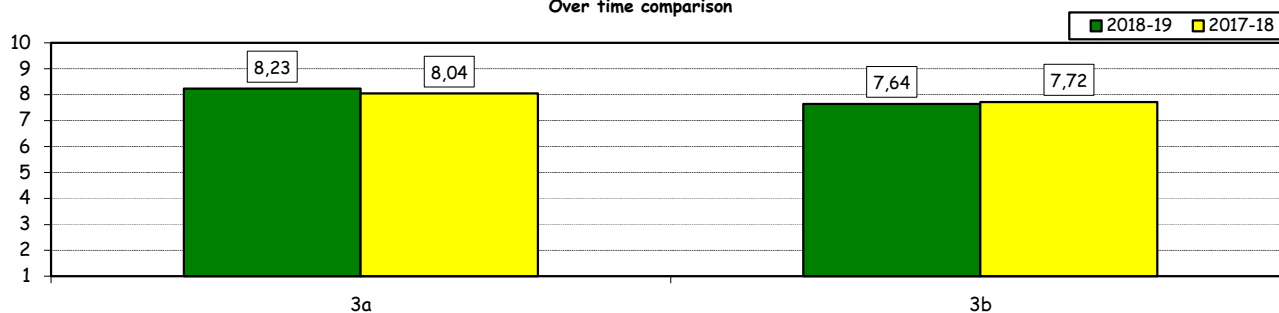
	Definitely YES		More YES than NO		More NO than YES		Definitely NO		Total		NA
	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	
A - Interdisciplinary courses (Sapere a tutto campo)	9	52,9	7	41,2	0	0,0	1	5,9	17	100,0	0
B - Counseling and Self-Empowerment courses (CSE)	10	50,0	8	40,0	2	10,0	0	0,0	20	100,0	1
C - Cultural Activities	15	46,9	13	40,6	4	12,5	0	0,0	32	100,0	2
D - Sport activities	3	50,0	1	16,7	2	33,3	0	0,0	6	100,0	0
E - Other Campus Life activities	4	22,2	11	61,1	3	16,7	0	0,0	18	100,0	0
Total	41	44,1	40	43,0	11	11,8	1	1,1	93	100,0	3



How do you evaluate:

Item	Answers	Negative						Positive		Total		NA
		1-2		3-4-5		6-7-8		9-10		a.v.	%	
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
3a) The range and interest of programmes offered		0	0,0	1	1,8	32	57,1	23	41,1	56	100,0	22
3b) The support you received from the Campus Life Office		2	3,6	8	14,3	24	42,9	22	39,3	56	100,0	22

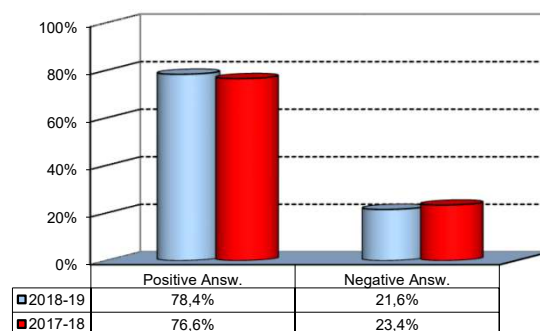
Over time comparison



Degree Thesis

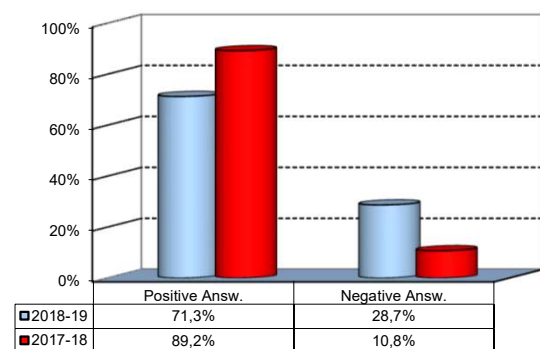
1) Do you think that the supervision and the assistance for preparing for your thesis were appropriate?

Answers	a.v.	%
A - Definitely YES	40	39,2%
B - More YES than NO	40	39,2%
C - More NO than YES	14	13,7%
D - Definitely NO	8	7,8%
Total	102	100%
NA	0	



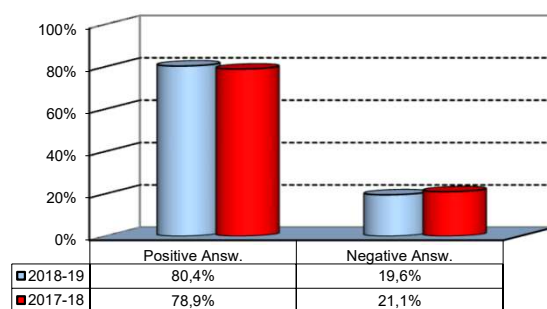
2) Do you think that the facilities provided by the University (library, computer labs) adequately supported preparation for your thesis?

Answers	a.v.	%
A - Definitely YES	30	29,7%
B - More YES than NO	42	41,6%
C - More NO than YES	24	23,8%
D - Definitely NO	5	5,0%
Total	101	100%
NA	1	



3) Do you think that your thesis was a useful experience for completing your education and a way to verify your planning and writing skills?

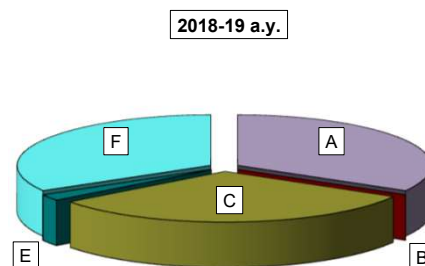
Answers	a.v.	%
A - Definitely YES	40	39,2%
B - More YES than NO	42	41,2%
C - More NO than YES	11	10,8%
D - Definitely NO	9	8,8%
Total	102	100%
NA	0	



Experience Of Studying Abroad

1) Please select the program you participated in:

Answers	a.v.	%	
		2018-19	2017-18
A - Exchange	34	33,3	25,3
B - CEMS-MIM	0	0,0	0,0
C- Double Degree	32	31,4	25,3
D - Free-Mover	2	2,0	1,1
E - Campus Abroad	0	0,0	2,1
F- None	34	33,3	46,3
Total	102	100,0	100,0
NA	0		

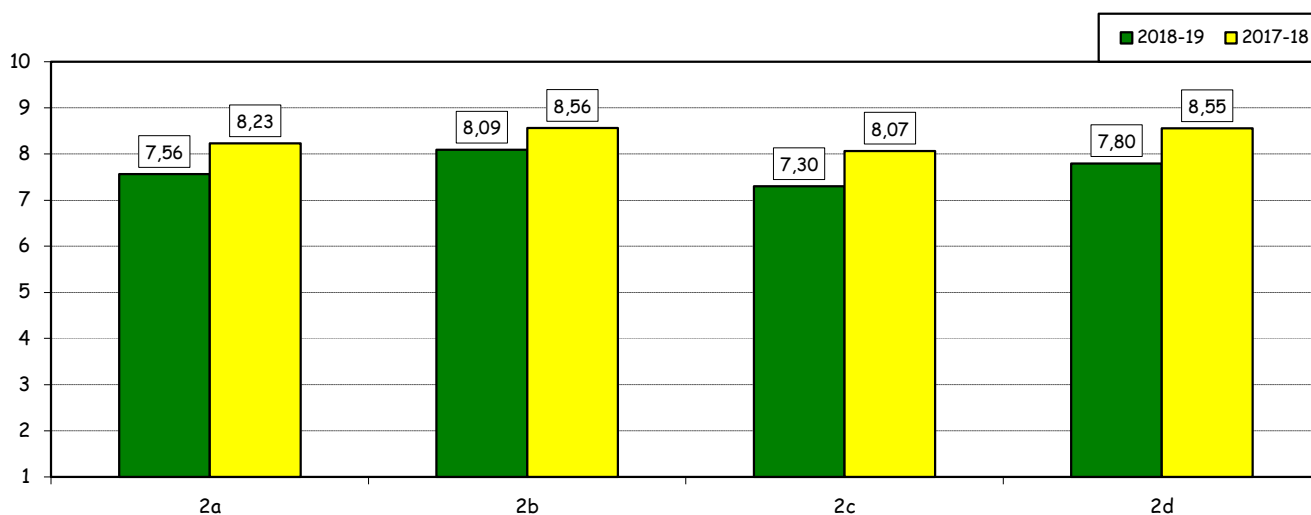


How do you evaluate:

(only A, B, C or E answers to item no.1)

Item	Answers	Negative				Positive				Total	N.A.	
		1-2		3-4-5		6-7-8		9-10				
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
2a) Quantity and completeness of information provided through: "International Week," emails, brochures, International Relations Service web page.		1	1,6	5	7,8	38	59,4	20	31,3	64	100,0	2
2b) The range and interest of programs offered.		1	1,6	4	6,3	29	45,3	30	46,9	64	100,0	2
2c) The convenience of the study abroad desk's opening hours.		3	4,8	8	12,7	33	52,4	19	30,2	63	100,0	3
2d) The support you received from Bocconi International Relations.		1	1,6	9	14,1	25	39,1	29	45,3	64	100,0	2

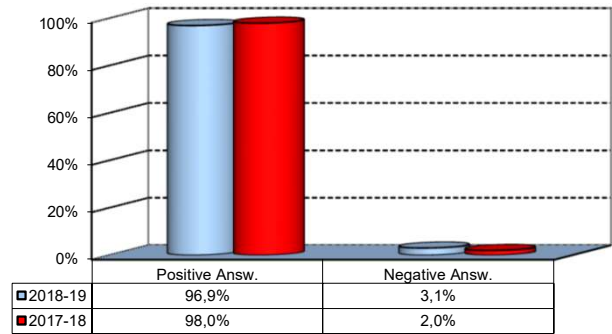
Over time comparison



Experience Of Studying Abroad

3) Would you positively evaluate this experience?

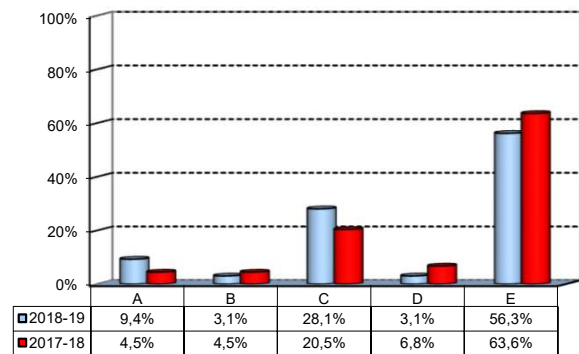
Answers	v. a.	%
A - Definitely YES	39	60,0%
B - More YES than NO	24	36,9%
C - More NO than YES	2	3,1%
D - Definitely NO	0	0,0%
Total	65	100%
NA	3	



(In case of answer "F" to item no.1)

4) Please indicate why you did not attend a period of study abroad (select all relevant reasons):

Answers	a. v.	%
A-Lack of interest in this kind of experience	3	9,4%
B-Absence of the requirements needed for participation in the program selected	1	3,1%
C-Rejection of your application	9	28,1%
D-Lack of time during the period of study	1	3,1%
E-Other (personal, family, organizational reasons, etc.)	18	56,3%
Total	32	100%
NA	2	



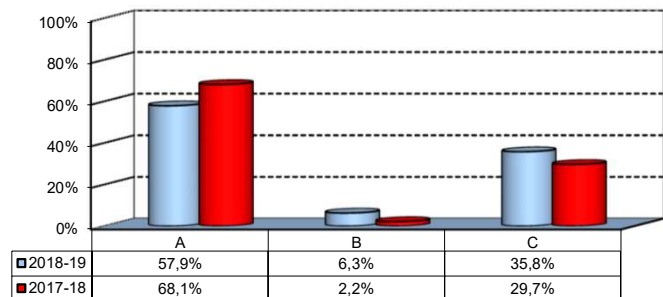
Internship Activities

1) Which activity recognized in your curriculum did you complete during the MSc program?

Answers	a.v.	%	
		2018-19	2017-18
A - Internship	97	99,0	98,9
B - Other job experience (with any contract different from Internship)	1	1,0	1,1
C - Field Project	0	0,0	0,0
D - None	0	0,0	0,0
Total	98	100,0	100,0
NA	4		

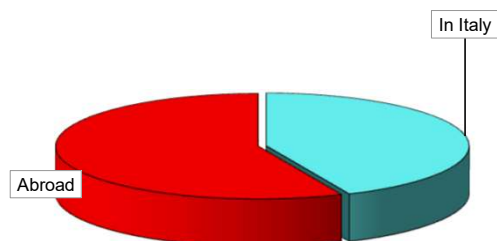
2) How did you find the internship?

Answers	a.v.	%
A - Through the University's Placement Services*	55	57,9%
B - Through the faculty members of the degree	6	6,3%
C - Through autonomous way then recognized by the degree program	34	35,8%
Total	95	100,0%
NA	2	



3) Where did you complete the internship recognized by the Bachelor program?

Answers	a.v.	%	
		2018-19	2017-18
In Italy	42	43,3%	40,2%
Abroad	55	56,7%	59,8%
Total	97	100%	100%
NA	0		



*JobGate, Internship Programs, meetings and company presentations, Bocconi&Jobs, Placement Library services, websites in the Lavoro.net section

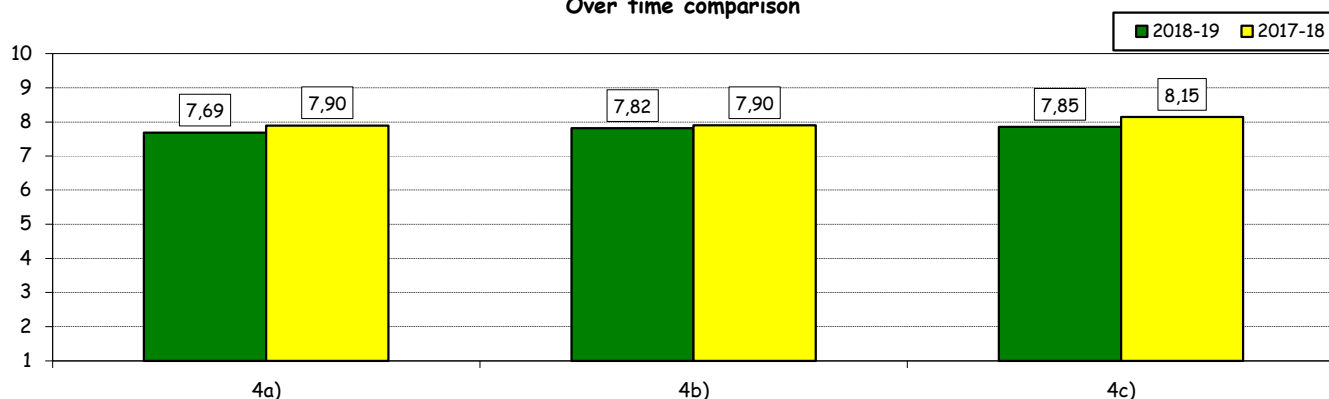
Internship Activities

How would you evaluate:

(in case of answer A to item n.2)

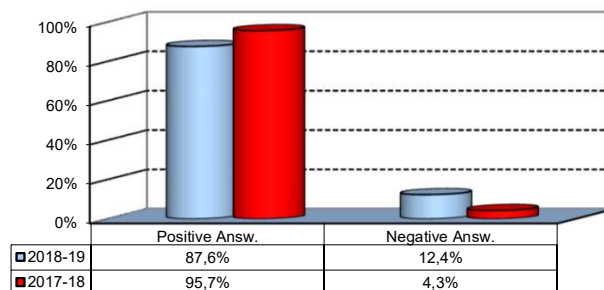
Item	Answers	Negative				Positive				Total		N.A.
		1-2		3-4-5		6-7-8		9-10		a.v.	%	a.v.
		a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.
4a) The convenience of the internship front desk's opening hours.		1	1,9	3	5,6	30	55,6	20	37,0	54	100,0	1
4b) The number and variety of opportunities offered.		1	1,8	5	9,1	28	50,9	21	38,2	55	100,0	0
4c) The support you received from the Internship Office.		3	5,6	3	5,6	24	44,4	24	44,4	54	100,0	1

Over time comparison



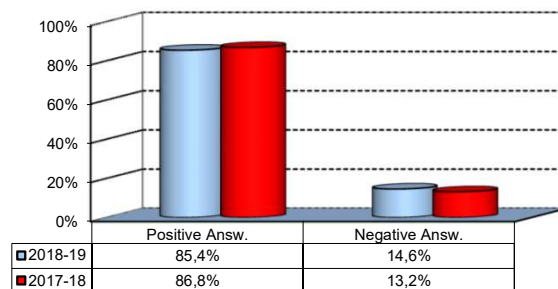
5) Would you positively evaluate this experience?

Answers	a.v.	%
A - Definitely YES	45	46,4%
B - More YES than NO	40	41,2%
C - More NO than YES	11	11,3%
D - Definitely NO	1	1,0%
Total	97	100%
NA	1	



6) Do you think that the qualifications you acquired while attending the MSc program were appropriate to perform this activity?

Answers	a.v.	%
A - Definitely YES	33	34,4%
B - More YES than NO	49	51,0%
C - More NO than YES	13	13,5%
D - Definitely NO	1	1,0%
Total	96	100%
NA	2	

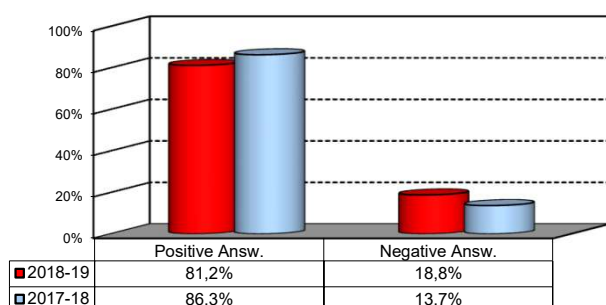


General satisfaction and short-term plans

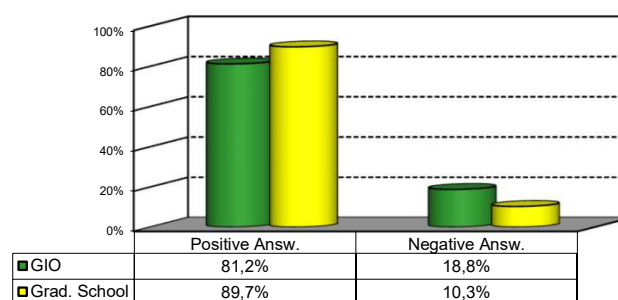
1) Are you satisfied overall with the study program you attended?

Answers	Italian		International		Total	
	a.v.	%	a.v.	%	a.v.	%
A - Definitely YES	22	31,0%	10	33,3%	32	31,7%
B - More YES than NO	35	49,3%	15	50,0%	50	49,5%
C - More NO than YES	12	16,9%	4	13,3%	16	15,8%
D - Definitely NO	2	2,8%	1	3,3%	3	3,0%
Total	71	100%	30	100%	101	100%
NA	0		1		1	

Over time comparison



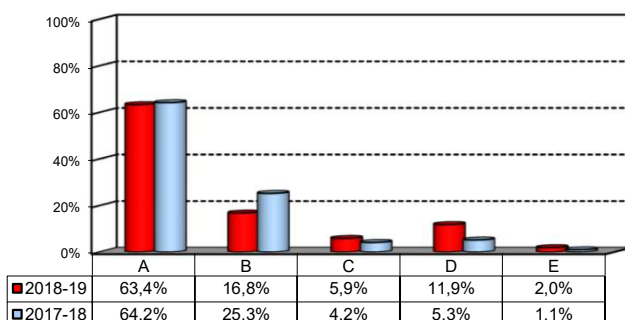
Comparison with the overall School data



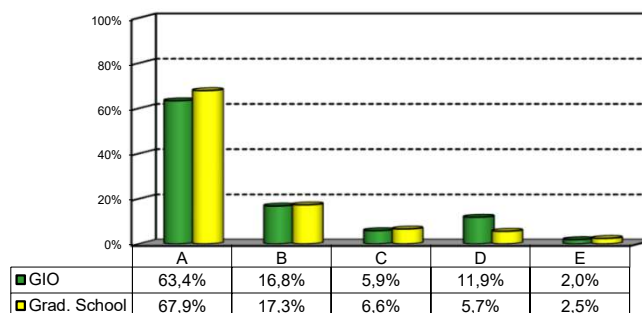
2a) If you could go back in time, would you enroll in the University again?

Answers	Italian		International		Total	
	v.a.	%	v.a.	%	v.a.	%
A-YES, in the same program at this University	46	64,8%	18	60,0%	64	63,4%
B-YES, in another program at this University	12	16,9%	5	16,7%	17	16,8%
C-YES, in the same program but at another University	4	5,6%	2	6,7%	6	5,9%
D-YES, in another program at another University	7	9,9%	5	16,7%	12	11,9%
E-NO, I would not enrol in university anymore	2	2,8%	0	0,0%	2	2,0%
Total	71	100%	30	100%	101	100%
NA	0		1		1	

Over time comparison



Comparison with the overall School data



General satisfaction and short-term plans

(In case of answer "B" to item no.2a)

2b) Which program would you enroll at this University?

MSc	a. v.	%
ACME	0	0,0%
AFC	0	0,0%
CLEFIN-Fin	0	0,0%
CLELI	0	0,0%
DES-ESS	8	50,0%
EMIT	2	12,5%
GIO	0	0,0%
IM	3	18,8%
M	2	12,5%
MM	1	6,3%
Total	16	100%
NA	1	

2c) Why would you make a different choice?

(In case of answer "C", "D" or "E" to item no.2a)

Answers	a. v.	% 2018-19	% 2017-18
A - My interest has changed over time / I discovered that I have different attitudes	1	5,3%	40,0%
B - The program did not satisfy my expectations	8	42,1%	30,0%
C - I would have preferred to attend a program with a more generalist approach	0	0,0%	0,0%
D - I would have preferred to attend a program with a more specialist approach	5	26,3%	20,0%
E - I would have preferred to attend the same program but taught in English	0	0,0%	0,0%
F - Other reasons	5	26,3%	10,0%
Total	19	100%	100%
NA	1		

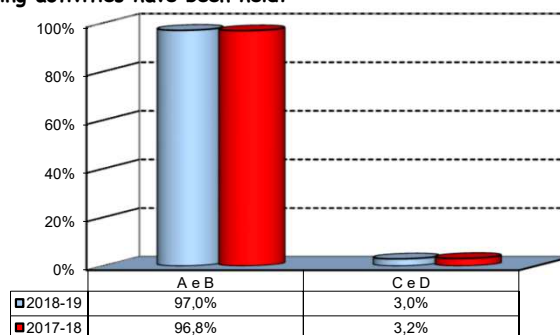
F- Other reasons:

Had to take many mandatory courses and could not specialize in the field I wanted to. too few courses in the field of energy/environmental policy
Ho ritenuto per certi versi il GIO un po' confusionario nella sua offerta formativa e generale direzione. Forse avrei optato per qualcosa di più specifico.
Probabilmente il nuovo corso Politics and Policy Analysis sarebbe stato più vicino ai miei interessi
I would have preferred more quantitative analysis courses, more policy courses etc. My interests also shifted slightly
Mi aspettavo un corso di laurea che andasse più nella direzione delle Scienze Politiche e meno management (che avevo fatto in triennale). In parte è
Questa università è organizzata in maniera ignobile

Infrastructure: Classrooms, Library And Facilities

1) What is your opinion about the classrooms where lessons and other teaching activities have been held?*

Answers	a.v.	%
A - Always or nearly always adequate	72	71,3%
B - Often adequate	26	25,7%
C - Rarely adequate	3	3,0%
D - Never adequate	0	0,0%
E - I did not use them	0	0,0%
Total	101	100%
NA	1	

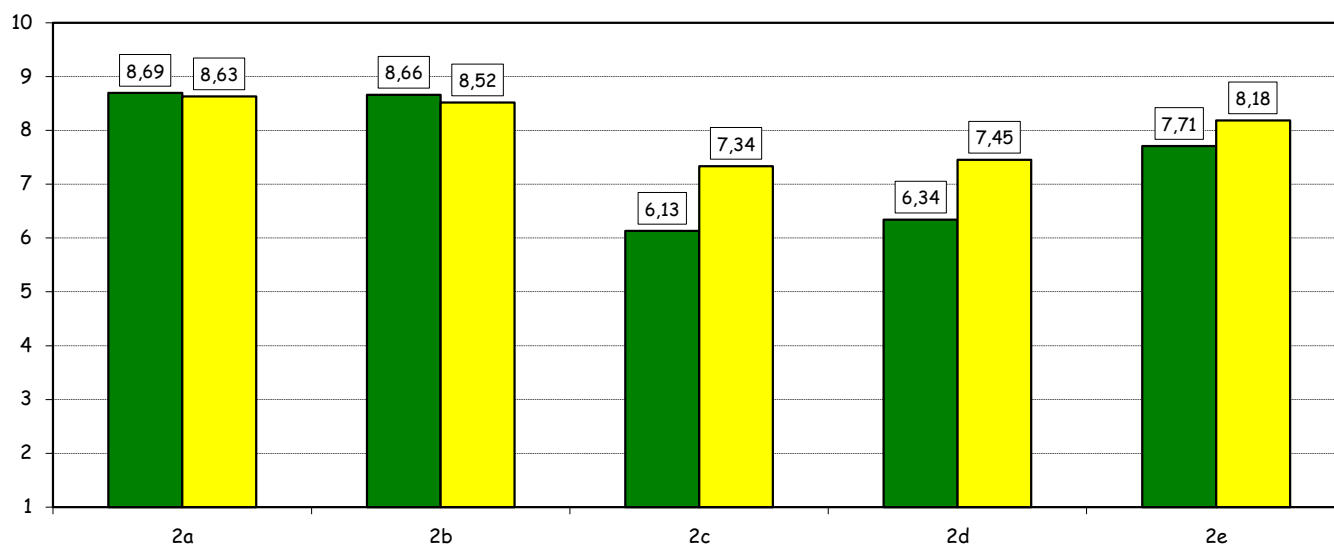
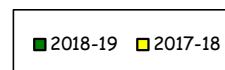


2) How would you evaluate:

(In case of answer "A", "B", "C" or "D" to item no.1)

Item	Answers	Negative				Positive				Total		NA	N.R.
		1-2		3-4-5		6-7-8		9-10		a.v.	%		
		a.v.	%	a.v.	%	a.v.	%	a.v.	%				
a) The adequacy of the audio and multimedia systems (e.g. instructor's computer, projectors, video players) installed in the classrooms.		0	0,0	2	2,0	34	33,7	65	64,4	101	100,0		0
b) The cleanliness of classrooms and of other common areas on campus (corridors, halls, study rooms).		0	0,0	3	3,0	32	32,0	65	65,0	100	100,0		1
c) The adequacy of the amount of areas/seats reserved to individual study in the University Library.		15	15,0	23	23,0	38	38,0	24	24,0	100	100,0	1	0
d) The adequacy of the amount of areas/seats reserved to individual study in other buildings on campus.		11	11,3	20	20,6	42	43,3	24	24,7	97	100,0	4	0
e) The clarity and adequacy of the signage system on campus.		0	0,0	8	8,0	55	55,0	37	37,0	100	100,0		1

Over time comparison

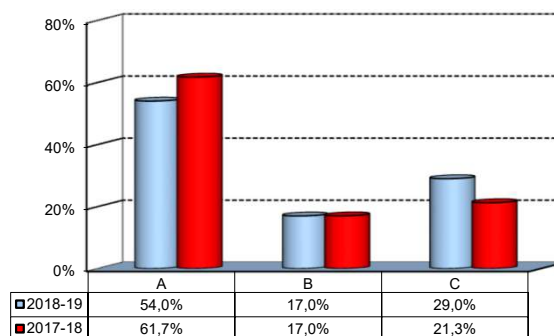


(*): the percentage shown on the graphs is calculated by excluding the responses of those who declare that they have not used the service.

Infrastructure: Classrooms, Library And Facilities

3) What is your overall opinion on the PC Labs and IT facilities provided by the University?

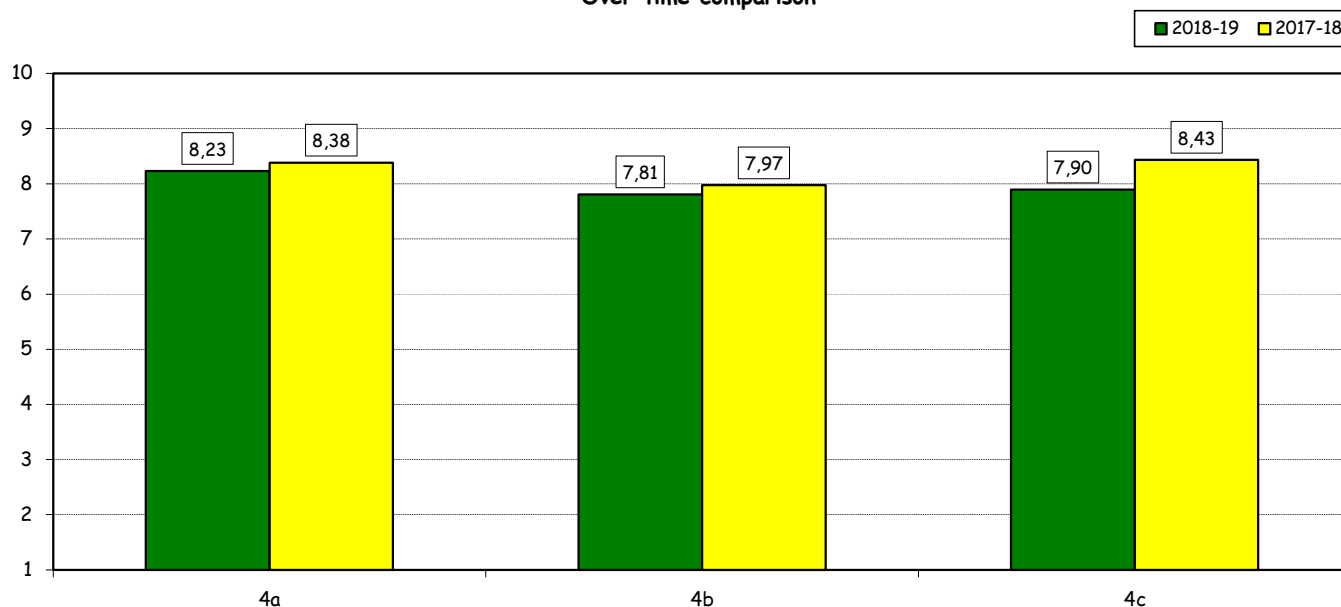
Answers	a.v.	%
A- Adequate in number	54	54,0%
B- Inadequate in number	17	17,0%
C- Never used	29	29,0%
Total	100	100%
NA	2	



4) How do you evaluate:

Item	Answers	Negative				Positive				Total		N.R.
		1-2		3-4-5		6-7-8		9-10		a.v.	%	
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
a) The availability of technical staff supporting students (Tutors) in PC Labs.*		0	0,0	2	2,9	35	50,7	32	46,4	69	100,0	2
b) The convenience of the PC Labs' opening hours.*		2	2,9	4	5,9	33	48,5	29	42,6	68	100,0	3
c) The level of accessibility and usability of the University's IT services (Internet access points, Punto Blu, Virtual Punto Blu, wireless connection).		2	2,1	10	10,4	35	36,5	49	51,0	96	100,0	4

Over time comparison

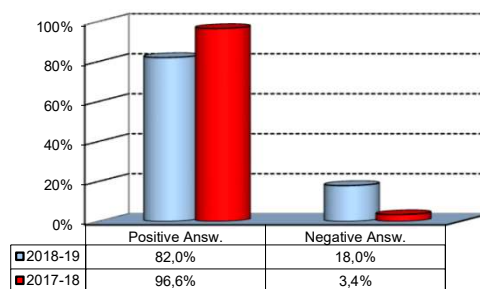


(*): Only in case of answer "A" or "B" to item no.3

Infrastructure: Classrooms, Library And Facilities

5) What is your overall opinion on the Library's services, such as support for individual study?*

Answers	a.v.	%
A - Very Positive	38	38,0%
B - Quite positive	35	35,0%
C - Quite negative	14	14,0%
D - Very Negative	2	2,0%
E - Never used	11	11,0%
Total	100	100%
NA	2	



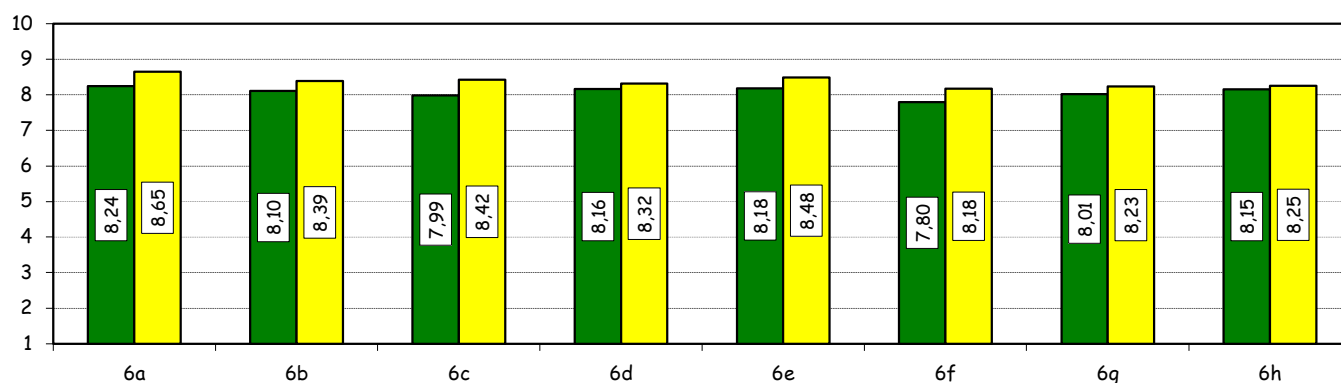
6) How would you evaluate:

(In case of answer "A", "B", "C" or "D" to item no. 5)

Item	Answers	Negative				Positive				Total		N.A. a.v.
		1-2		3-4-5		6-7-8		9-10		a.v.	%	
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
a) The convenience of the Library's opening hours and access to its main services.		1	1,1	5	5,7	33	37,5	49	55,7	88	100,0	1
b) The range of collections available in the Library and the frequency they are updated (books, magazines, electronic resources, databases).		0	0,0	7	8,0	35	40,2	45	51,7	87	100,0	2
c) The speed of fulfillment of requests for documents provided by other Libraries.		0	0,0	8	9,4	34	40,0	43	50,6	85	100,0	4
d) The number of documents that may be borrowed and the duration of the loan period.		0	0,0	7	8,0	34	38,6	47	53,4	88	100,0	1
e) The assistance provided by the Library staff in bibliographic searches for specific topics and in the use of Library's print and electronic collections.		1	1,1	5	5,7	36	41,4	45	51,7	87	100,0	2
f) The efficiency and ease of use of the search tools provided (on and off campus).		4	4,5	10	11,4	30	34,1	44	50,0	88	100,0	1
g) The number of books and journals available on open shelves in the reading rooms.		1	1,2	6	7,1	37	44,0	40	47,6	84	100,0	5
h) The usefulness of workshops offered by the Library to understand how to use the resources available (catalogues, e-journals, databases, etc.).		1	1,5	5	7,7	27	41,5	32	49,2	65	100,0	24

Over time comparison

2018-19 2017-18



(*): the percentage shown on the graphs is calculated by excluding the responses of those who declare that they have not used the service.